



# **AI for Social Impact: Learning & Planning in the Data to Deployment Pipeline**

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*Director Center for Research on Computation and Society*

*Harvard University*

**&**

*Director “AI for Social Good”*

*Google Research India*

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# AI for Social Impact

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**Public Safety  
and Security**



**Conservation**



**Public Health**

# Viewing Social Problems as Multiagent Systems

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*Key research challenge across problem areas:*

**Optimize Our Limited Intervention Resources**

**Use of multiagent Systems Reasoning:**  
Game Theory, Networks

**Overview of 14 years of work**

# Public Safety and Security

## Optimizing Limited Intervention (Security) Resources

### Counter-Terrorism: Protecting Airports, Ports, Trains



- Game Theory for security resource optimization
- Real-world: US Coast Guard, US Federal Air Marshals Service...



# Conservation/Wildlife Protection Optimizing Limited Intervention (Ranger) Resources

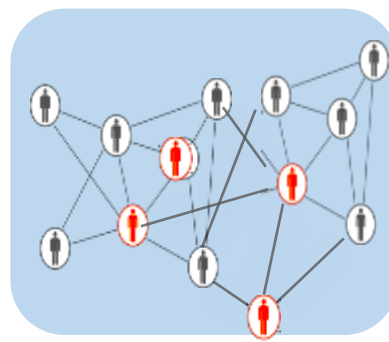
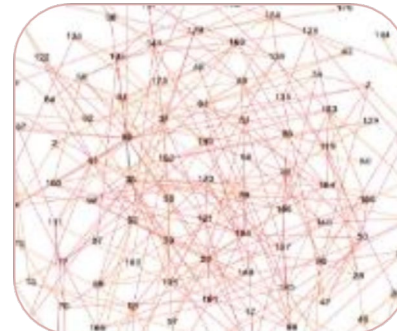
## Protecting Endangered Wildlife, Forests, Fisheries



- Security games and adversary (poacher) behavior prediction
- Real-world: National parks in Uganda, Malaysia...

# Public Health Optimizing Limited Intervention (Health Worker) Resources

HIV Prevention, TB Prevention, Suicide Prevention



- Social networks to enhance intervention, e.g., HIV information
- Real-world pilot tests: Homeless youth shelters in Los Angeles



# Google Research Bangalore (Forthcoming) Optimizing Limited Intervention Resources

Director, AI for Social Good



**Public Health & Welfare**



**Conservation**



**Education**

- New projects in public health, conservation, education

# Common Themes

Interdisciplinary Partnerships, Multiagent Systems, Data-to-deployment pipeline

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Transportation  
Security  
Administration





# Common Themes

Interdisciplinary Partnerships, Multiagent Systems, Data-to-deployment pipeline



**Immersion**

Data  
Collection

**Predictive  
model**

Learning/  
Expert  
input

**Prescriptive  
algorithm**

Multiagent  
Reasoning;  
Intervention

**Field tests  
&  
deployment**



Transportation  
Security  
Administration



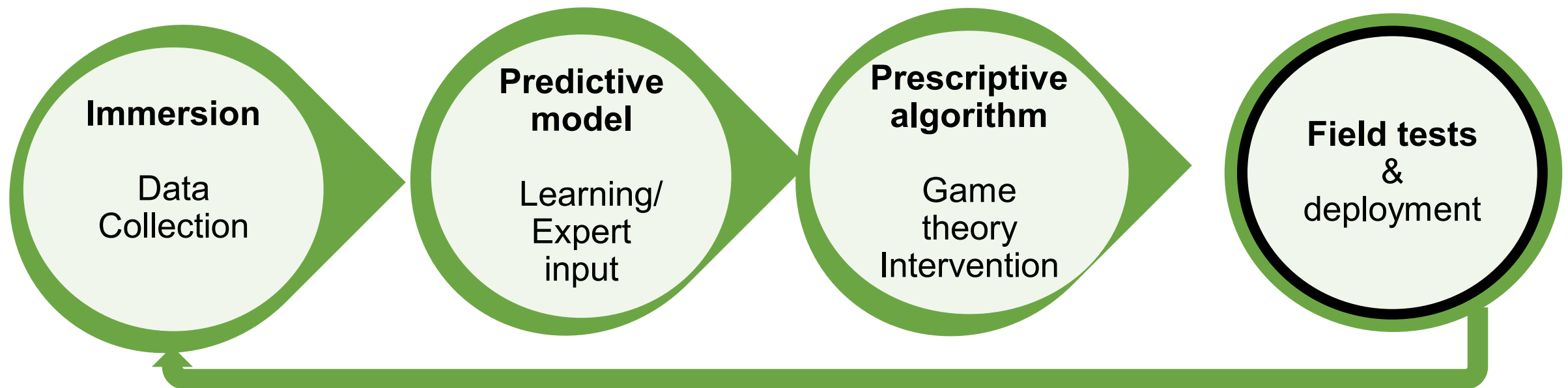
# AI for Social Impact

## Observations on Area of Research

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*Field tests & deployments because Social Impact is a key objective!*

*Encourage AI for Social Impact research: Value entire pipeline  
(contributions beyond algorithms in data collection, model, impact)*





# Outline: Overview of Past 14 Years of Research

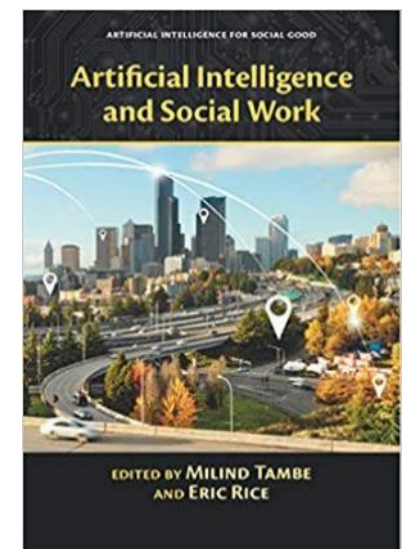
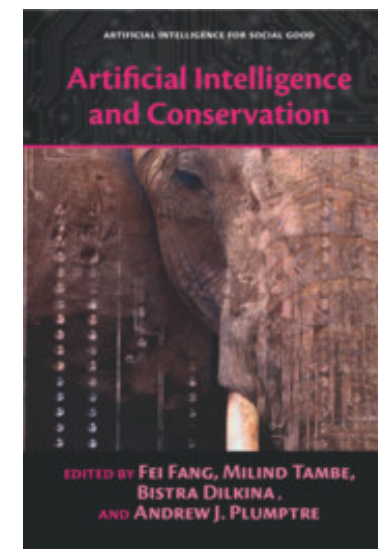
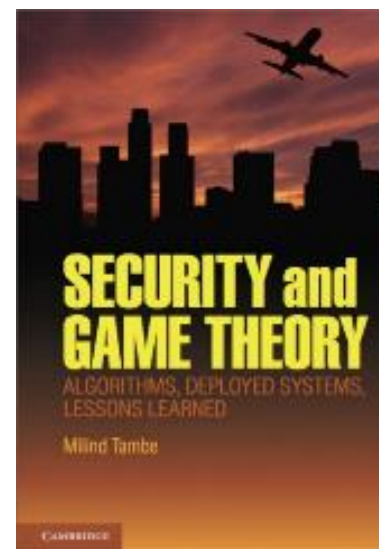
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Public Safety & Security: Stackelberg Security Games

