



AI for social impact: Results from deployments for public health and conservation

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AI for Social Impact (AI4SI)



Public Health



Conservation



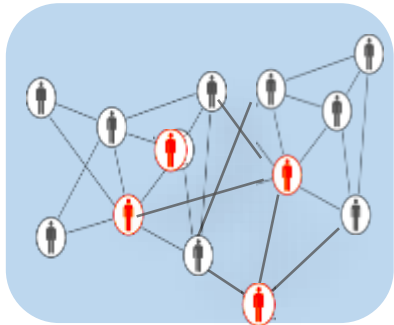
**Public Safety
and Security**

Optimize Our Limited Intervention Resources

AI for Social Impact (AI4SI): Key takeaways

1. Lessons learned in AI for social impact
2. Steps followed in taking AI systems to social impact
3. Challenges & opportunities to do more together in AI4SI

Lesson #1: Achieving Social Impact and AI Innovation Go hand-in-hand



**Social
Networks**

Public Health

**Multiagent
Systems
Research**



**Green
security
games**



Conservation



**Public Safety
& Security**

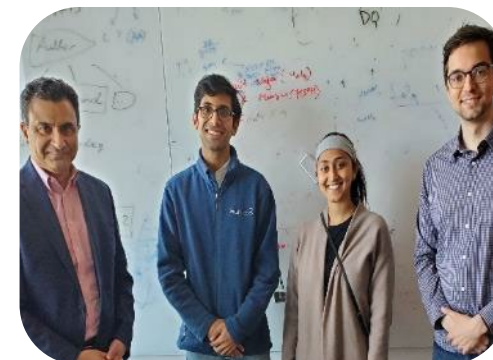


**Stackelberg
security
games**

Lesson #2: Partnerships with Communities, NGOs (non-profits), governments crucial

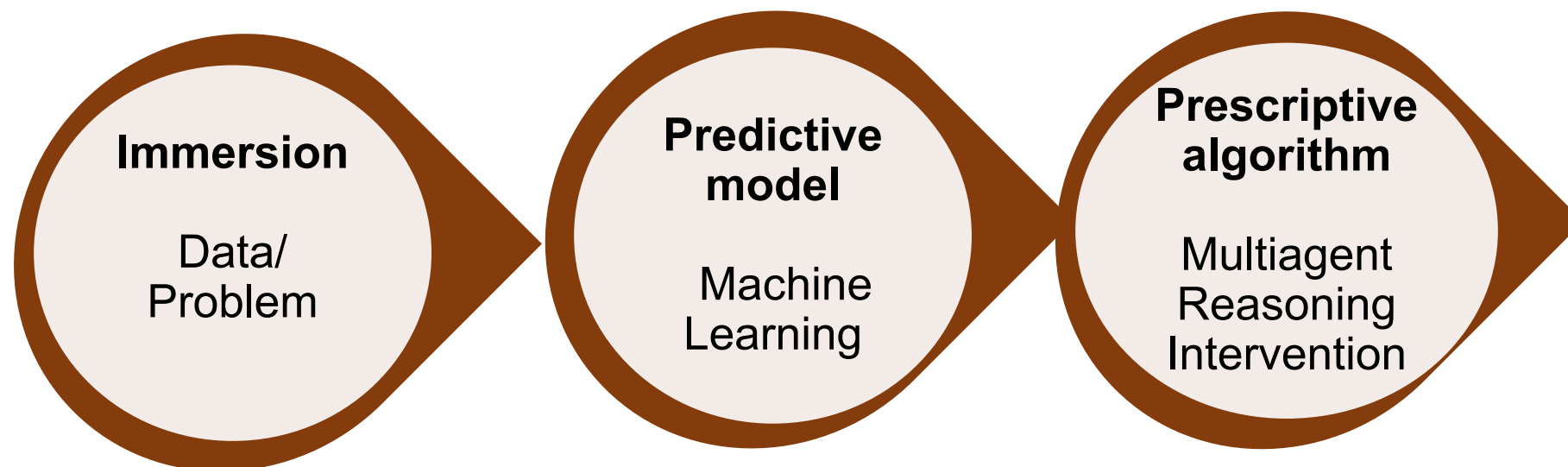


Avoid being gatekeepers to AI4SI technology



Lesson #3:

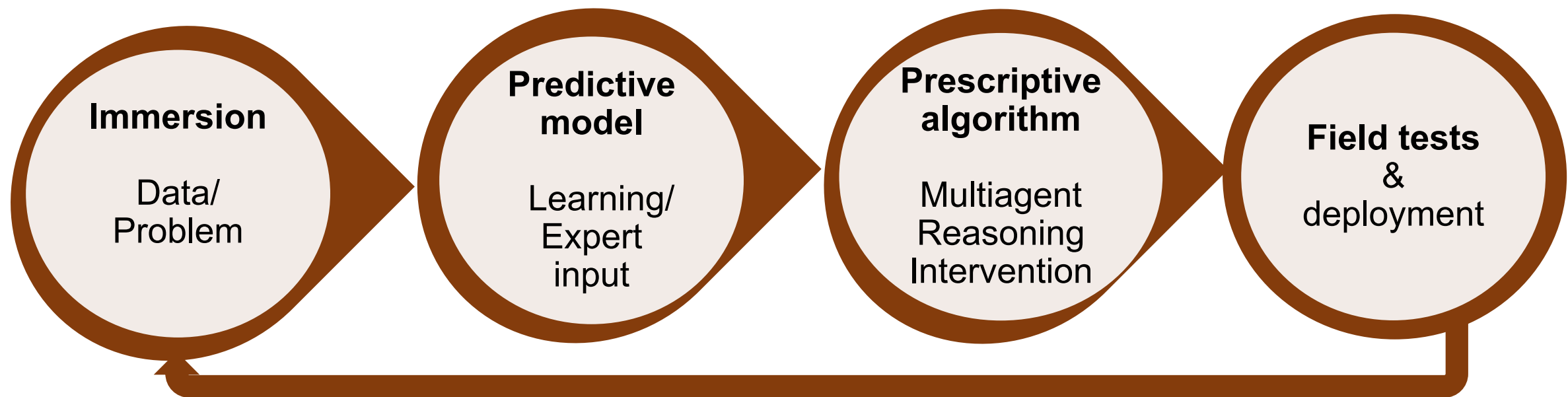
Data-to-deployment pipeline; beyond improving algorithms



Lesson #3:

Full data-to-deployment pipeline; beyond improving algorithms

Field test & deployment: Social impact is a key objective



Outline: Four Projects

Public Health

- *Restless bandits: Maternal & child care* [Google Research India]
- *Social networks: HIV prevention*
- *Agent-based modeling: COVID-19 dynamics*

Conservation

- *Game theory, behavior modeling: Poaching prevention*

Outline: Four Projects



Public Health

- *Restless bandits: Maternal & child care*
- *Social networks: HIV prevention*
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Conservation

- *Game theory, behavior modeling: Poaching prevention*

- Cover papers from 2017-now [AAAI, IJCAI, NeurIPS, KDD...]
- Focus on real world results; more simulations in papers
- Lead PhD students & researchers highlighted

United Nations Sustainable Development Target

By 2030, maternal mortality ratio below 70 per 100,000 live births

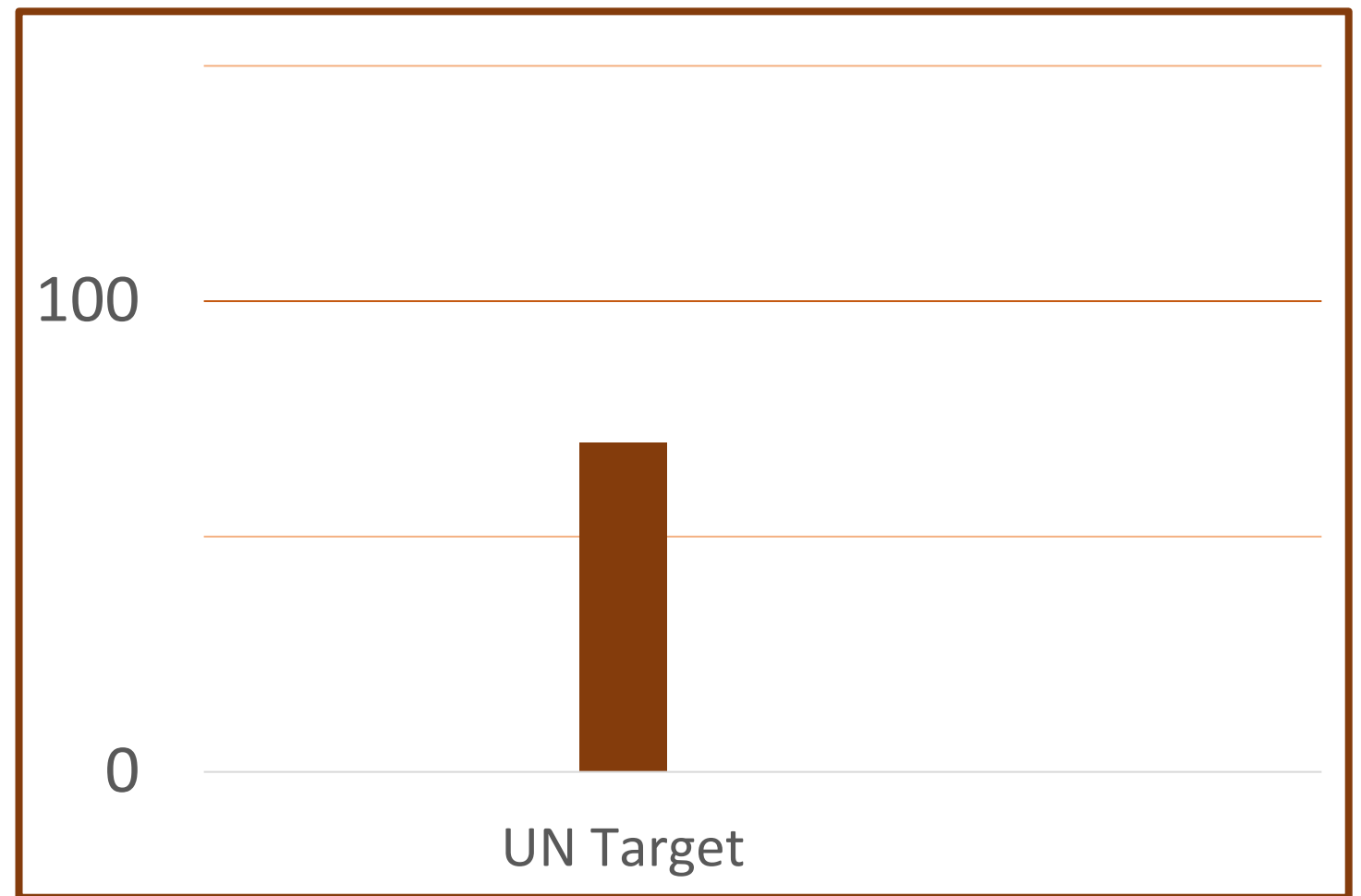


Credit: WHO SEARO



Credit: WHO/ Blink Media - Veejay Villafranca

Maternal Mortality Ratios (2017)