Conservation/Wildlife Protection: Green Security Games

Public Health: Influence maximization/Game against nature

- Real world evaluation
- PhD students & postdocs



# ARMOR Airport Security: LAX(2007)

## Game Theory direct use for security resource optimization?

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Erroll Southers

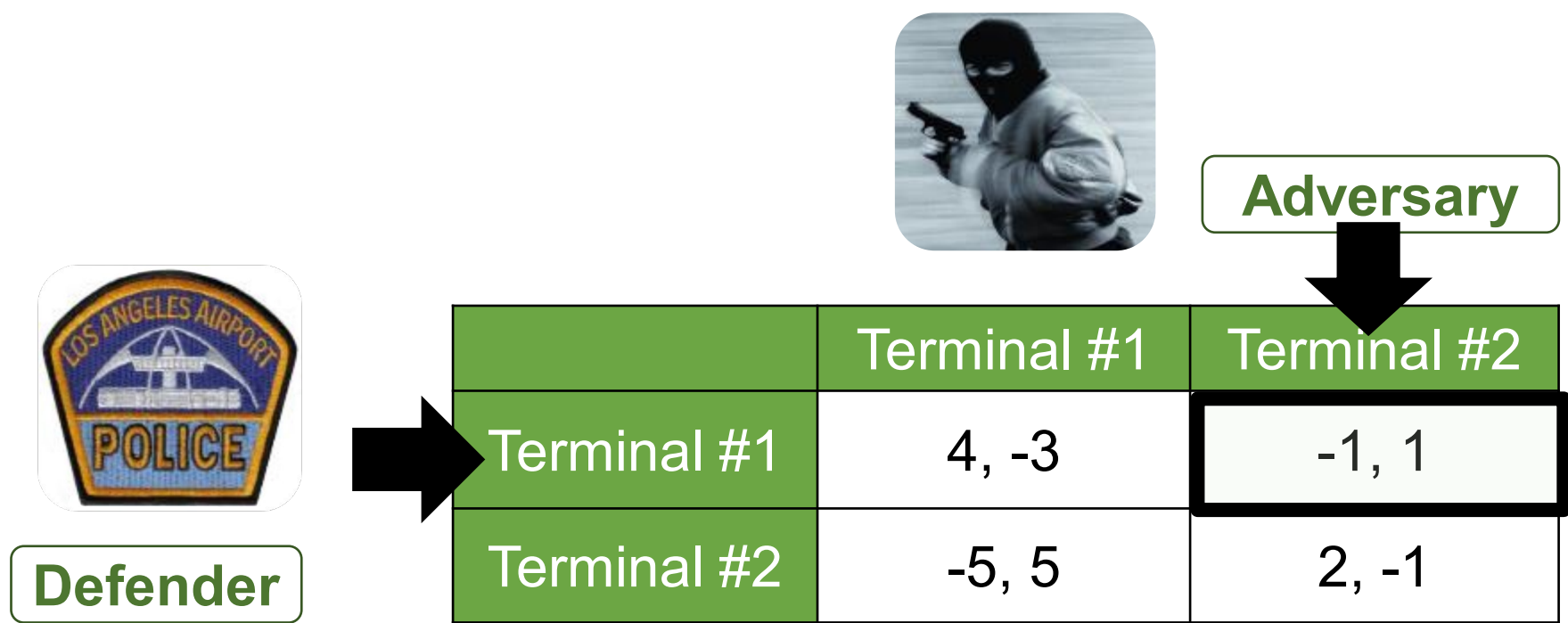


LAX Airport, Los Angeles



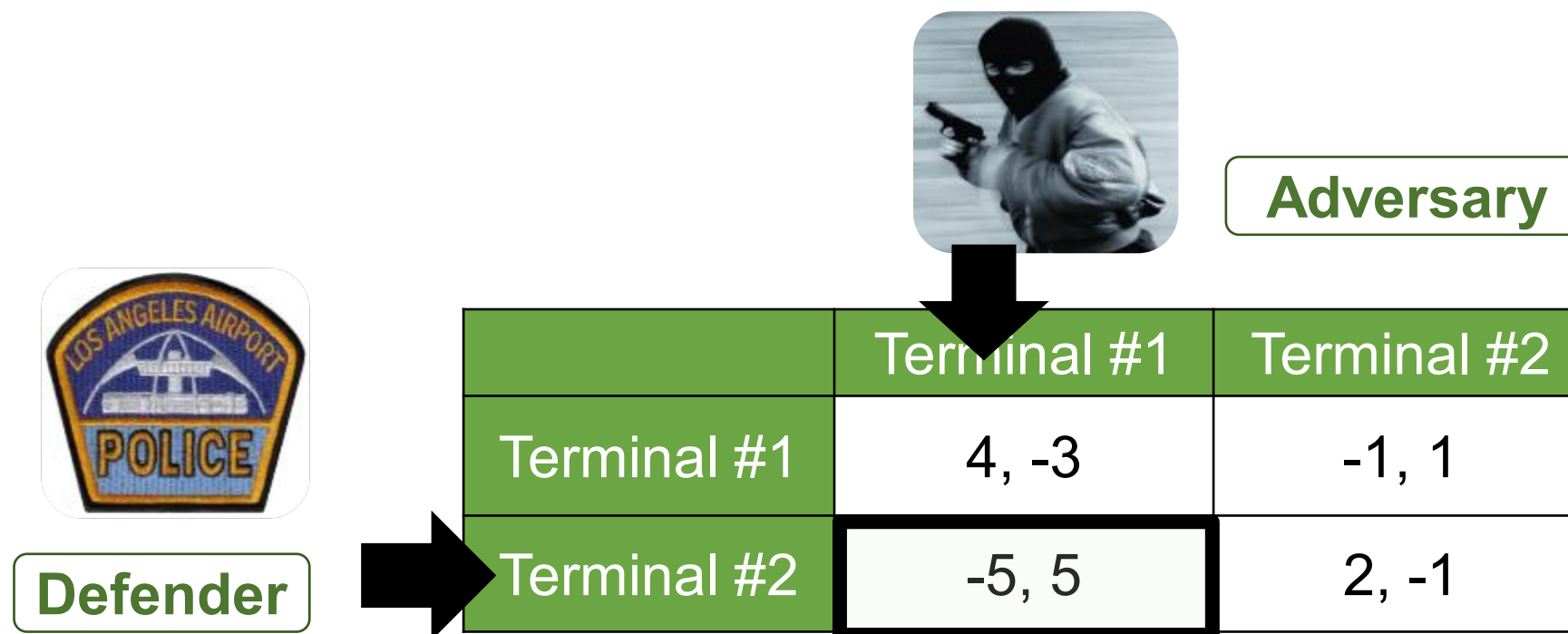
# Game Theory for Security Resource Optimization

## New Model: Stackelberg Security Games



# Game Theory for Security Resource Optimization

## New Model: Stackelberg Security Games




# Game Theory for Security Resource Optimization


## New Model: Stackelberg Security Games

**Key idea:** Intelligent randomization, more frequently visit some targets

**Optimization:** Not 100% security; increase cost/uncertainty to attackers



**Defender**



**Adversary**

	Terminal #1	Terminal #2
Terminal #1	4, -3	-1, 1
Terminal #2	-5, 5	2, -1



# ARMOR at LAX

## Basic Security Game Operation [2007]



Kiekintveld



Pita



	Target #1	Target #2	Target #3
Defender #1	2, -1	-3, 4	-3, 4
Defender #2	-3, 3	3, -2	....
Defender #3	....	....	....



AI (GAME THEORY REASONING) PROGRAM



Pr (Canine patrol, 8 AM @Terminals 2,5,6) = 0.17

### Canine Team Schedule, July 28

	Term 1	Term 2	Term 3	Term 4	Term 5	Term 6	Term 7	Term 8
8 AM		Team1			Team3	Team5		
9 AM			Team1	Team2				Team4
...	...	...	...	...	...	...	...	...



# ARMOR: Optimizing Security Resource Allocation [2007]

*First application: Computational game theory for operational security*



## January 2009

- January 3<sup>rd</sup> *Loaded 9/mm pistol*
- January 9<sup>th</sup> *16-handguns,  
1000 rounds of ammo*
- January 10<sup>th</sup> *Two unloaded shotguns*
- January 12<sup>th</sup> *Loaded 22/cal rifle*
- January 17<sup>th</sup> *Loaded 9/mm pistol*
- January 22<sup>nd</sup> *Unloaded 9/mm pistol*

# ARMOR AIRPORT SECURITY: LAX [2008]

## Congressional Subcommittee Hearings

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**Commendations  
City of Los Angeles**



**Erroll Southern testimony  
Congressional subcommittee**



ARMOR...throws a digital cloak of invisibility....

# IRIS

## Federal Air Marshals Service [2009]



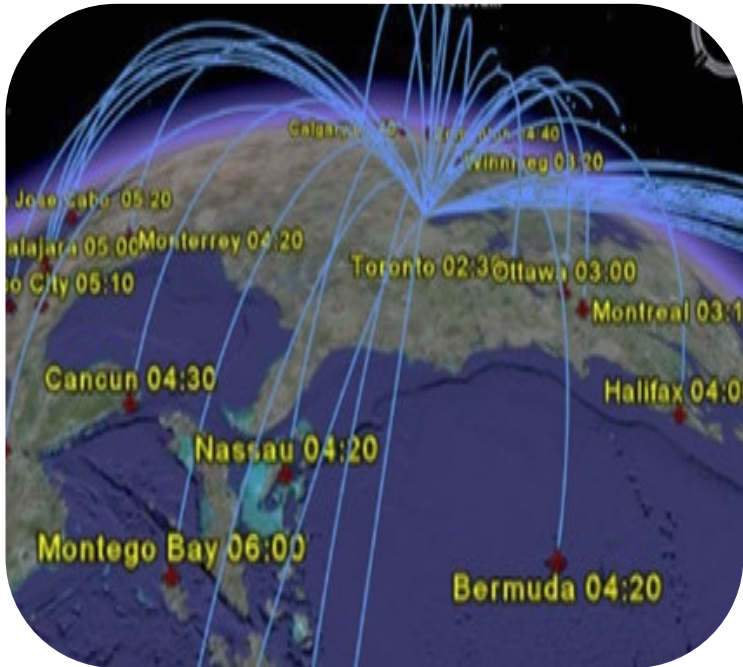
Kiekintveld



Jain

1000 flights, 20 air marshals:  $10^{41}$  combinations

	Attack 1	Attack 2	Attack ...	Attack 1000
1, 2, 3 ..	5,-10	4,-8	...	-20,9
1, 2, 4 ..	5,-10	4,-8	...	-20,9
1, 3, 5 ..	5,-10	-9,5	...	-20,9
...	← $10^{41}$ rows			





# PROTECT: Port and Ferry Protection Patrols [2011] Using Marginals for Scale up

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Shieh

An

Boston



Los Angeles



New York



Meritorious Team Commendation from  
Commandant (US Coast Guard)



# Solving Problems: Overall Research Framework

## End-to-End, Data to Deployment Pipeline

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**Immersion**

Data  
Collection

**Predictive  
model**

Learning/  
Expert  
input

**Prescriptive  
algorithm**

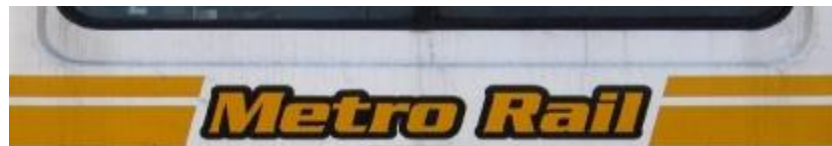
Game  
theory  
Intervention

**Field tests  
&  
deployment**

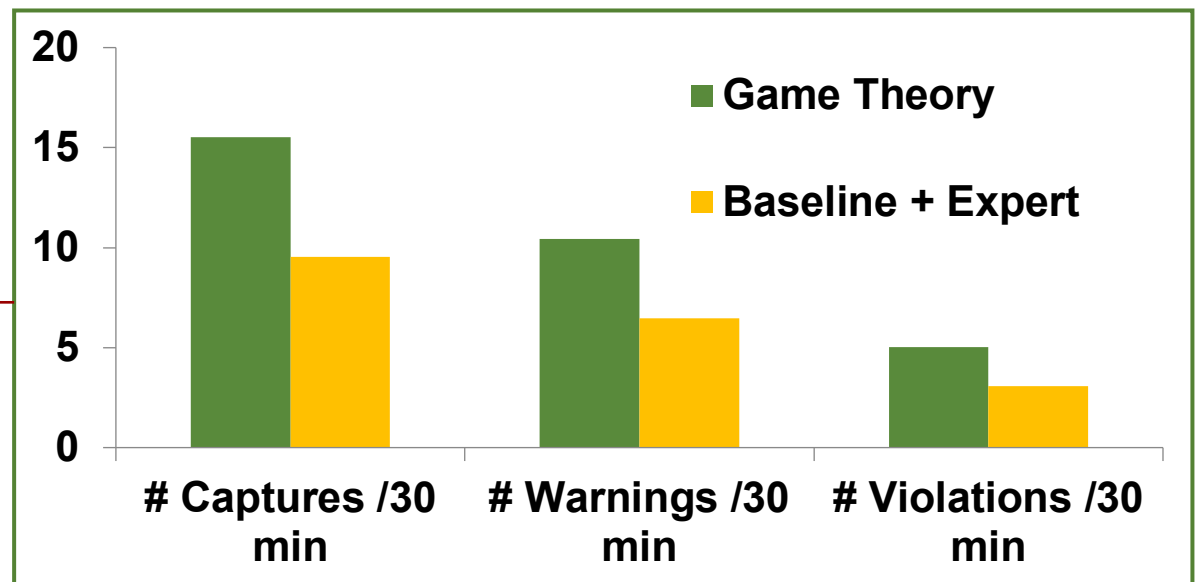
# Field Tests Against Adversaries

## Computational Game Theory in the Field

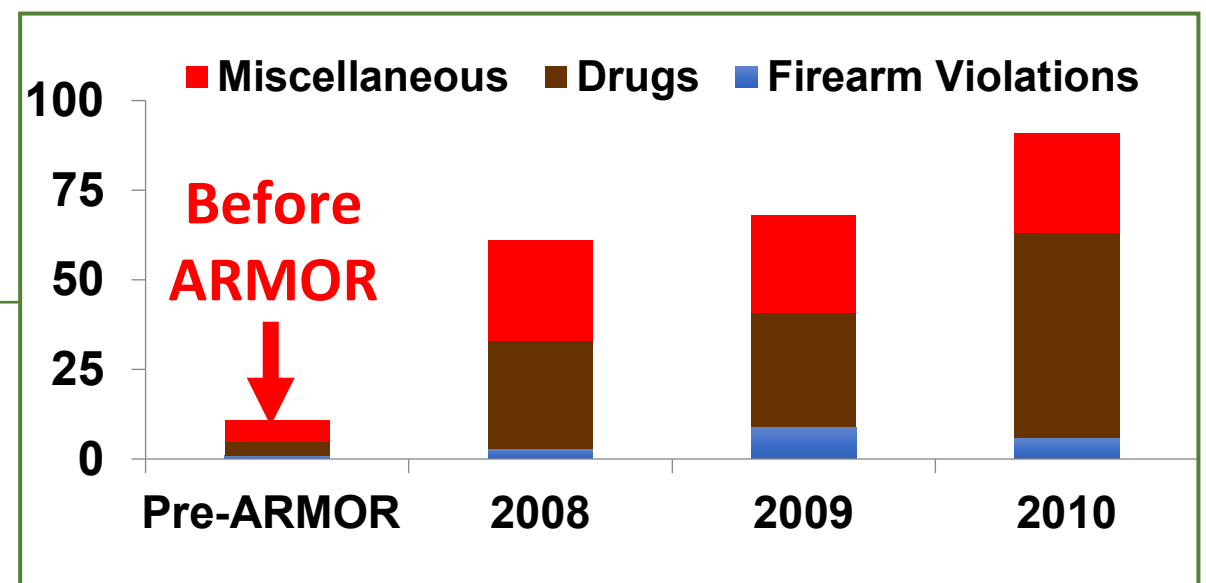
### Controlled



- 21 days of patrol, identical conditions
- Game theory vs Baseline+Expert



### Not Controlled





# Outline

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Public Safety & Security: Stackelberg Security Games



Conservation/Wildlife Protection: Green Security Games

*Dr Andy Plumptre  
Conservation Biology*

Public Health: Influence maximization/Game against nature

# Poaching of Wildlife in Uganda

## Limited Intervention (Ranger) Resources to Protect Forests

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Snare or Trap



Wire snares



# Green Security Games[2015]

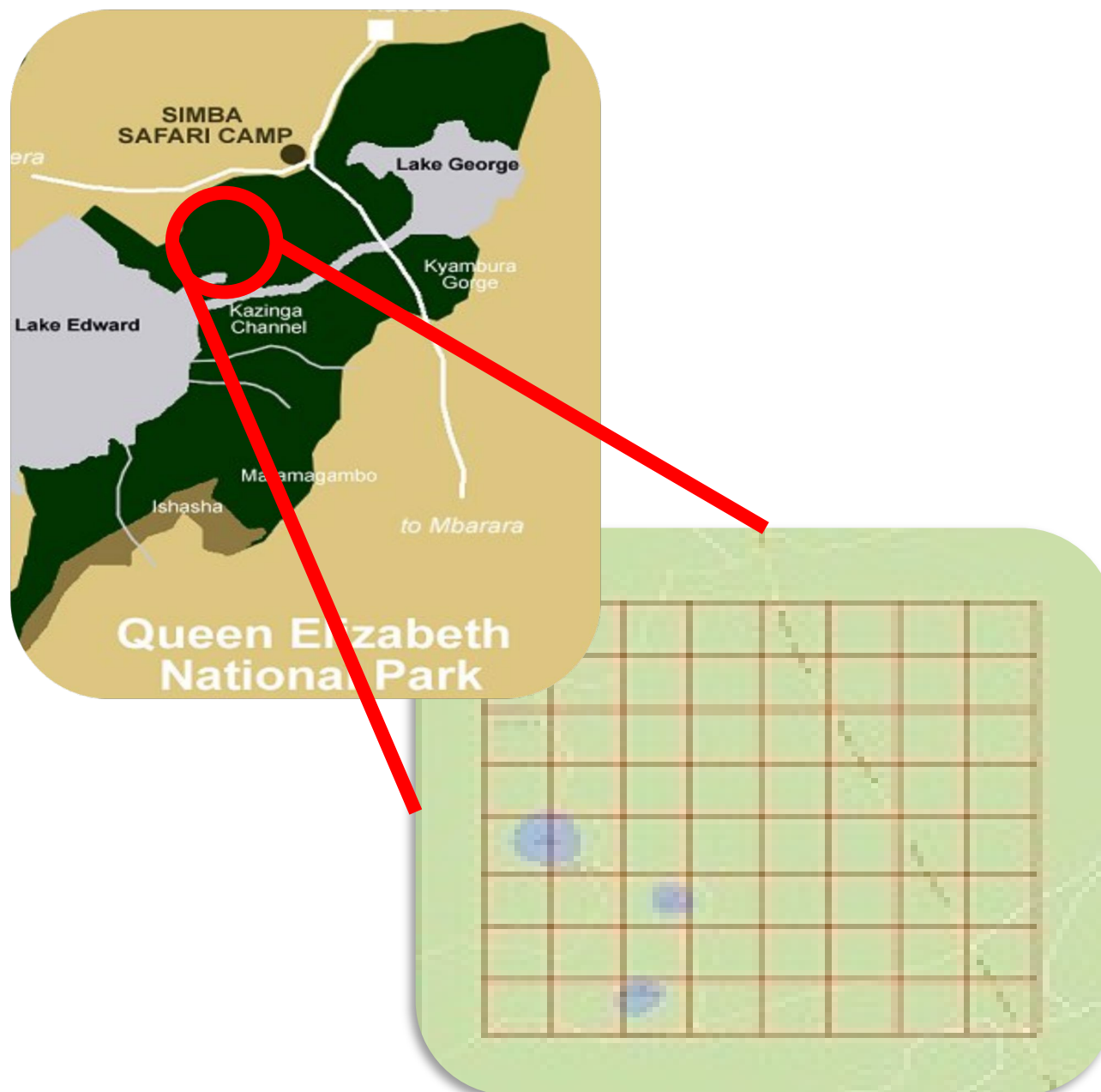
## Limited Ranger Resources to Protect Forests

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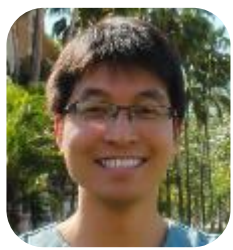
Fang

Repeated attacks by multiple poachers



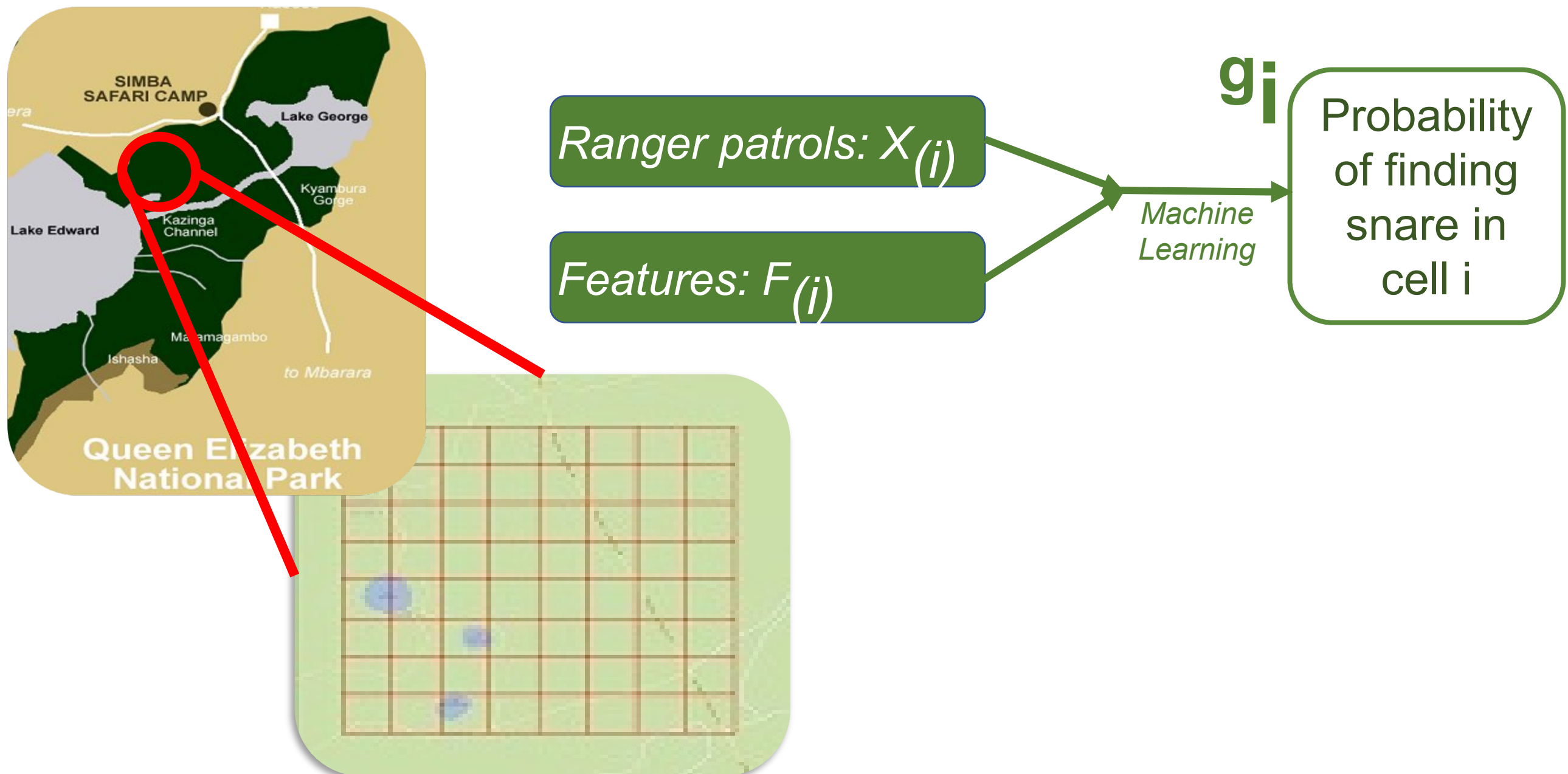
# Green Security Games [2015]