*UNICEF, 2022

United Nations Sustainable Development Target

By 2030, maternal mortality ratio below 70 per 100,000 live births

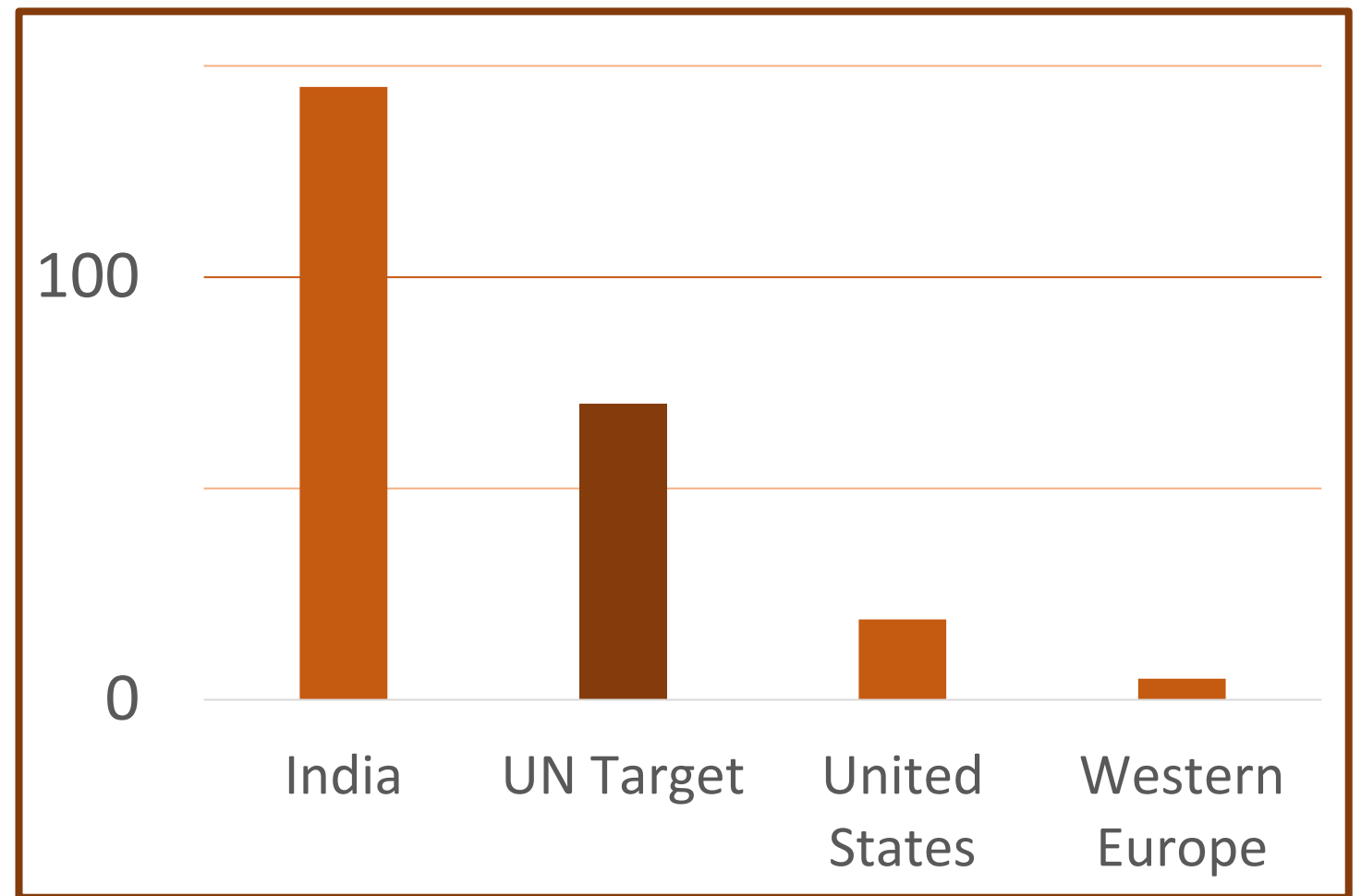


Credit: WHO SEARO



Credit: WHO/ Blink Media - Veejay Villafranca

Maternal Mortality Ratios (2017)



*UNICEF, 2022

Maternal & Child Care in India

- Woman dies in childbirth every 20 min
- 4 of 10 children too thin/short



Dr. Aparna Hegde
Founder, ARMMAN

" Pregnancy is not a disease.
Childhood is not an ailment.
Dying due to a natural life
event is not acceptable."

26 Million beneficiaries (mothers); 19 states in India...

We want to do something with AI, but what can we do and how?

mMitra Mobile Health Program Adherence: Maternal & Child Care in India



mMitra mHealth program:

- *Weekly 2 minute automated message to new/expecting moms*
- *Significant benefits:
2 million women enrolled*

➤ *Unfortunately, 30-40% may become low-listeners*



mMitra Health Program Adherence: Maternal & Child Care in India



mMitra:

- *Weekly 2 minute automated message to new/expecting moms*
- *Significant benefits:
2 million women enrolled*

➤ *Unfortunately, 30-40% may become low-listeners*

➤ *Limited intervention resources: Service call to small number of beneficiaries*



Intervention Scheduling with Limited Resources: Motivating Restless Bandits

Example:

- *Large number N beneficiaries: 100000*
- *Choose $K=1000$ for service call per week?*
- *Maximize health messages listened to*



Intervention Scheduling with Limited Resources: Motivating Restless Bandits

Example:

- *Large number N beneficiaries: 100000*
- *Choose $K=1000$ for service call per week?*
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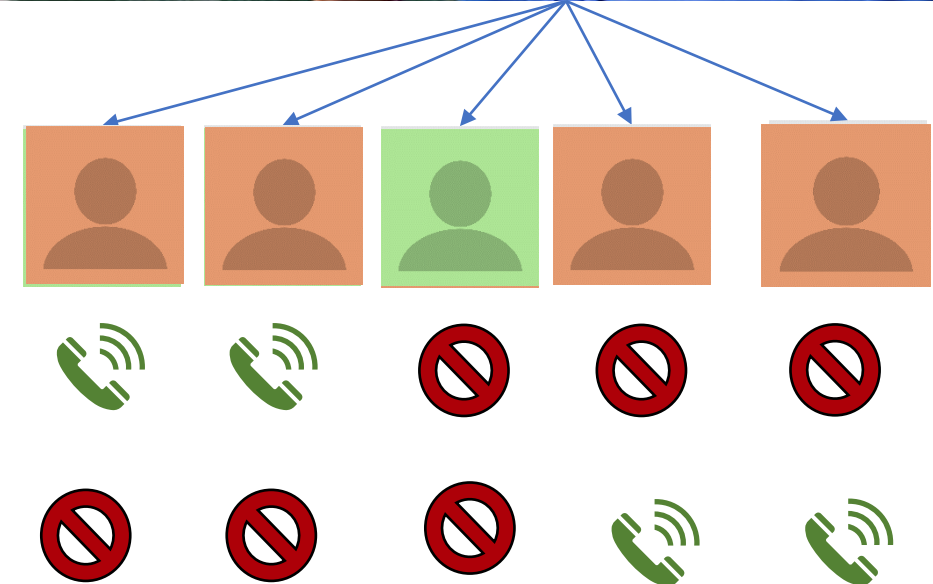
Intervention Scheduling with Limited Resources: Motivating Restless Bandits

Example:

- Large number N beneficiaries: 100000
- Which $K=1000$ for service call per week?
- Maximize number of messages listened to

Challenges:

- Call may not change beneficiary state
- Beneficiary may change state on their own
- Prioritize 1000 beneficiaries per week

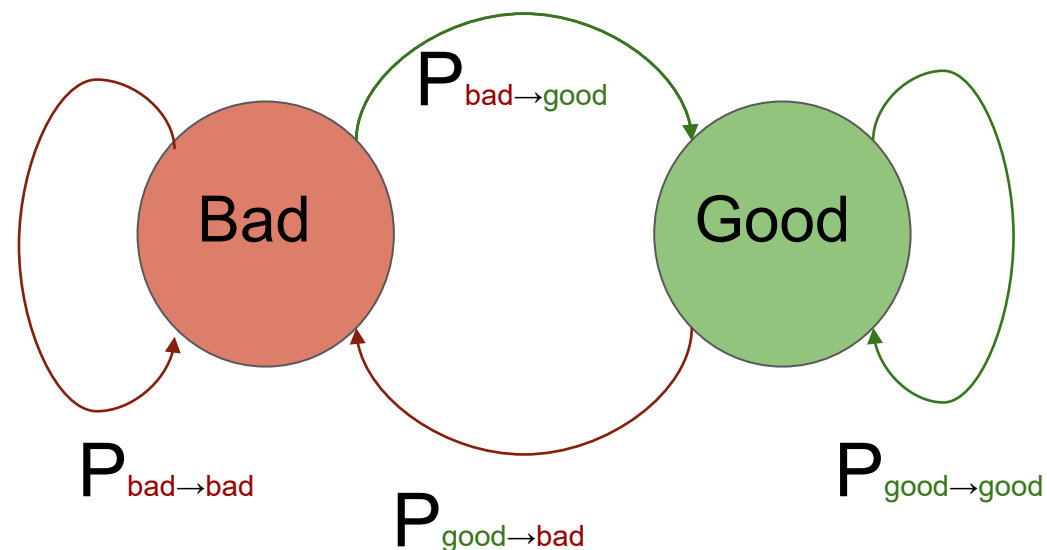


Restless bandit: K of N arms per week

Restless Bandits Model: Each Arm is an MDP (Markov Decision Problem)

Each Arm Models One Mother/Beneficiary

States of MDP




A “**bad**” state & a “**good**” state

Actions


Not intervene
(passive)


Intervene
(active)


Transition matrix



Bad

Good

| | |
|-----|-----|
| 0.8 | 0.2 |
| 0.2 | 0.8 |



Bad

Good

| | |
|------|------|
| 0.2 | 0.8 |
| 0.05 | 0.95 |

Restless Bandits Model

Whittle Index: Efficiently Select K out of N Beneficiaries



Taneja

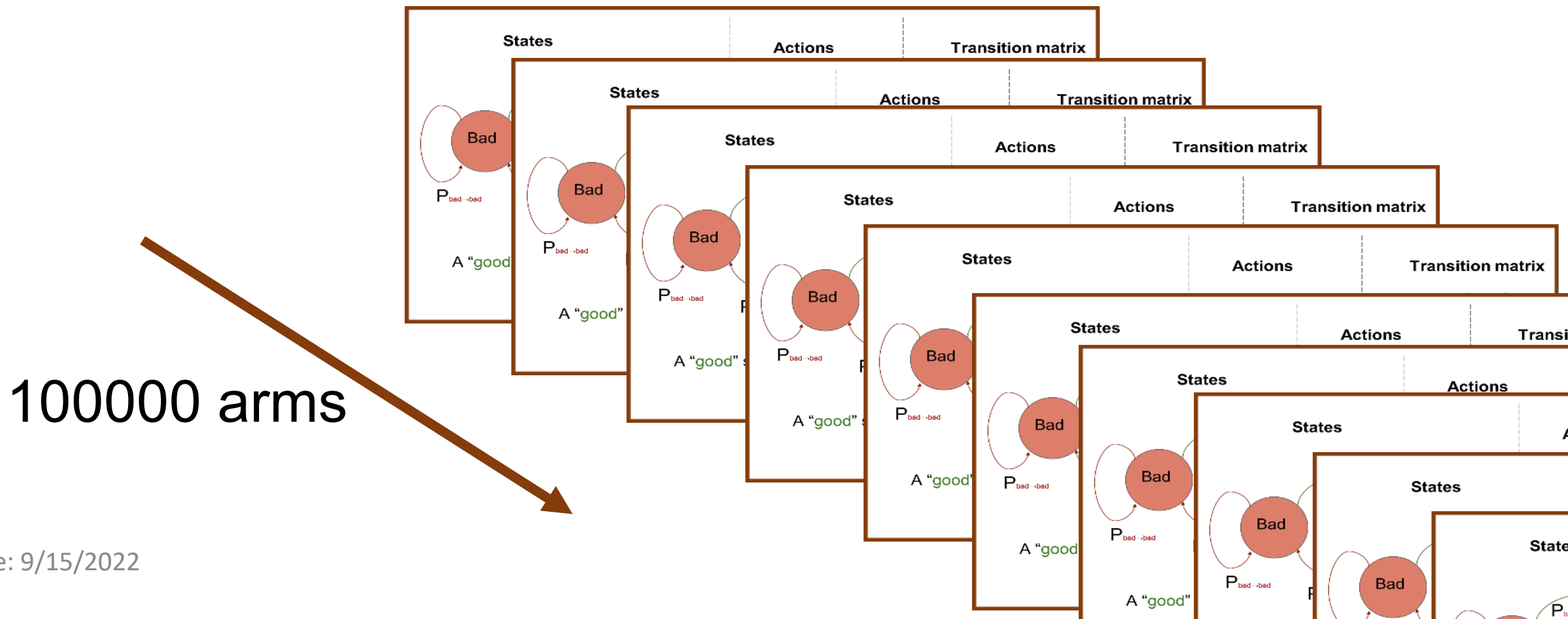


Mate

Compute Whittle index for current state of each arm: Computes benefit of intervention

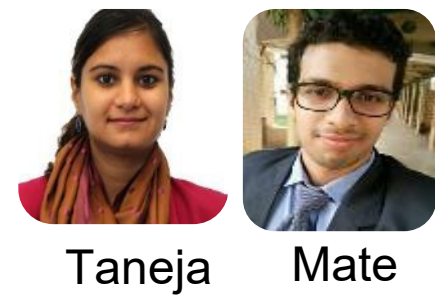
Use (Qian et al 2016) algorithm to compute Whittle index, choose top K

$$W(s) = \text{INF}_{\gamma} \{ \gamma: Q_{\gamma}(s, \text{no action}) = Q_{\gamma}(s, \text{action}) \}$$



Restless Bandits Model

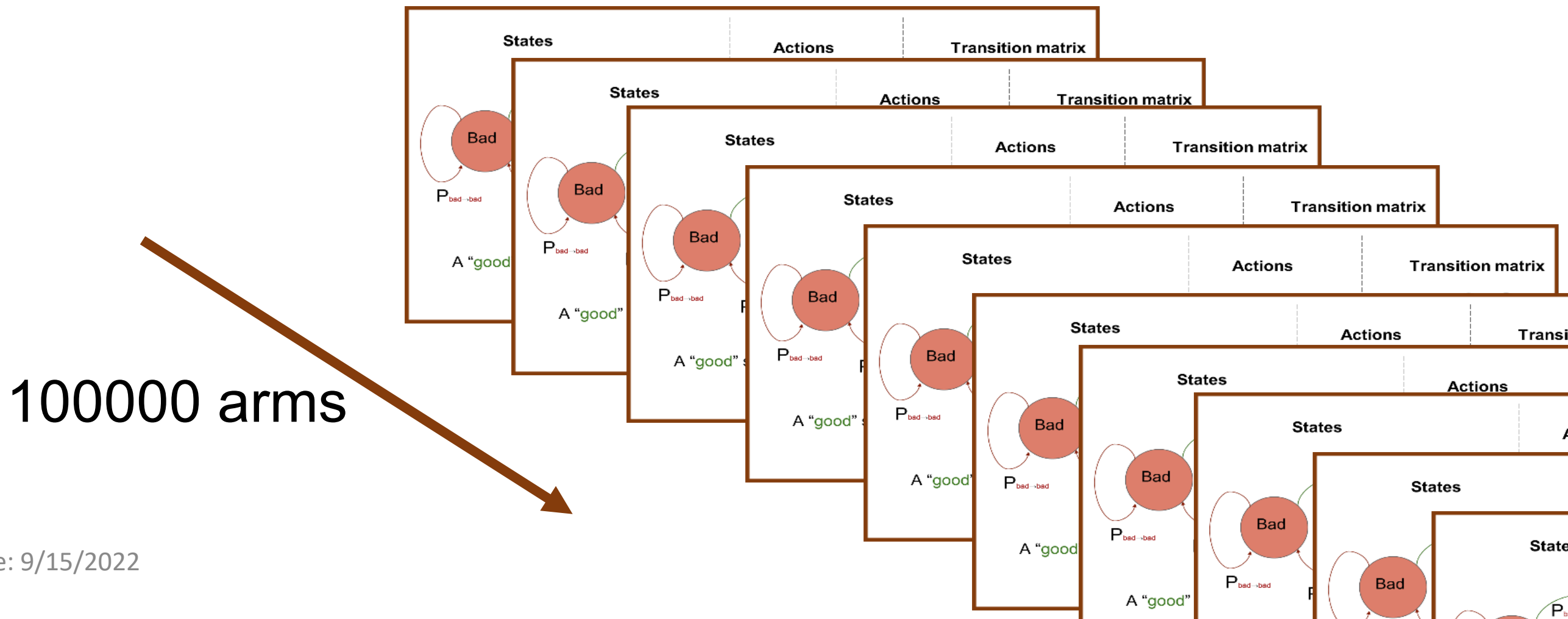
Whittle Index: Efficiently Select K out of N Beneficiaries



Compute Whittle index for current state of each arm: Computes benefit of intervention

Use (Qian et al 2016) algorithm to compute Whittle index, choose top K

Proven indexability for asymptotic optimality



Key Research Challenge

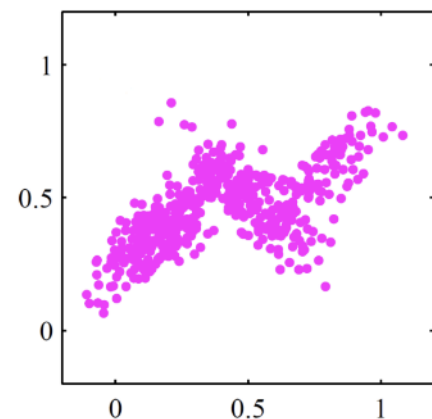
Unknown Transition Probabilities



- **Limited previous beneficiary data:** features f + engagement sequence $\{(s, a, s'), \dots\}$
- Clustering compensates for lack of data, also speeds up Whittle index computation

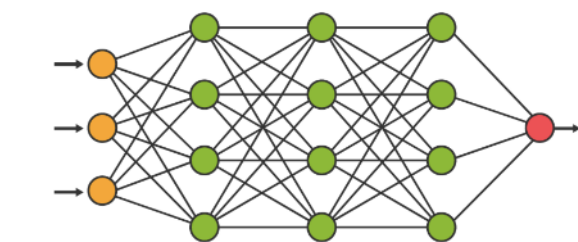
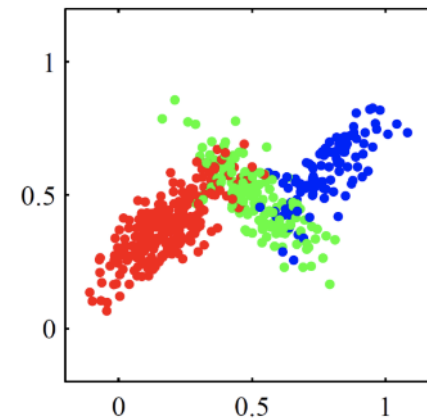
Training Step:

With historical batch data



Passive transition probability data

Cluster:
k-means

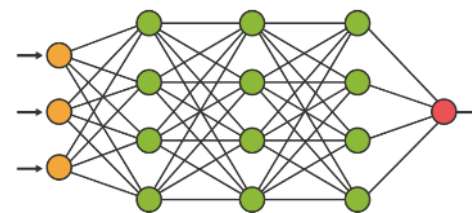


Learn map
features \rightarrow clusters

Testing Step:

New, unseen beneficiaries

features



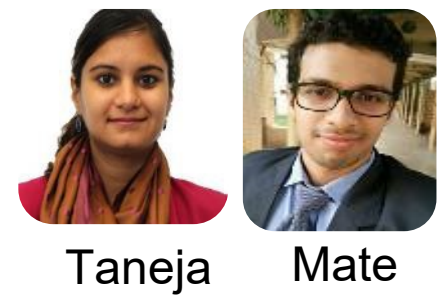
Predict
clusters
[0.3, 0.1, 0.6]

Compute
Whittle
indices

Top k

Results of 23000 Beneficiary Field Study

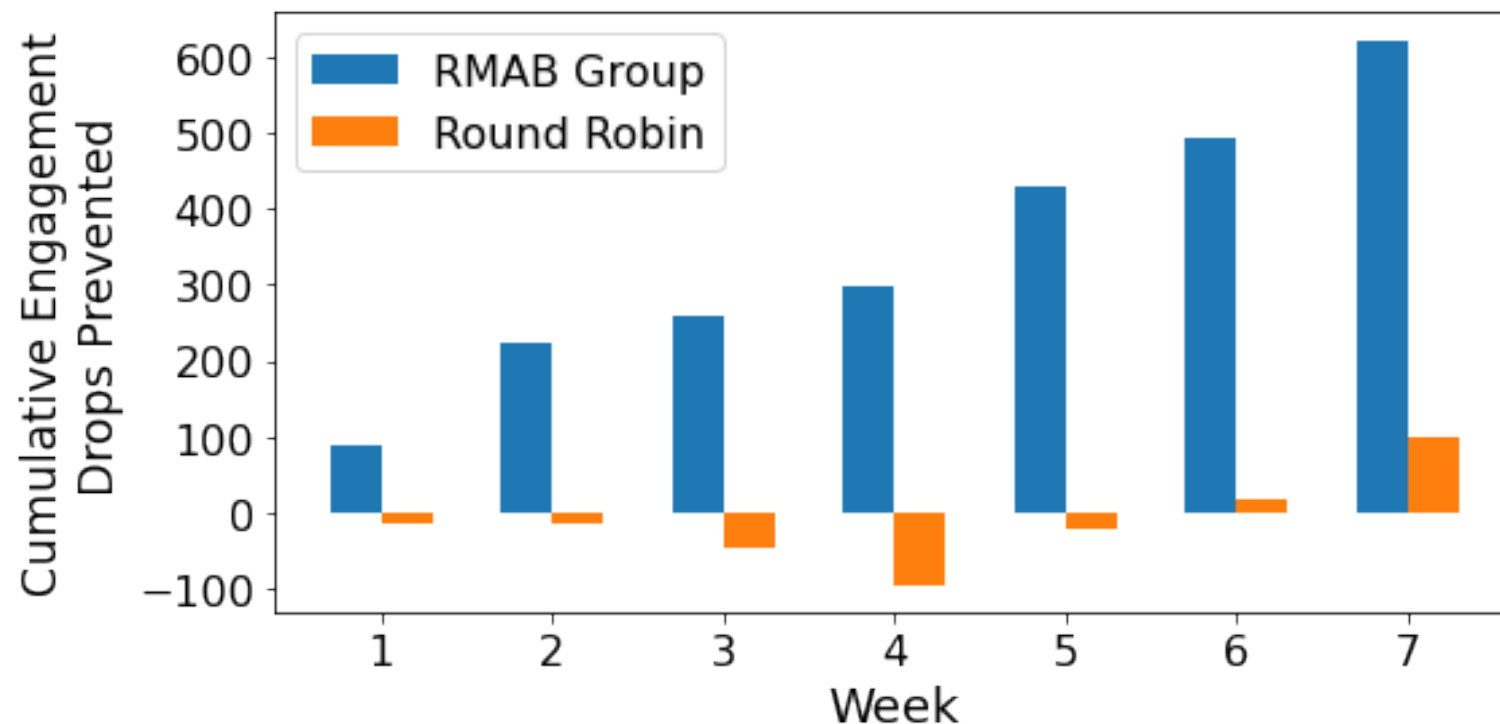
(AAAI 2022)