## Game Theory + Machine Learning Poacher Behavior



Xu

Learn adversary response: At each grid **location i**



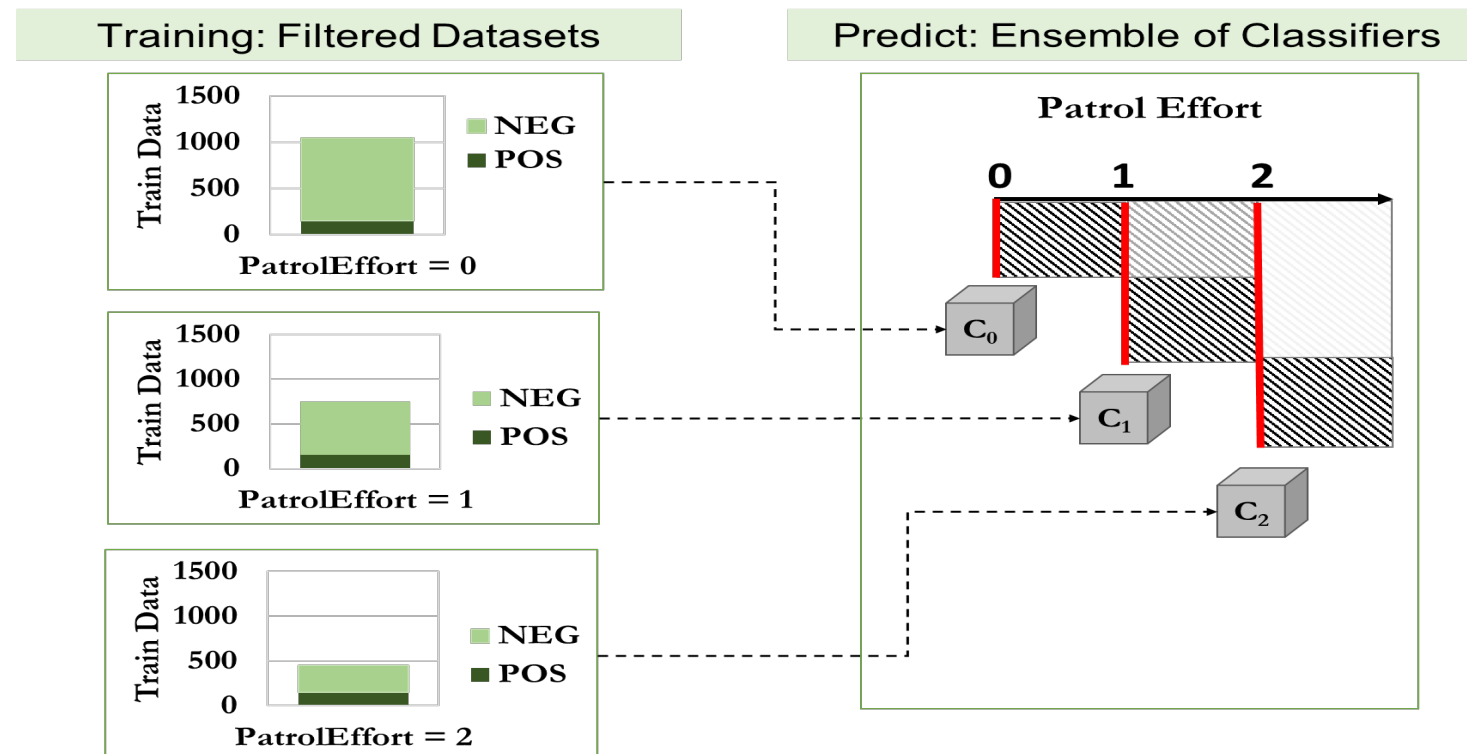
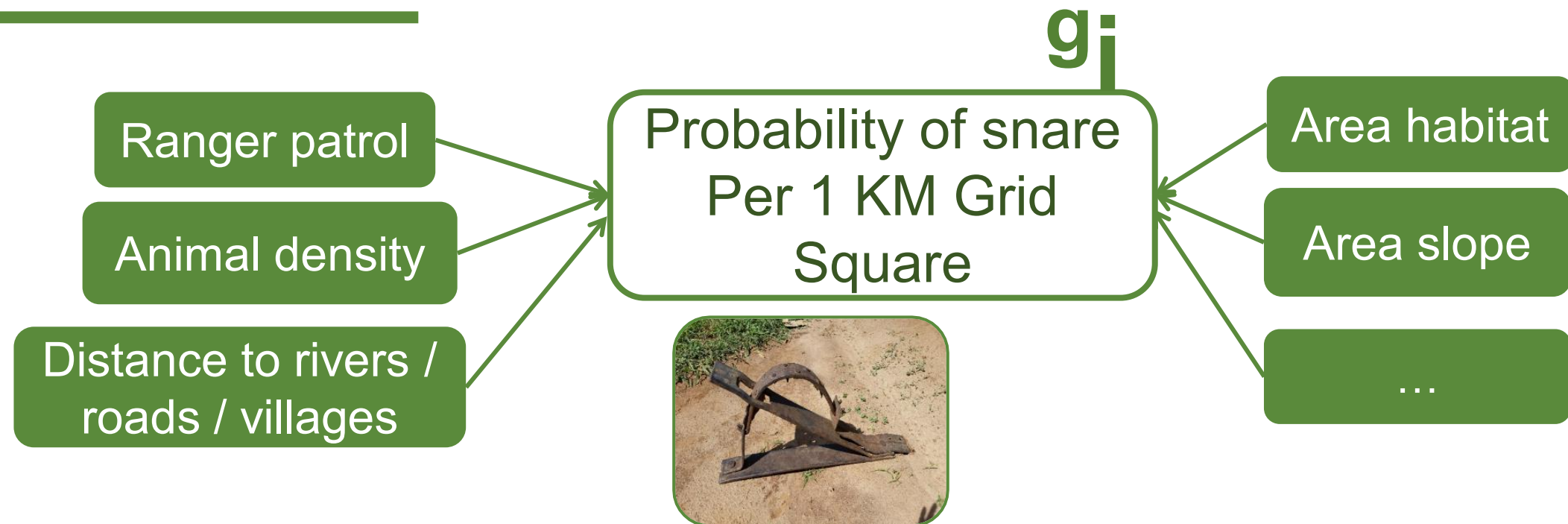


# Ensemble Approach for Learning Adversary Model

## 12 Years of Past Poaching Data



Nguyen



# PAWS: Real-world Deployment 2016: First Trial

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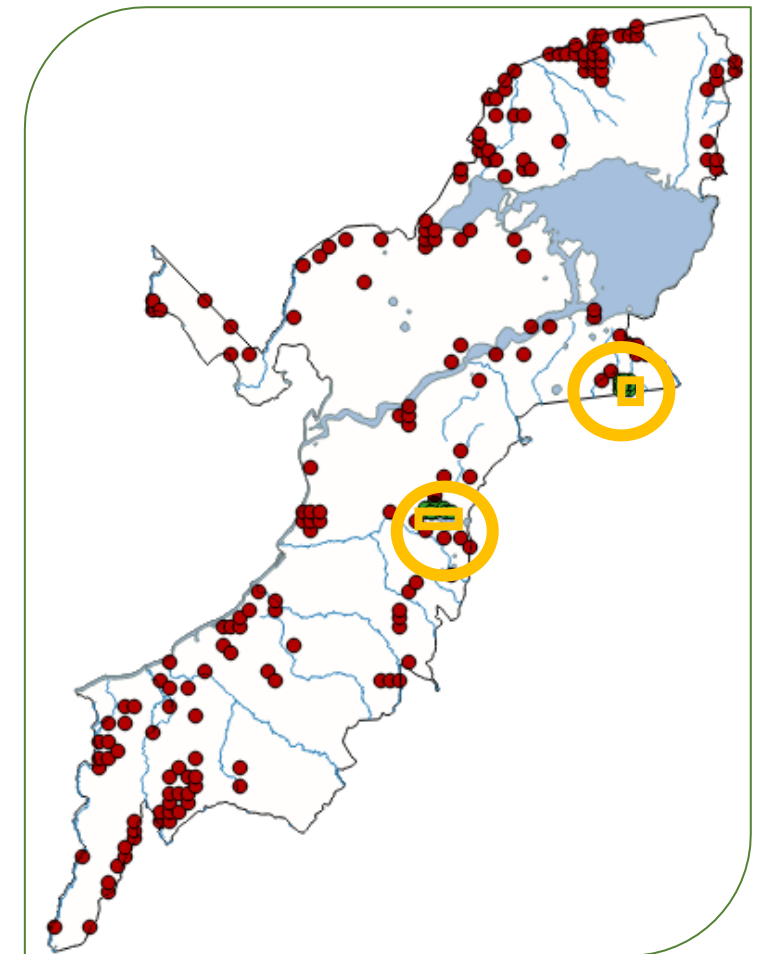
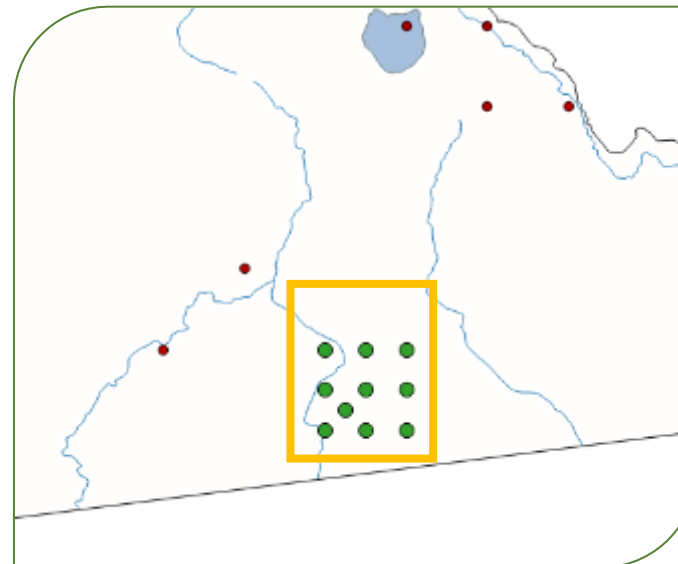
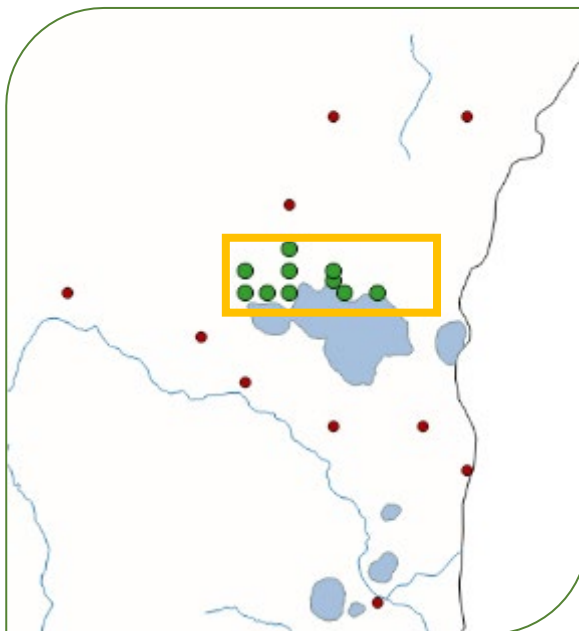


Ford



Gholami

- Two 9-sq. km patrol areas
  - Where there were infrequent patrols
  - Where no previous hot spots