Taneja Mate

First large-scale application: restless multiarmed bandits (RMAB) for public health

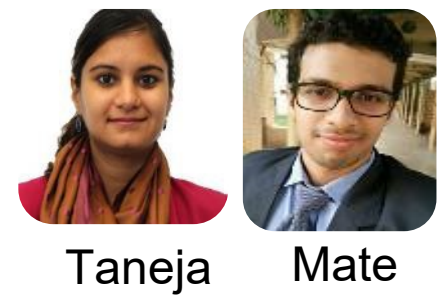
- 7667 beneficiaries per group:
RMAB, Round-robin,
Current-Standard-of-Care (CSOC)
- Pulled 225 arms/week for seven weeks
- How many more health messages listened to
over Current-Std-of-Care (CSOC) group
- Statistical significance: linear regression model



| | RMAB vs CSOC | RR vs CSOC | RMAB vs RR |
|--|-----------------|---------------|---------------|
| % reduction in cumulative engagement drops | 32.0% | 5.2% | 28.3% |
| p-value | 0.044* | 0.740 | 0.098† |

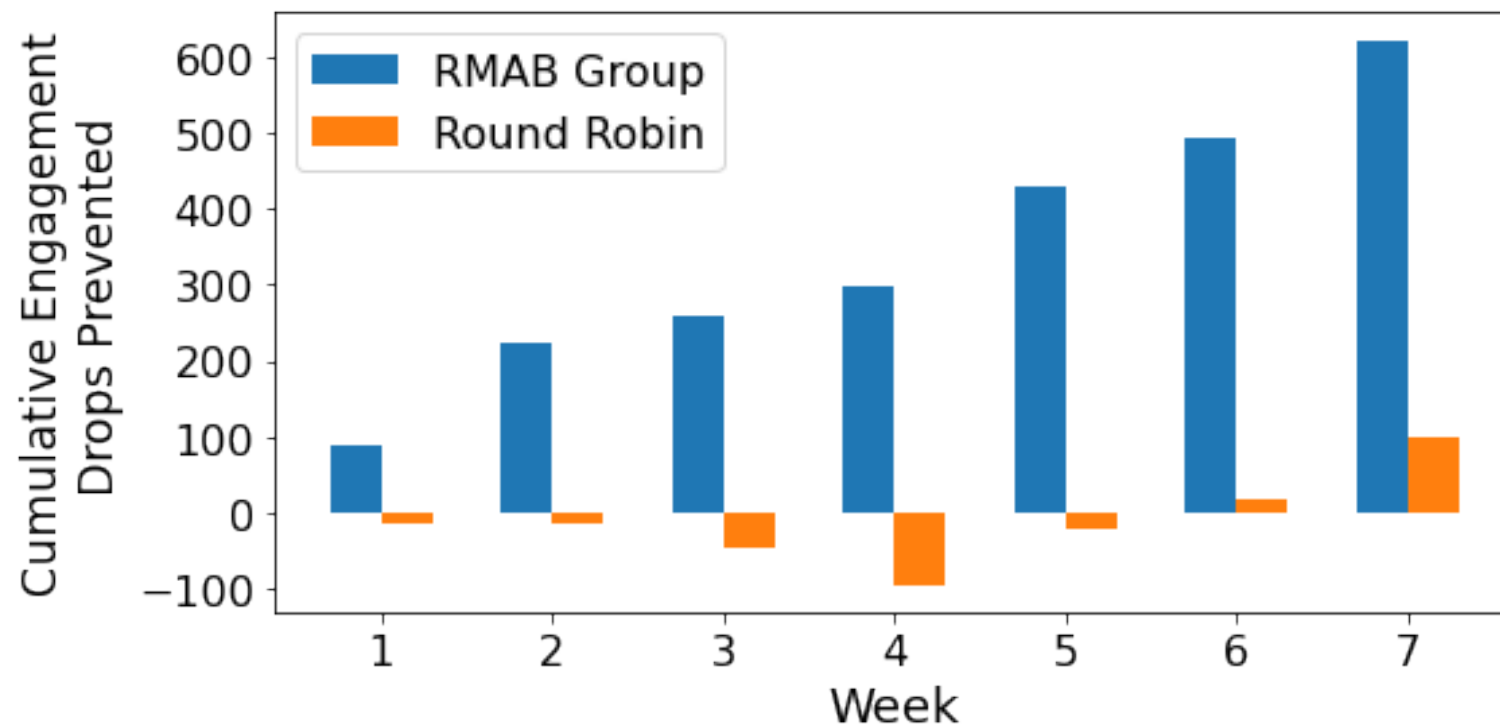
Results of 23000 Beneficiary Field Study

(AAAI 2022)



First large-scale application: restless multiarmed bandits (RMAB) for public health

- Important to optimize service calls
- RMAB cuts by 30% drop off rates over current standard of care



| | RMAB vs CSOC | RR vs CSOC | RMAB vs RR |
|--|-----------------|---------------|---------------|
| % reduction in cumulative engagement drops | 32.0% | 5.2% | 28.3% |
| p-value | 0.044* | 0.740 | 0.098† |

SAHELI: RMAB Deployed at ARMMAN

“Friend” in Hindi; also an acronym

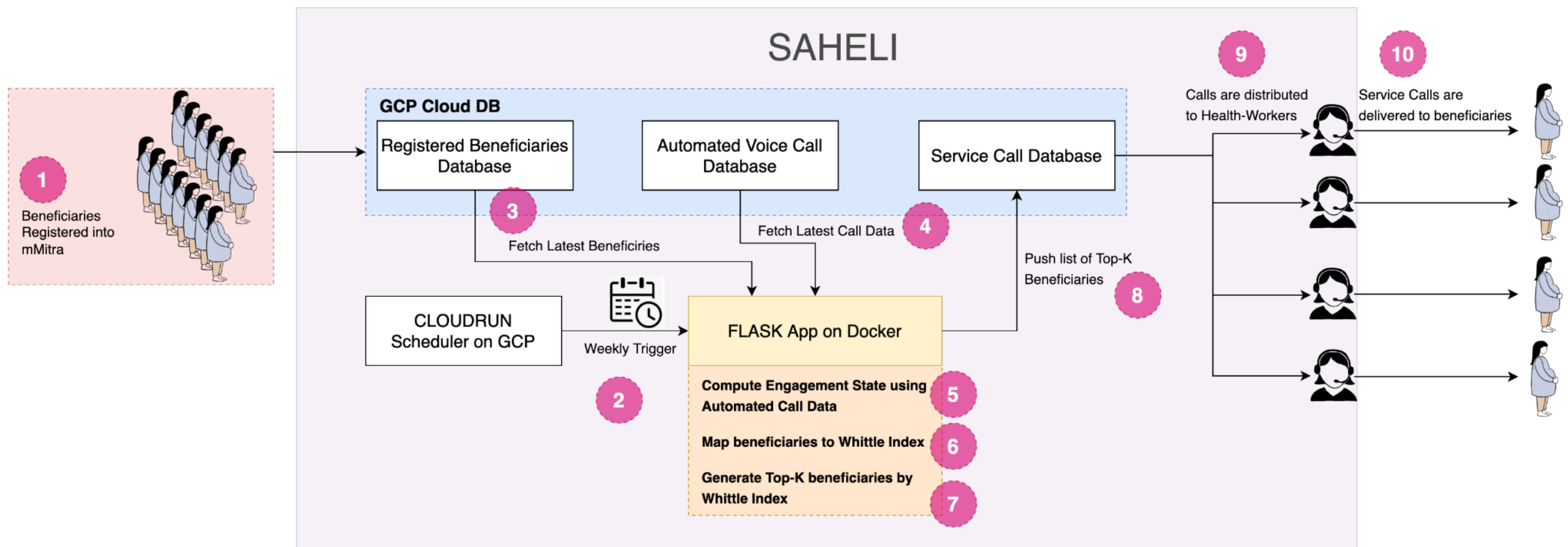


Verma



Singh

50K beneficiaries assisted, continue to assist more



SAHELI Deployment

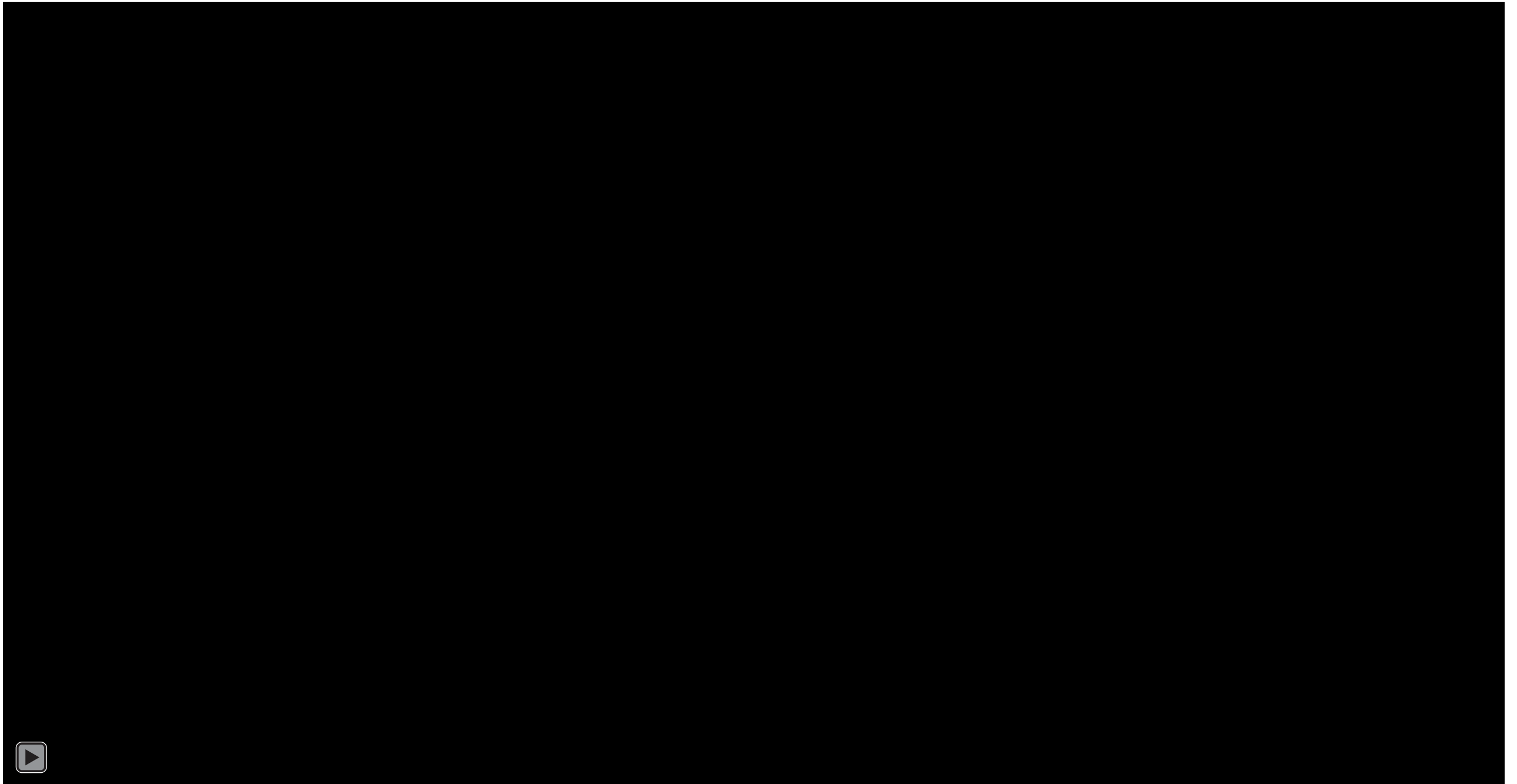
Youtube: “AI for Social Good in partnership with ARMMAN”



“We are able to reach out to more and more women each week, and get them back into the fold and save lives, because of AI” – Dr Aparna Hegde

SAHELI Deployment

Youtube: “AI for Social Good in partnership with ARMMAN”

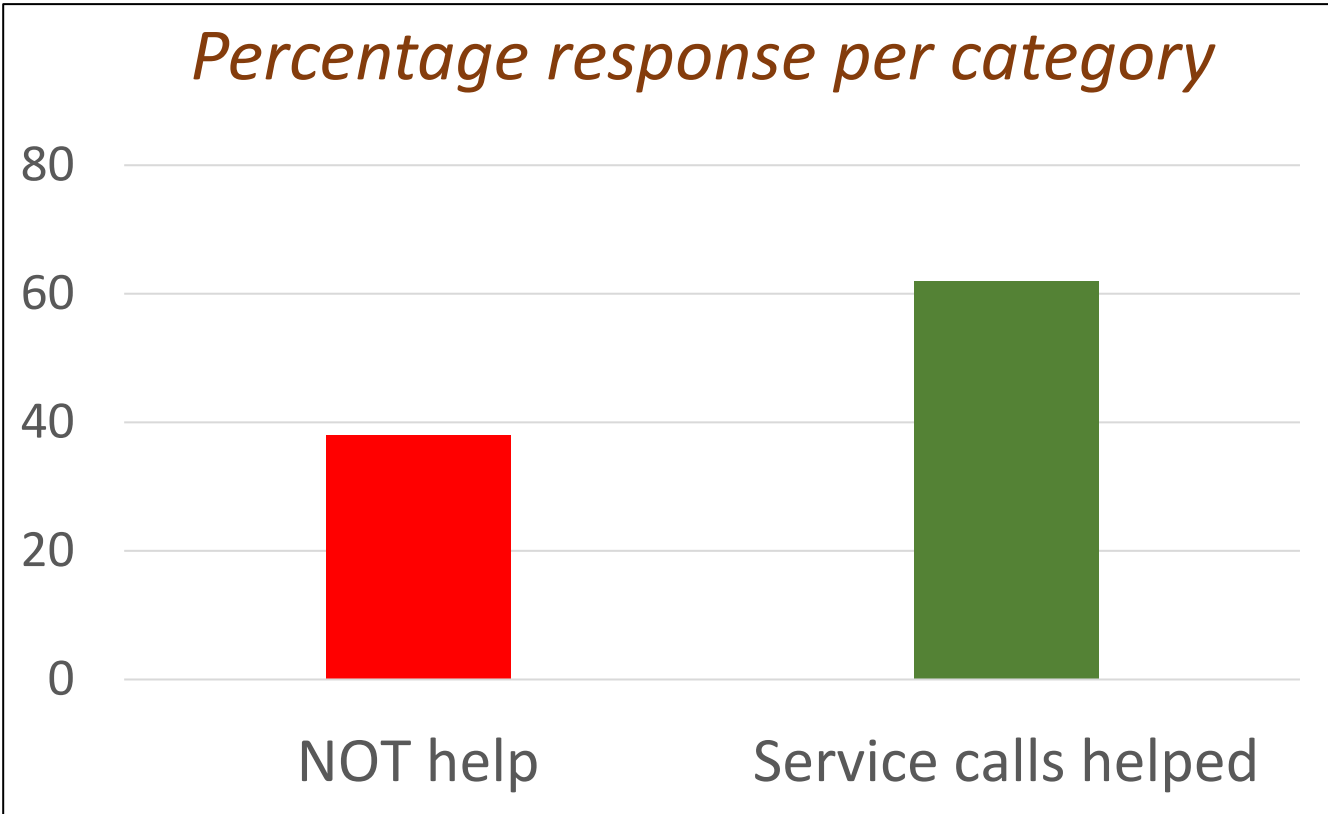


SAHELI Deployment: Why Did Service calls help

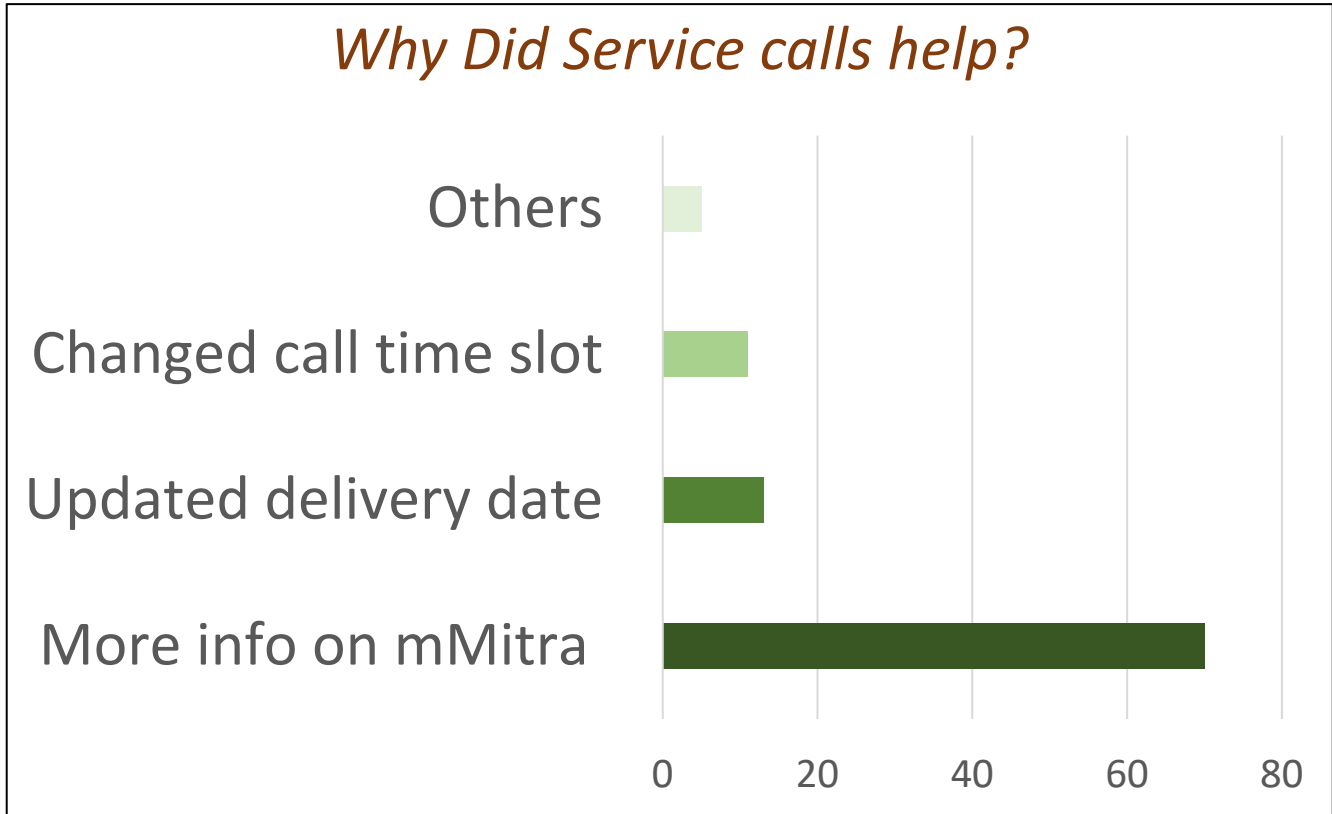


Madhiwala

- *Surveyed 500 service call receivers*
- *Did service call improve your listenership?*

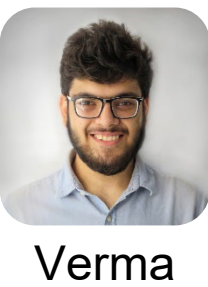


- *Why did service calls help?*

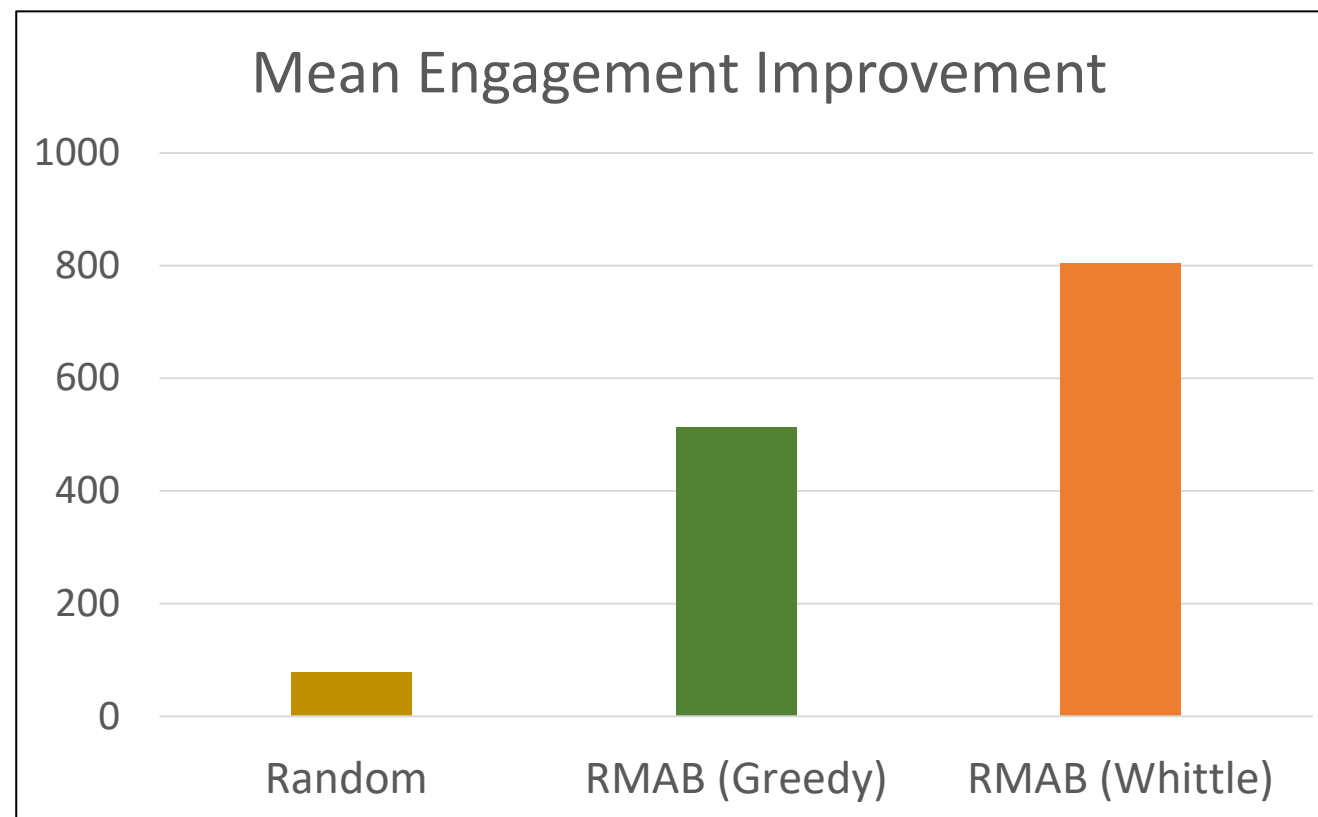


Simpler Alternative?