# PAWS Real-world Deployment

## Two Hot Spots Predicted

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Ford



Gholami

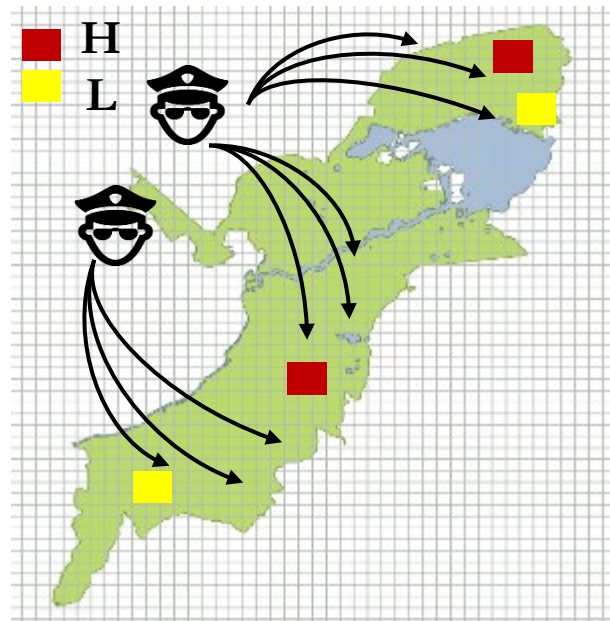


- Poached Animals: Poached elephant
- Snaring: 1 elephant snare roll
- Snaring: 10 Antelope snares



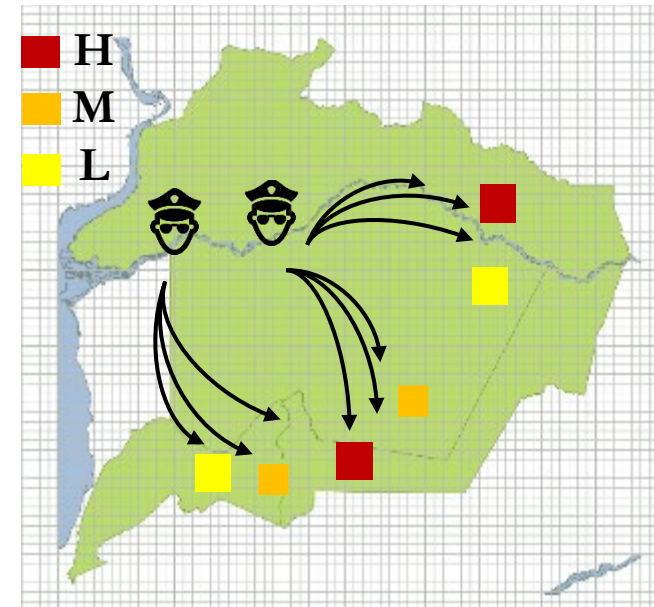
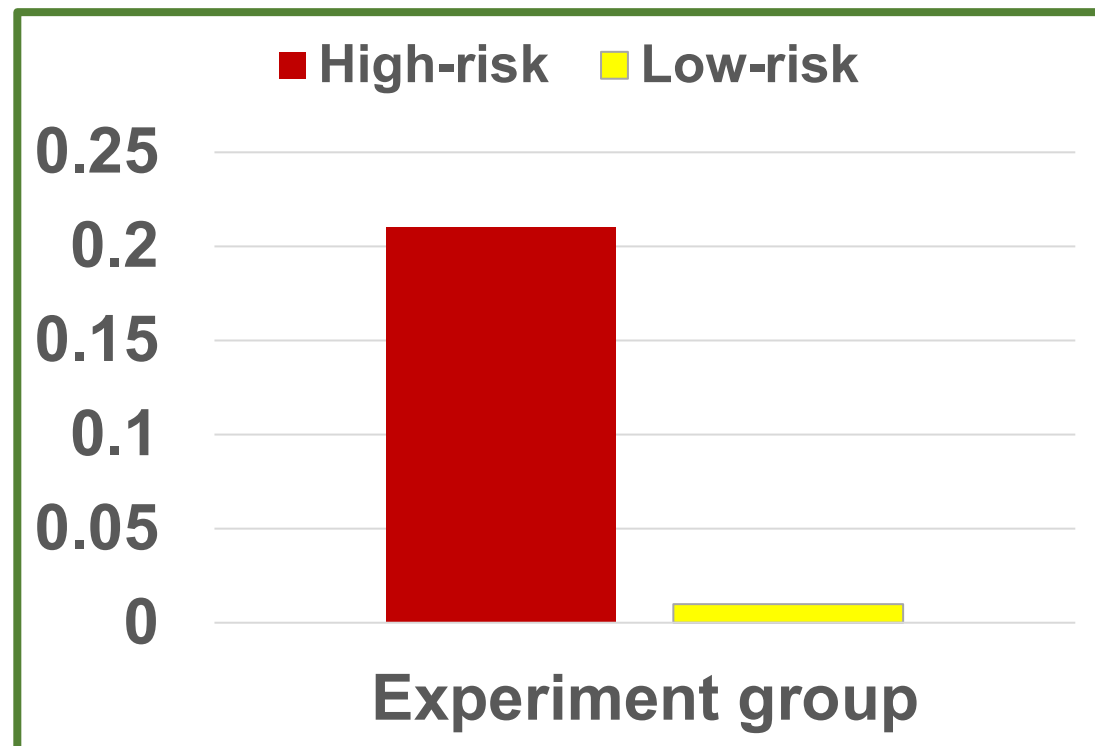
Historical Base Hit Rate	Our Hit Rate
Average: 0.73	3

# PAWS Predicted High vs Low Risk Areas: 2 National Parks, 24 areas each, 6 months [2017]



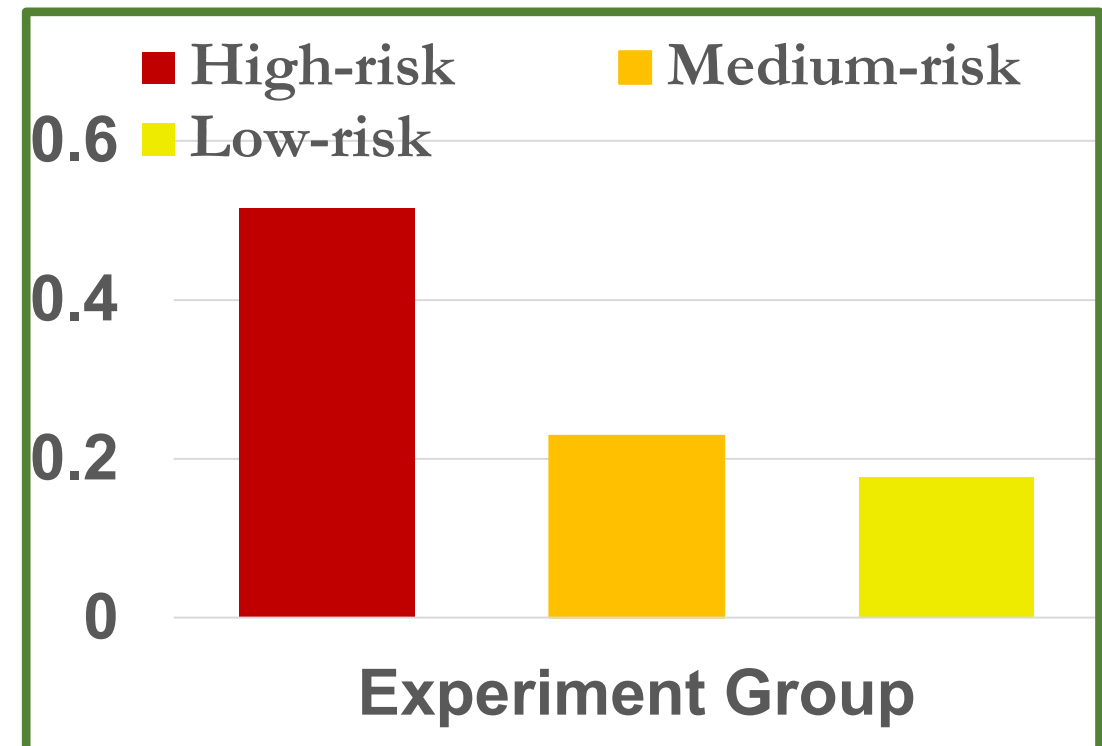
Queen Elizabeth National Park

Snares per patrolled sq. KM



Murchison Falls National Park

Snares per patrolled sq. KM





# PAWS Real-world Deployment

## Cambodia: Srepok Wildlife Sanctuary [2018-2019]

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Xu

Srepok Wildlife Sanctuary has been identified as the most suitable site for **tiger reintroduction** in Southeast Asia.

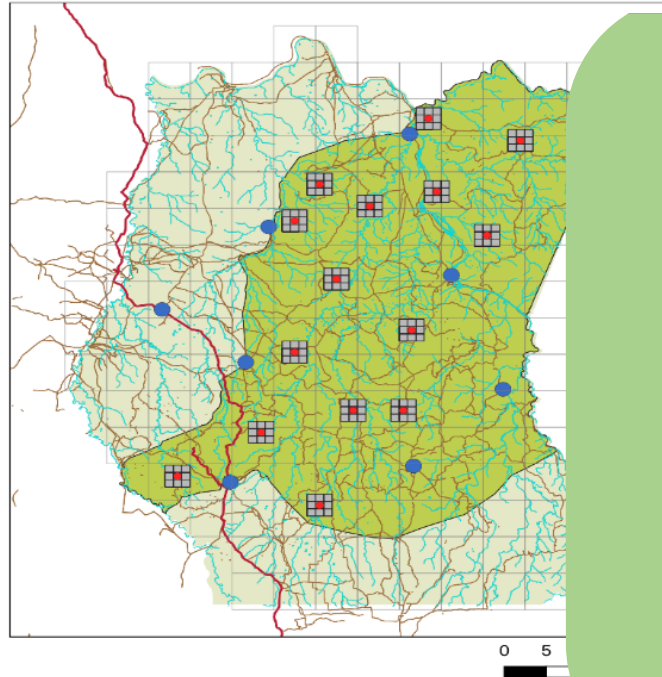




# PAWS Real-world Deployment Trials in Cambodia: Srepok National Park [2018-2019]



Xu



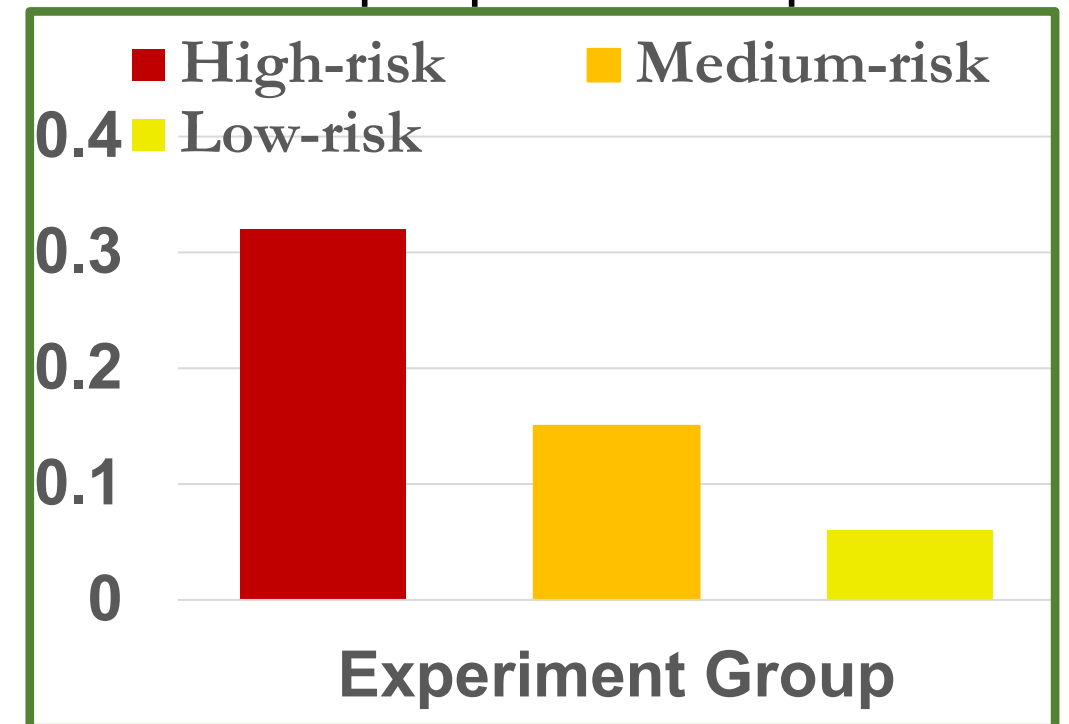
*"@Milind: I am Super excited with the results. Let's get this going on other countries too this year."* VS