Simulation Comparison: Simpler Benchmarks



- 7667 beneficiaries per group:
RMAB-Whittle, RMAB-Greedy, Random,
Current-Standard-of-Care (CSOC)
- Statistically significant improvement over CSOC
- Pulled 225 arms/week for seven weeks



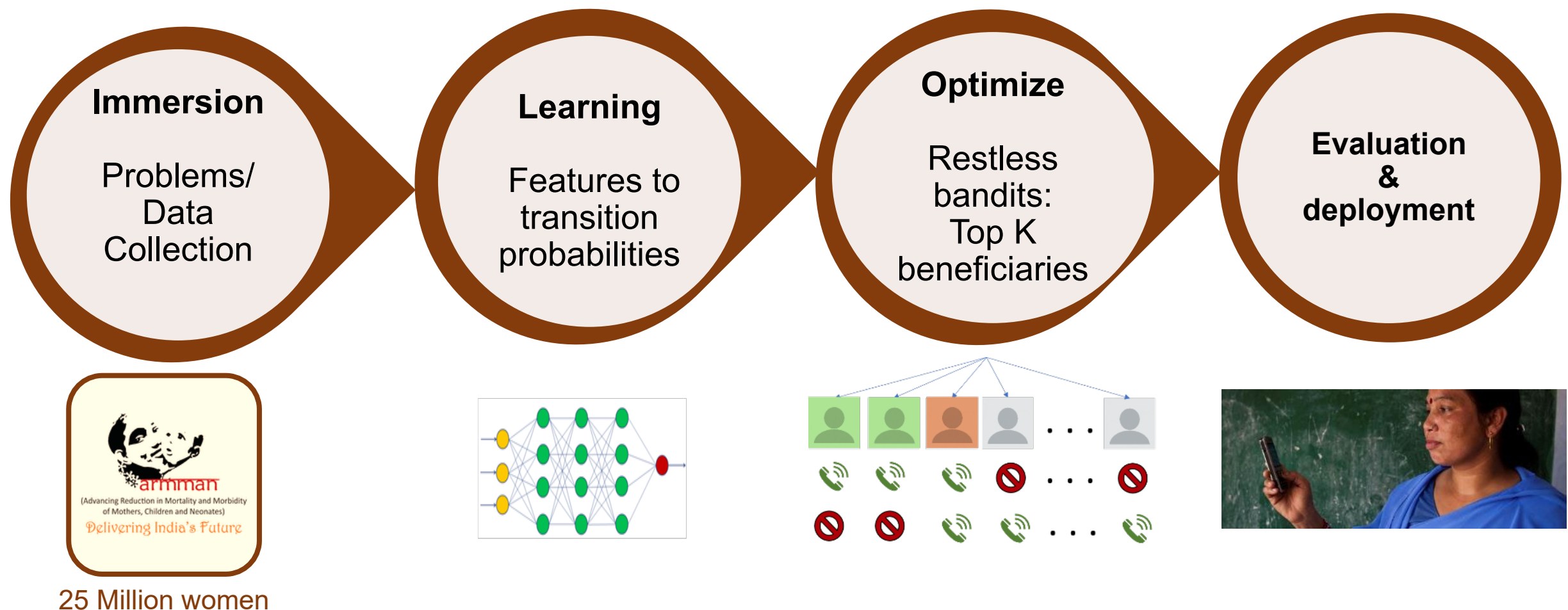
Next Steps: Decision-focused Learning in Restless Bandits



Wang

Data-to-deployment pipeline:

- **TWO STAGES:** Maximize learning accuracy, then optimize (maximize decision quality)
- Maximizing learning accuracy \neq Maximizing decision quality



Next Steps: Decision-focused Learning in Restless Bandits

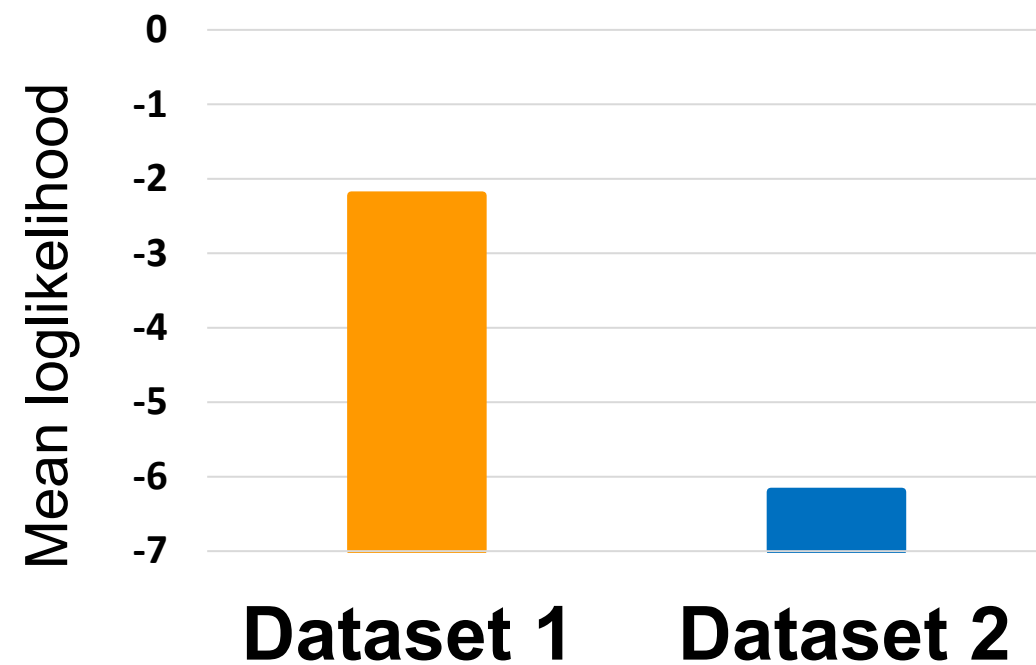
(Under submission)



Verma

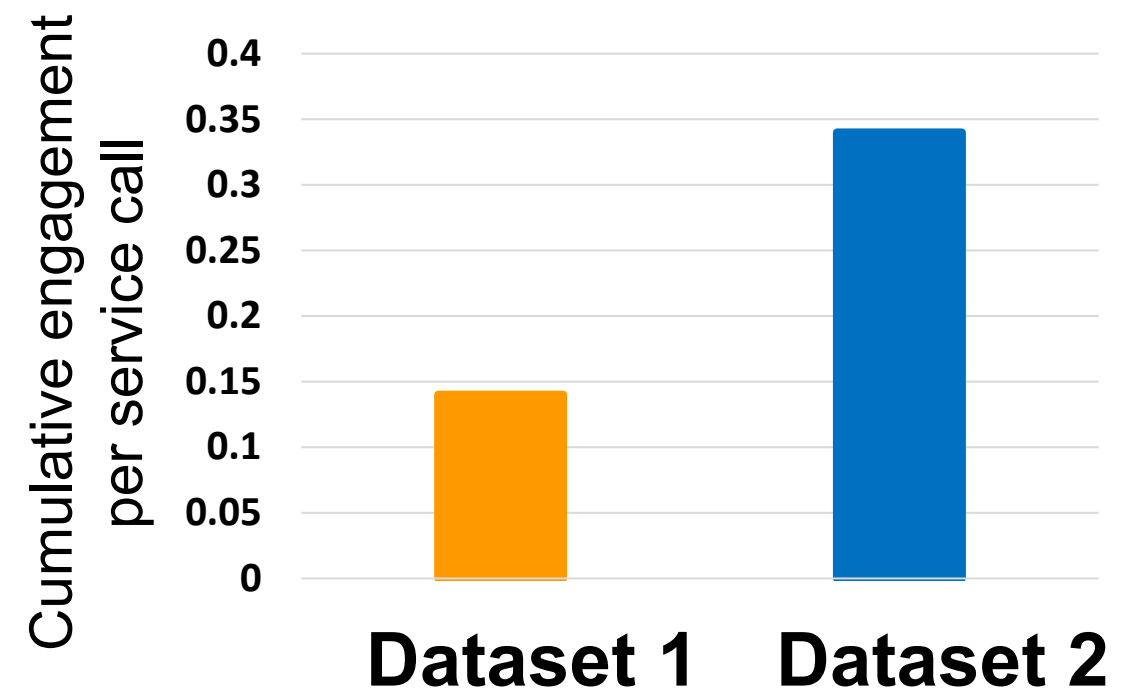
- Maximizing learning accuracy \neq Maximizing decision quality
- Real world example from ARMMAN

Predictive Accuracy



↔
Mismatch

Field Deployment Results Engagement with Health messages



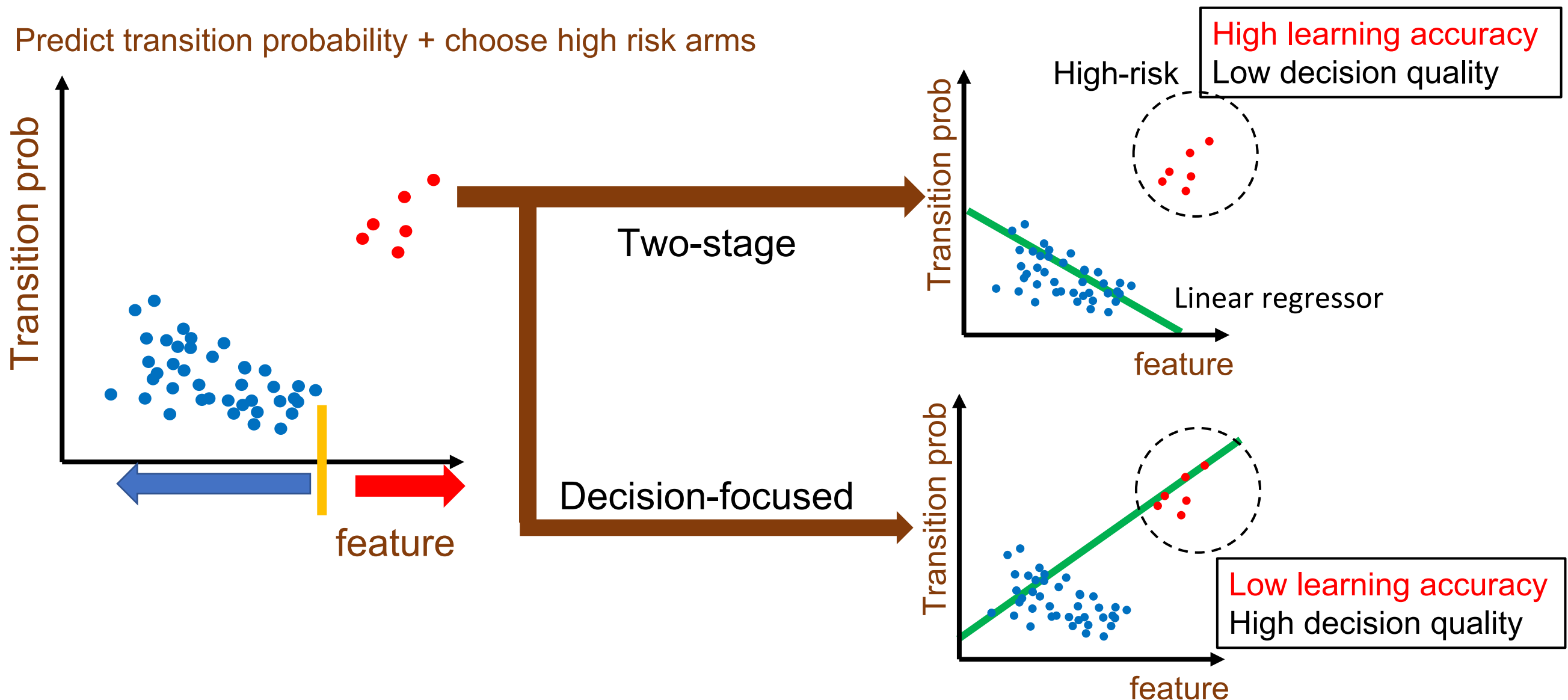
Next Steps: Decision-focused Learning in Restless Bandits

(AAMAS2020, NeurIPS 2020, NeurIPS 2021)



Wang

- Data limitation: Maximizing learning accuracy \neq Maximizing decision quality
- **Decision-focused learning:** Modify loss function to directly maximize decision quality



Next Steps: Decision-focused Learning in Restless Bandits

(AAMAS2020, NeurIPS 2020, NeurIPS 2021)



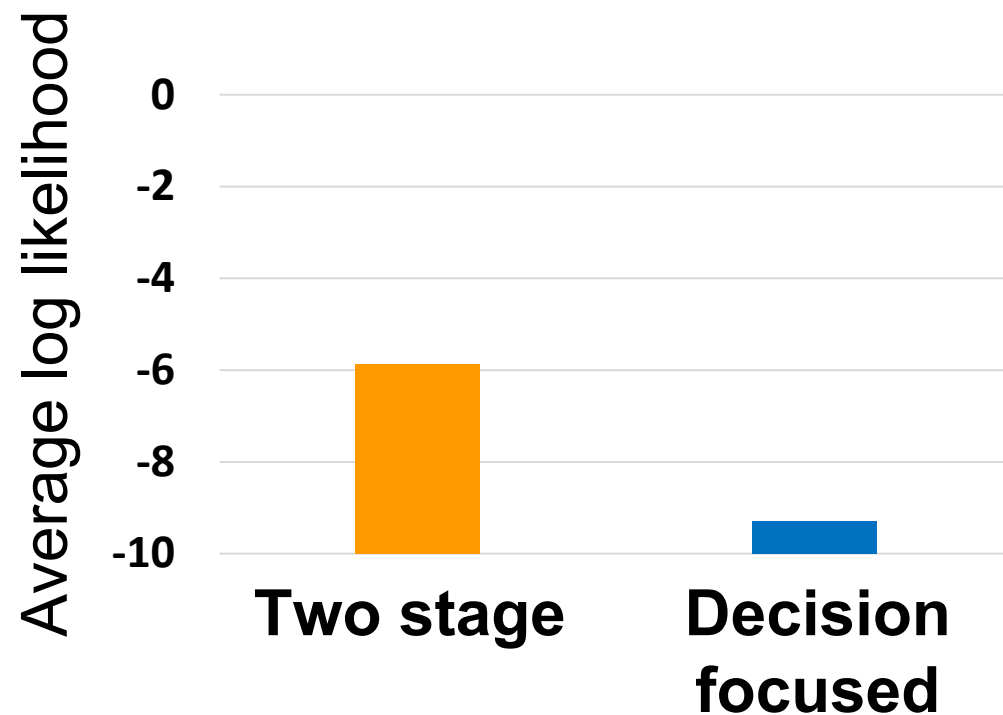
Wang

- Decision-focused learning: ARMMAN RMAB results

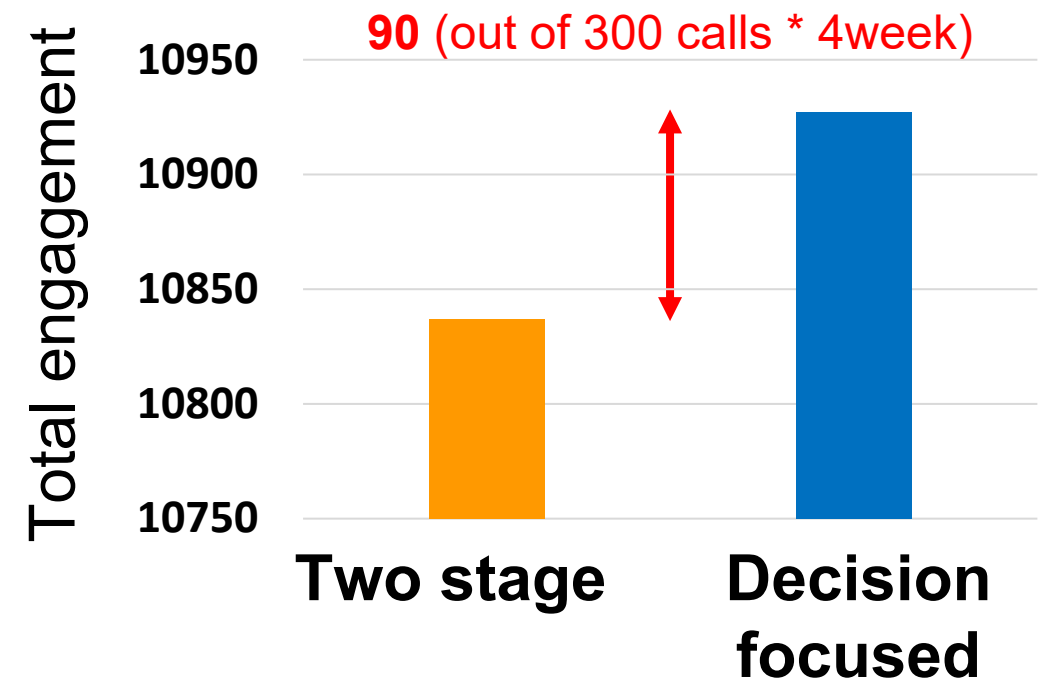
■ **two-stage** : $\frac{\partial \text{MDP accuracy}}{\partial \text{model}}$

■ **decision-focused** : $\frac{\partial \text{quality}}{\partial \text{MDP}} \frac{\partial \text{MDP}}{\partial \text{model}}$

Predictive accuracy



Deployment performance Health message engagement



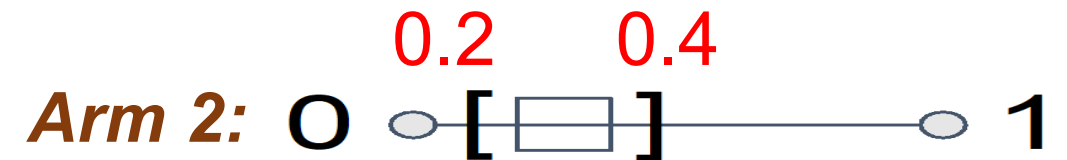
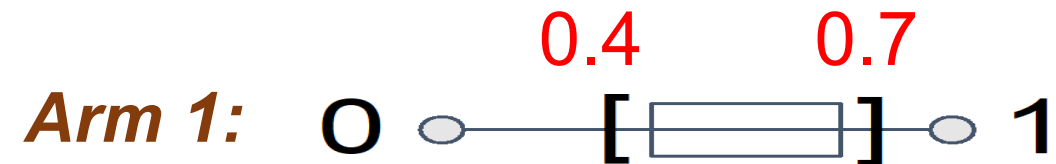
Next steps: Robust Restless Bandits via MinMax Regret

(UAI 2022)



Killian

- Given limited data, transition probabilities with *interval uncertainty*



- Minimize maximum regret: a zero-sum game against nature

$$\min_{\pi} \max_{\omega} G(\pi_{\omega}^*, \omega) - G(\pi, \omega)$$

Algorithm

Choose Arm Ranking
Policy

π

vs

Nature

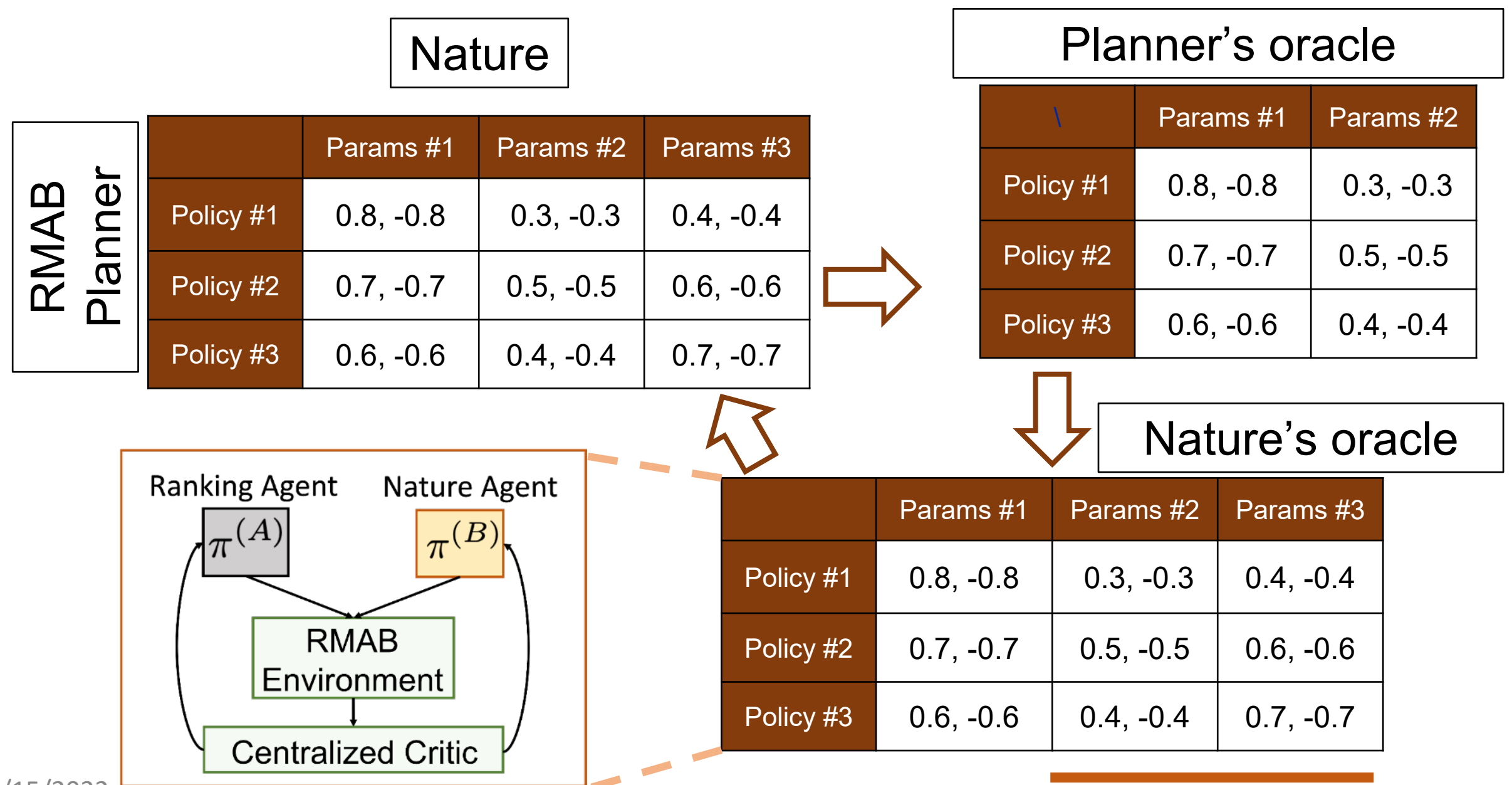
Choose worst case
probabilities within

ω

Double Oracle for Robust Restless Bandits

(UAI 2022)