Rohit Singh, WWF (2019)

■ 521 snares/month our tests  
■ 101 snares/month 2018

Snares per patrolled sq. KM



# Green Security Games: Around the Globe with SMART partnership [2019]

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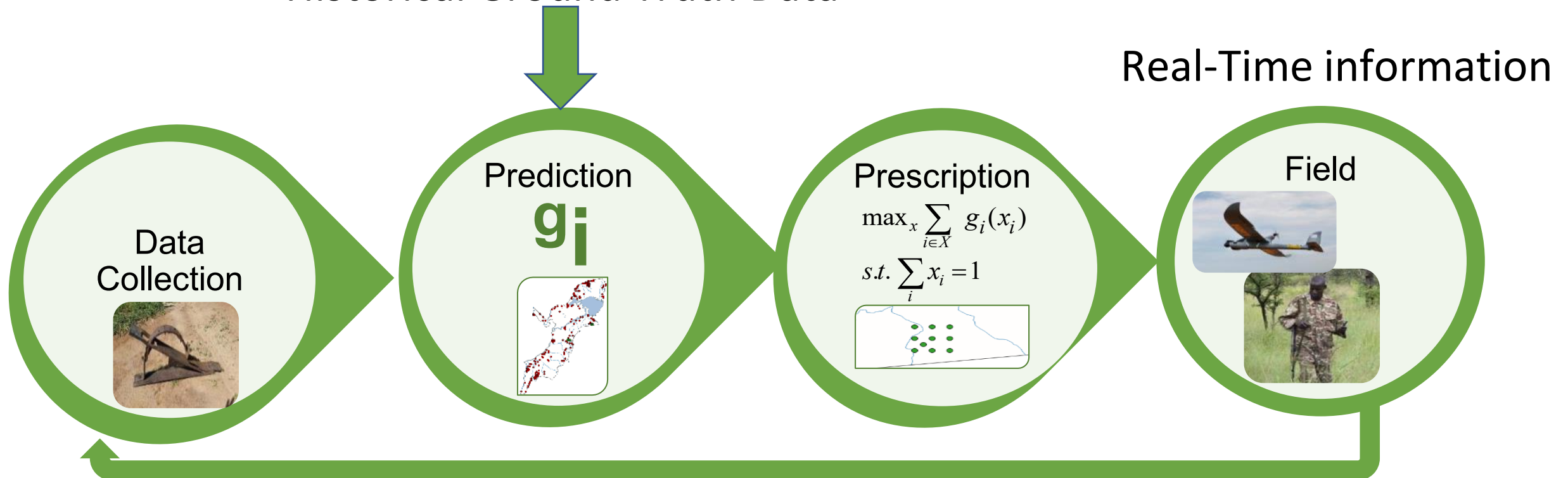
**Protect Wildlife  
800  
National Parks  
Around the Globe**

**Also: Protect Forests, Fisheries...**

# Green Security Games: Integrating Real-Time Information in the Pipeline

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Learn predictions with  
Historical Ground Truth Data

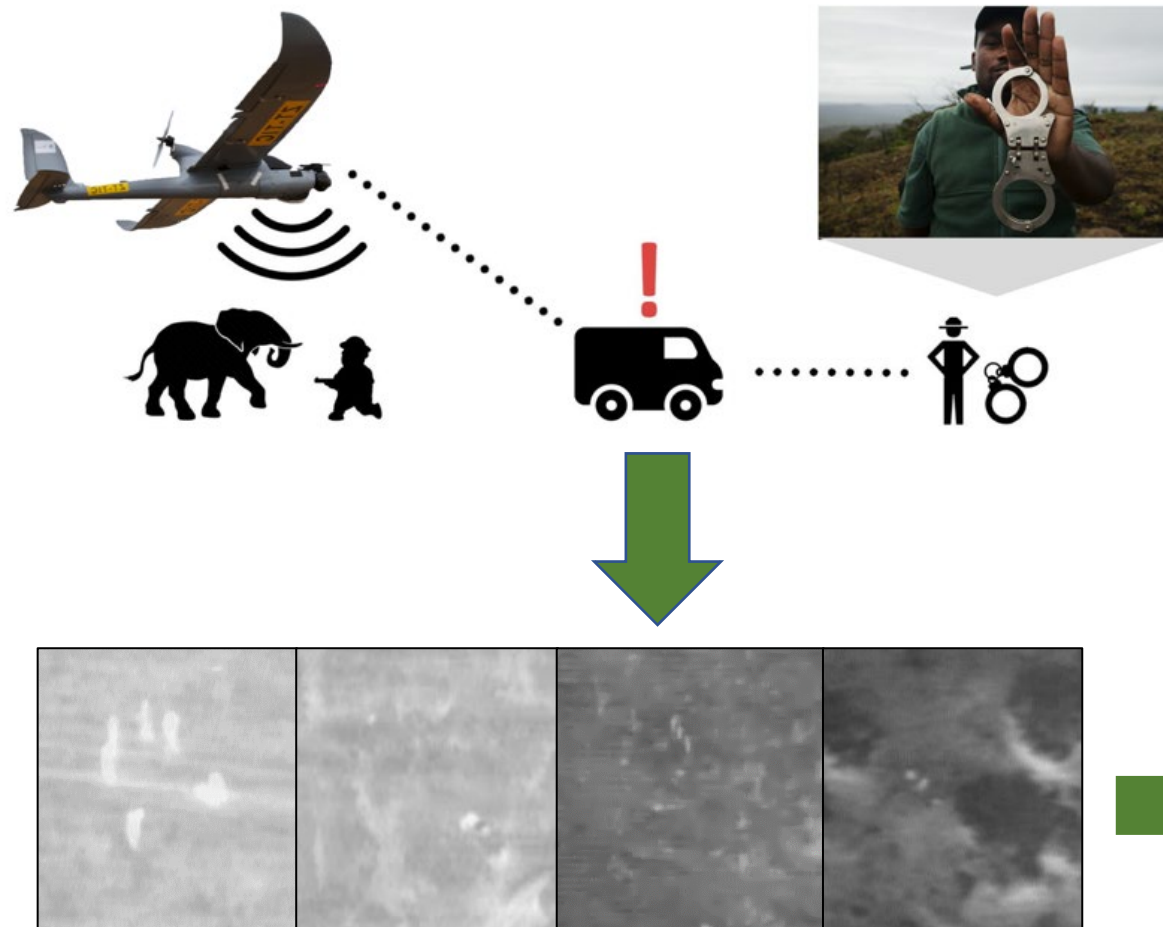




# Green Security Games: Integrating Real-Time “SPOT” Information [2018]



Bondi



Goal: automatically find poachers

# Outline

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Public Safety & Security: Stackelberg Security Games

Conservation/Wildlife Protection: Green Security Games



Public Health: Game against nature

*Prof Eric Rice  
Social Work*

# Public Health

## Optimizing Limited Intervention (Social Worker) Resources

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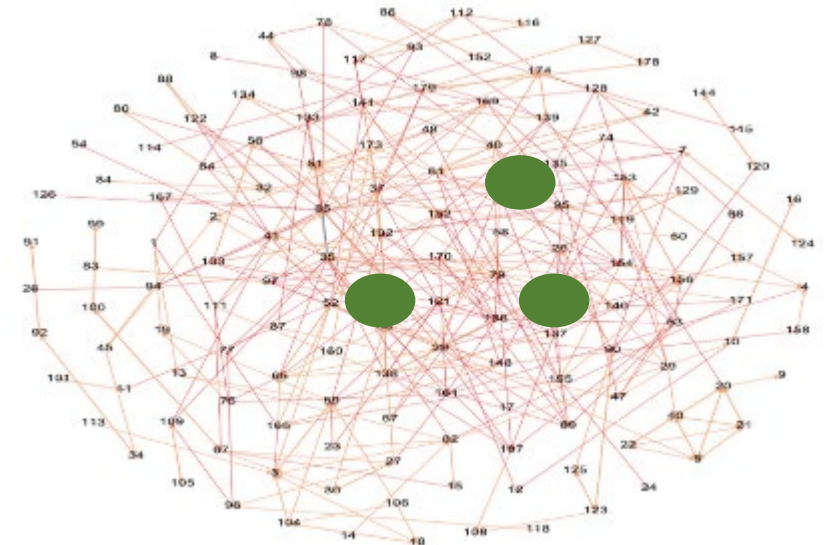
*Preventing HIV in homeless youth: Rates of HIV 10 times housed population*

- **Shelters:** Limited number of peer leaders to spread HIV information in social networks
- “Real” social networks gathered from observations in the field; not facebook etc



# HEALER Algorithm: Influence Maximization

- Given:
  - Social network Graph  $G$
  - Choose  $K$  “peer leader” nodes
- Objective:
  - Maximize expected number of influenced nodes
- *Assumption: Independent cascade model of information spread*





# Pilot Tests with HEALER with 170 Homeless Youth [2017]

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Yadav



Wilder

Recruited youths:

HEALER	HEALER++	DEGREE CENTRALITY
62	56	55

12 peer leaders



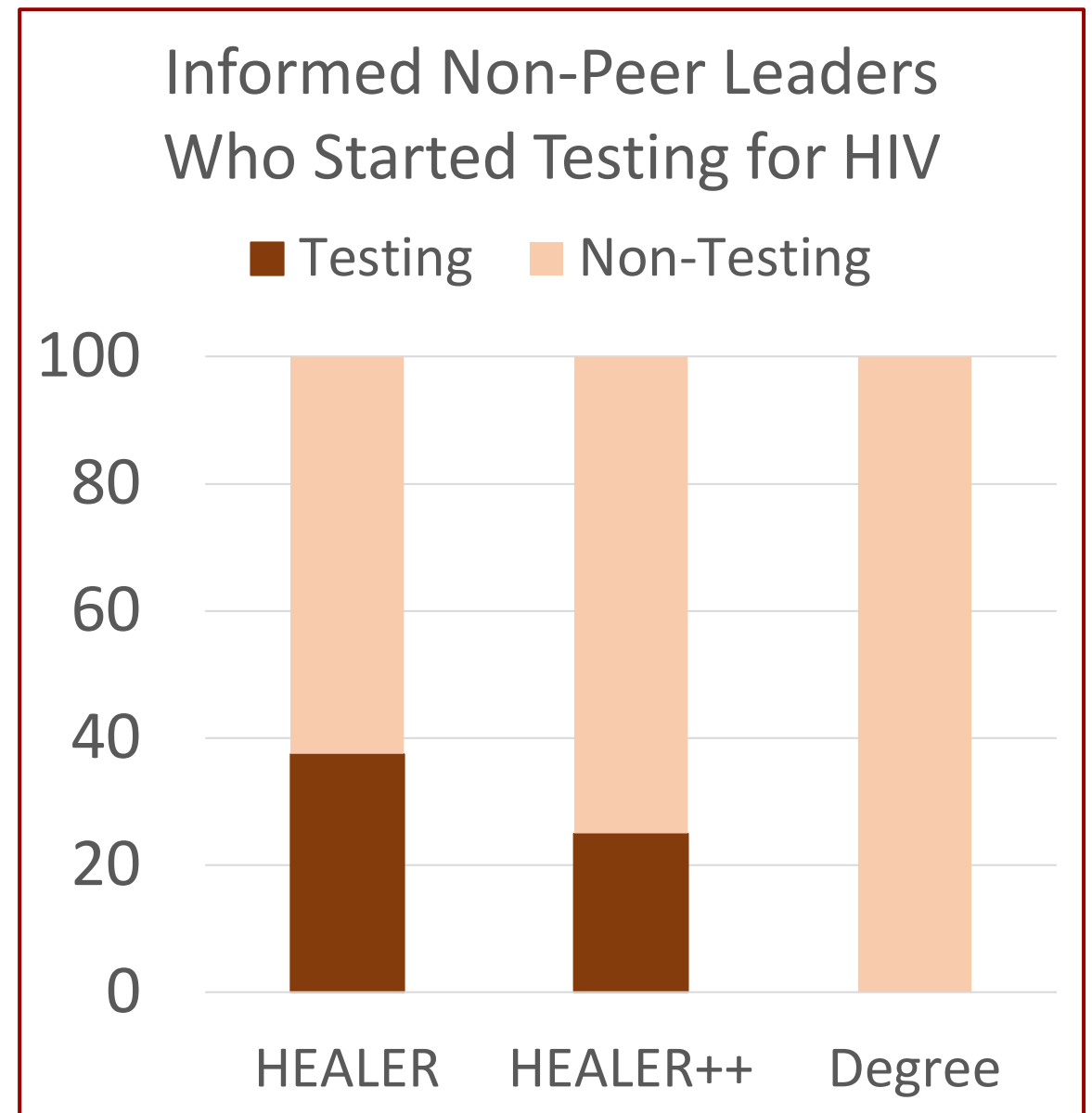
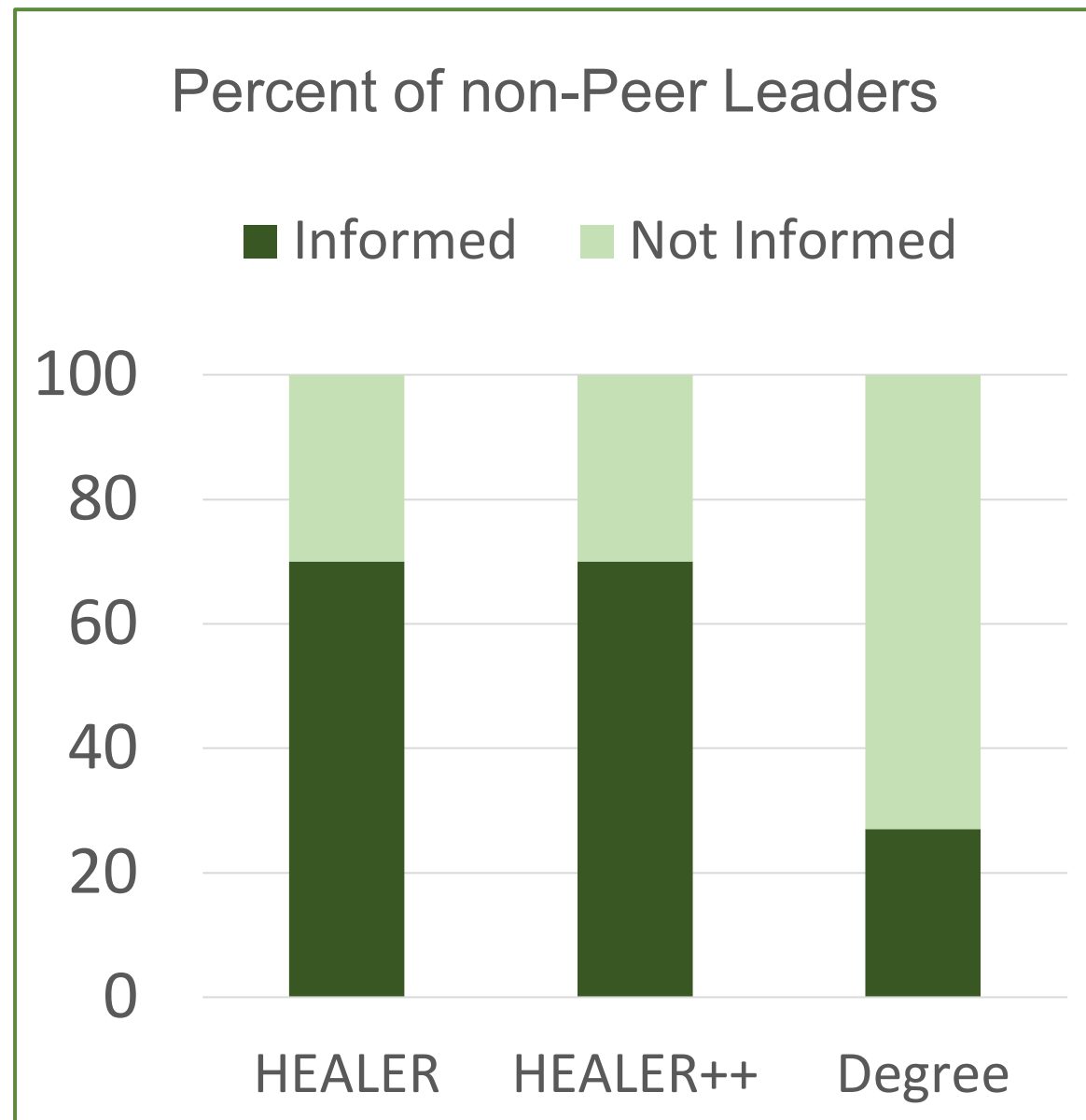
# Results: Pilot Studies [2017]



Yadav

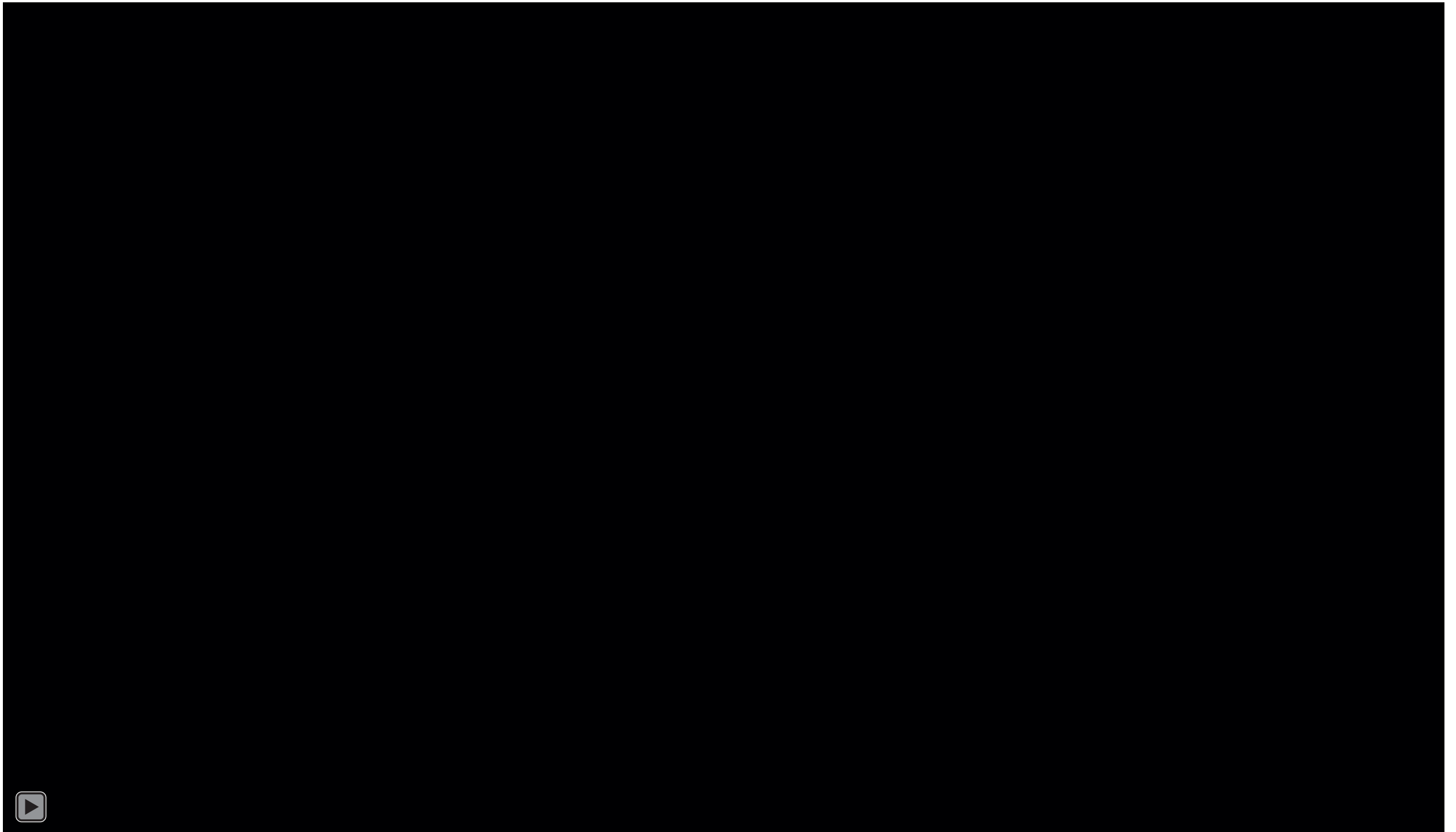


Wilder



# AI Assistant: HEALER

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# Continuing Research on HIV prevention [2019]

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- Completing 900 youth study at three homeless shelters



**LOS  
ANGELES  
LGBT  
CENTER**

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# Public Health: Optimizing Limited Social Worker Resources Preventing Tuberculosis in India [2019]

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*Tuberculosis (TB): ~500,000 deaths/year, ~3M infected in India*

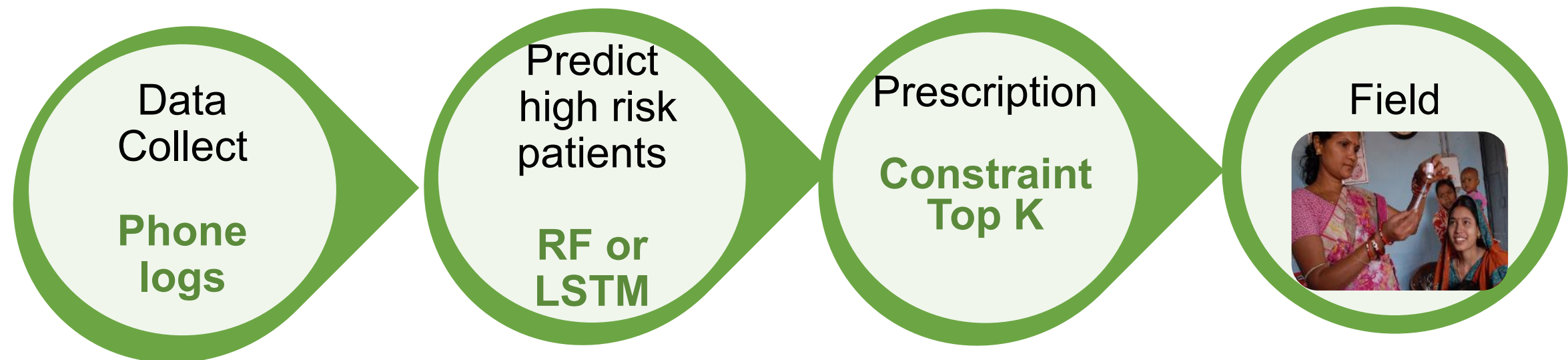
- *Patient in low resource communities: Non-adherence to TB Treatment*
- *Digital adherence tracking: Patients call phone #s on pill packs; many countries*
- *Predict adherence risk from phone call patterns? Intervene before patients miss dose*



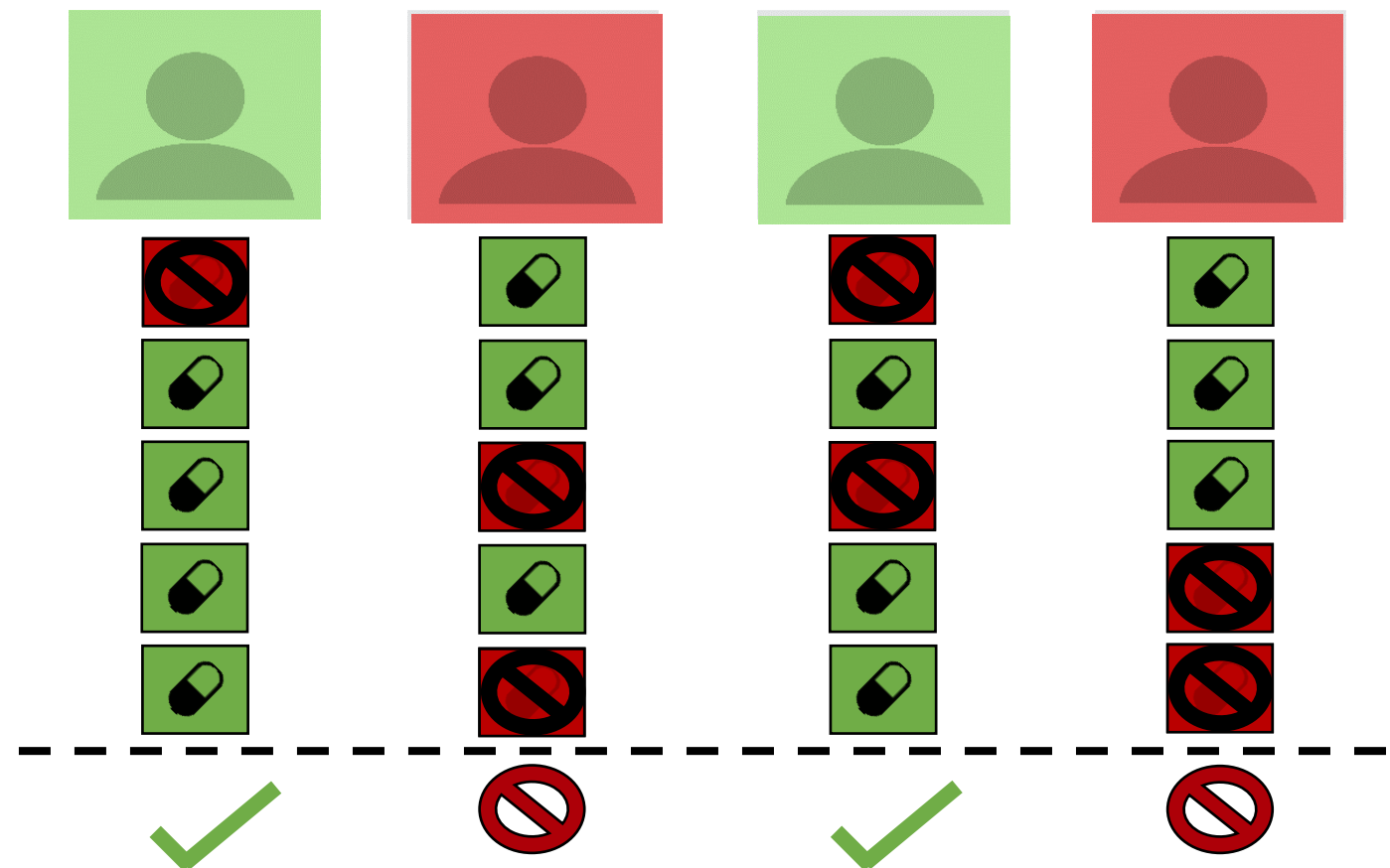
# TB Treatment Adherence but Limited Resources: Intervening Selectively before patients miss doses



Killian



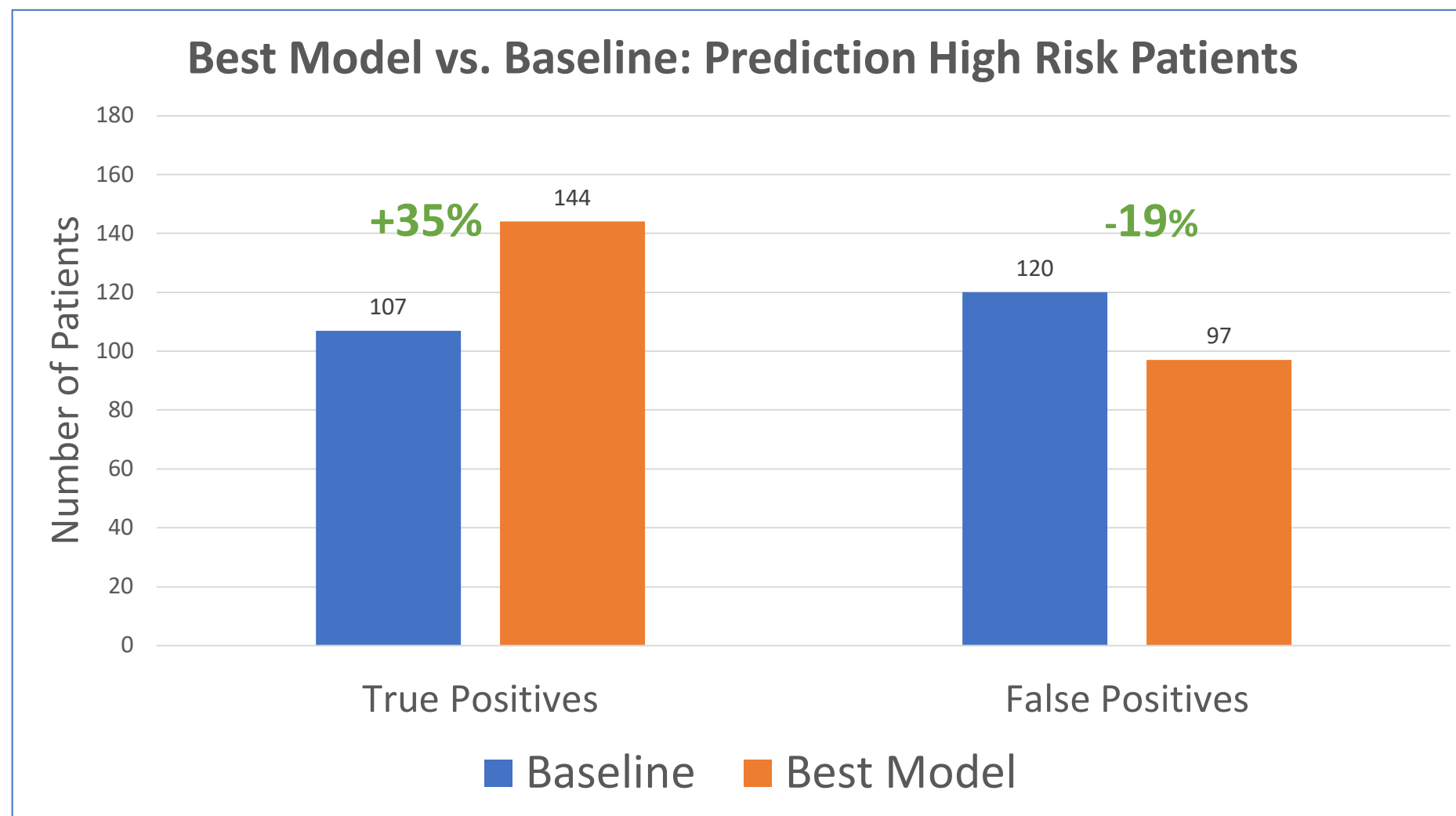
➤ 15K patients, 1.5M calls



# Increasing TB Treatment Adherence: Intervening before patients miss doses [2019]



Killian



Data from  
*State of  
Maharashtra*  
India



# Integrating with Everwell's Platform

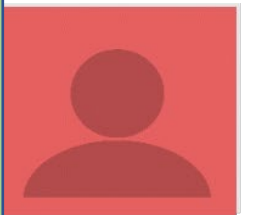


Killian

everwell

*This work has a lot of potential to save lives.*

Bill Thies  
Co-founder, Everwell Health Solutions





# Summary

## AI & Multiagent Systems for Social Impact

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### Cross-cutting challenge: How to optimize limited intervention resources



- Public safety & security, conservation, public health

### Unifying themes



- *Multiagent systems reasoning*
- *Data to deployment*

# Future: Multiagent Systems and AI Research for Social Good



It is possible to simultaneously advance AI research & do social good



Data to deployment perspective: Not just improving algorithms



Important to step out of the lab and into the field



Embrace interdisciplinary research -- social work, conservation



Lack of data is the norm, a feature; part of the project strategy



AI for Social Impact should be evaluated differently

# Thank you!

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AI has tremendous potential to  
Improving society & fighting social injustice

@MilindTambe\_AI