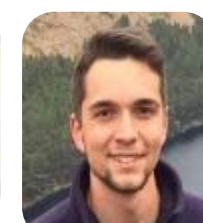
- Equilibrium strategy despite combinatorial strategy spaces: Double oracle



Robust Restless Bandits at Scale via Abstraction For ARMMAN



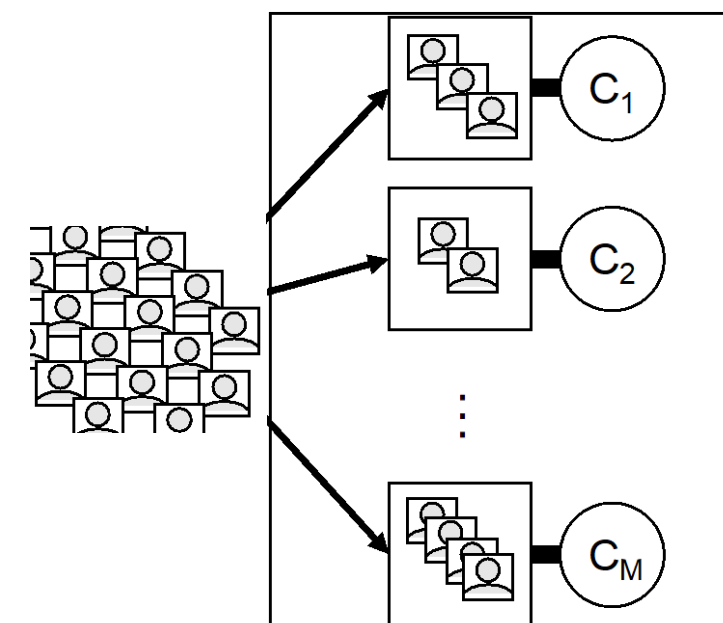
Biswas



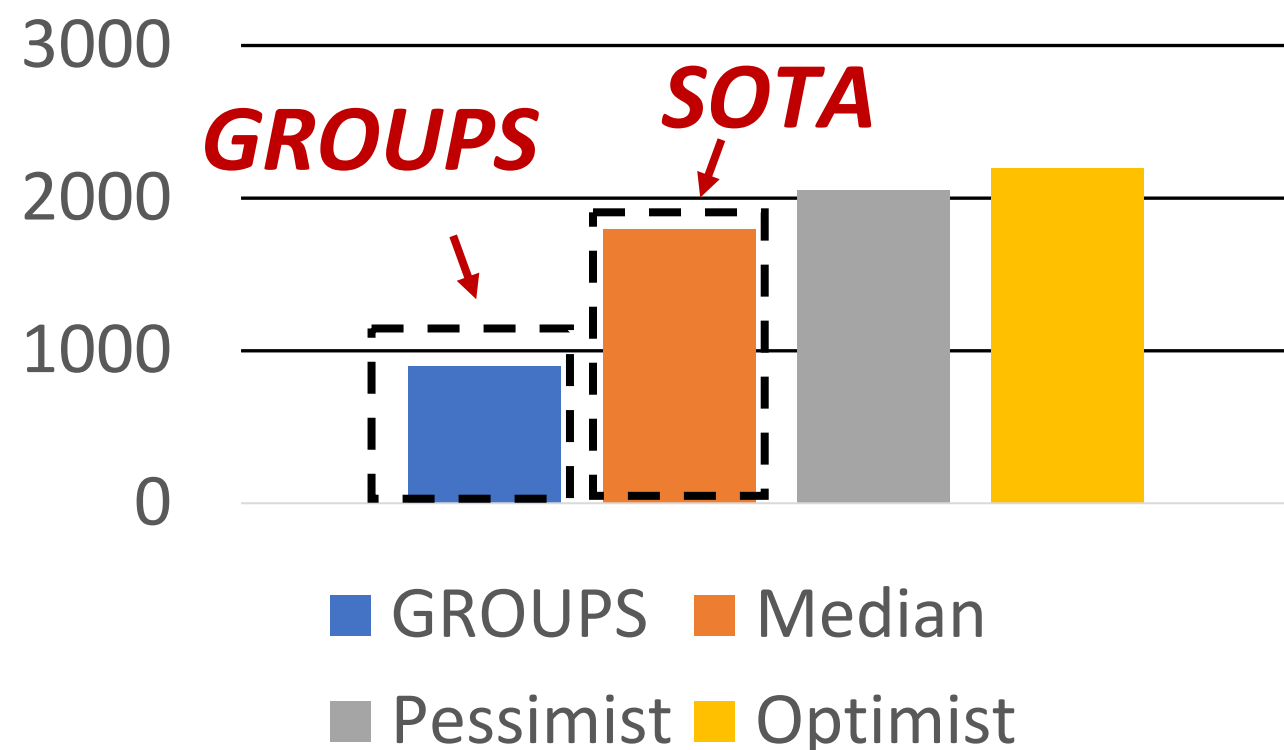
Killian

Scale up robust planning: *GROUPS*

- Group similar arms, plan up to 300k+ arms

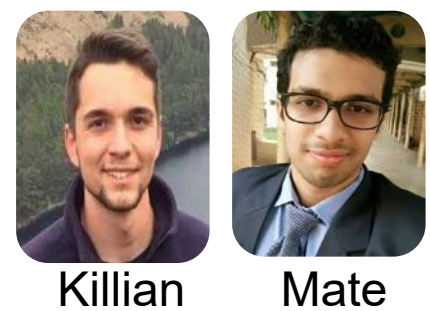


Simulation:
GROUPS leads to ~1000
more health messages
Listened in the worst case



Next steps: Adherence Monitoring for Preventing Tuberculosis

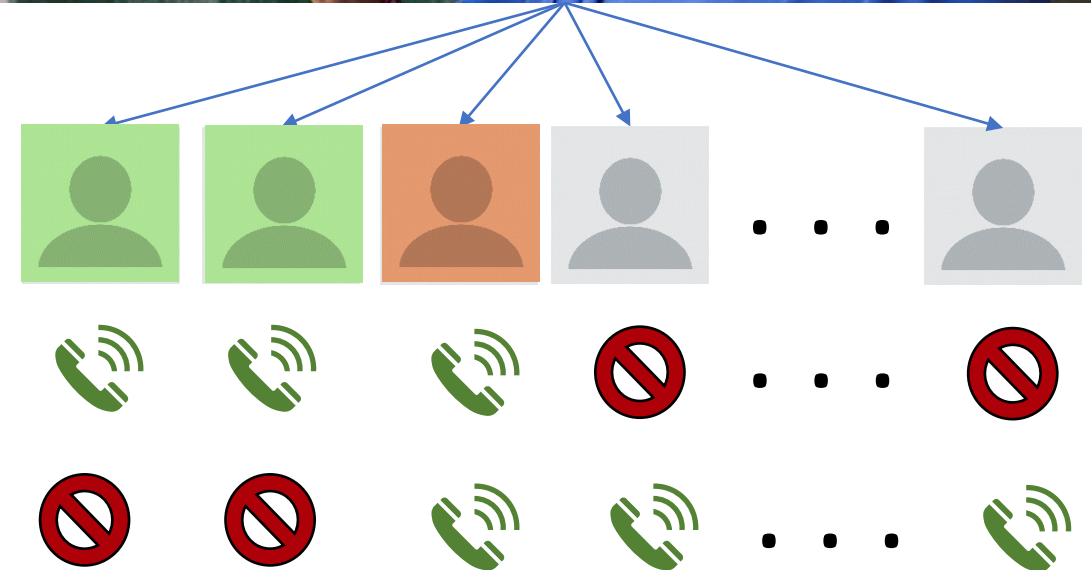
(KDD 2019)



Tuberculosis (TB): ~500,000 deaths/year, ~3M infected in India



TB Treatment
6 months of pills
everwell



➤ Which patients to call? Challenge of **partial observability (POMDP)**

Collapsing Bandits: Restless Bandits with Partial Observability

(NeurIPS 2020)



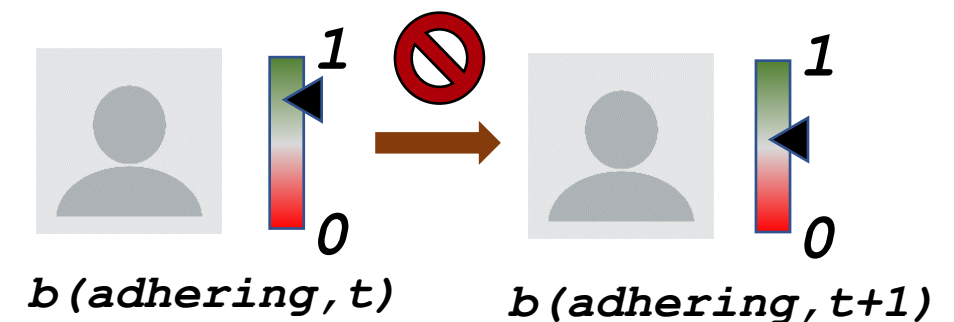
Mate

Killian

Theorem (Whittle Index): Collapsing bandits are Indexable if threshold policies are optimal.

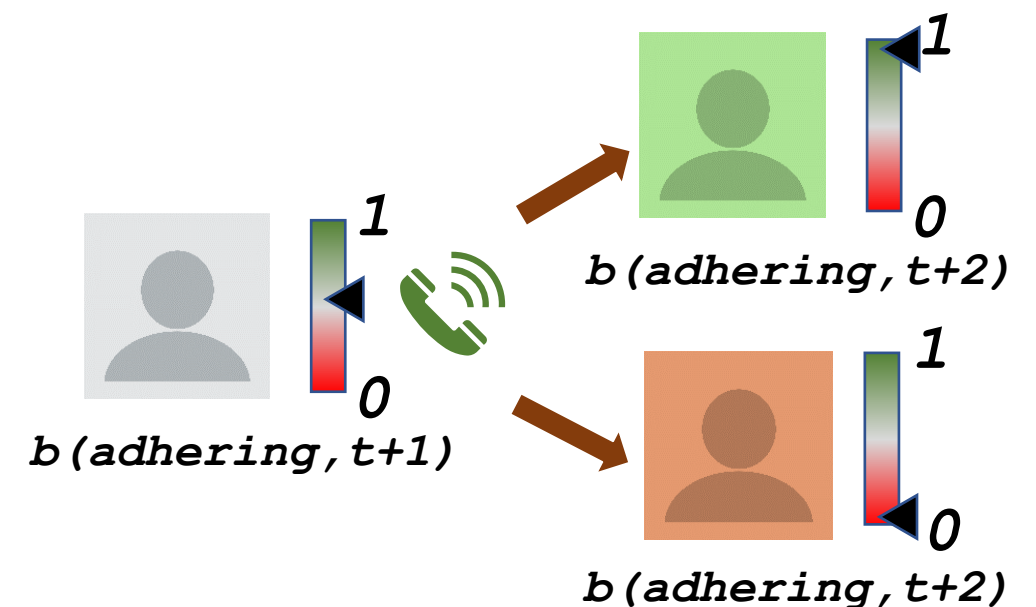
When arm not played (patient not called)

- *No observation, update belief of adherence*



When arm played: Uncertainty collapses

- *Observe current state*



- ***Exploit “collapsing” for fast algorithm: Fixed number of belief states***

New Fast Algorithm: Collapsing Bandits for Partial Observability

(NeurIPS 2020, AAMAS 2022)

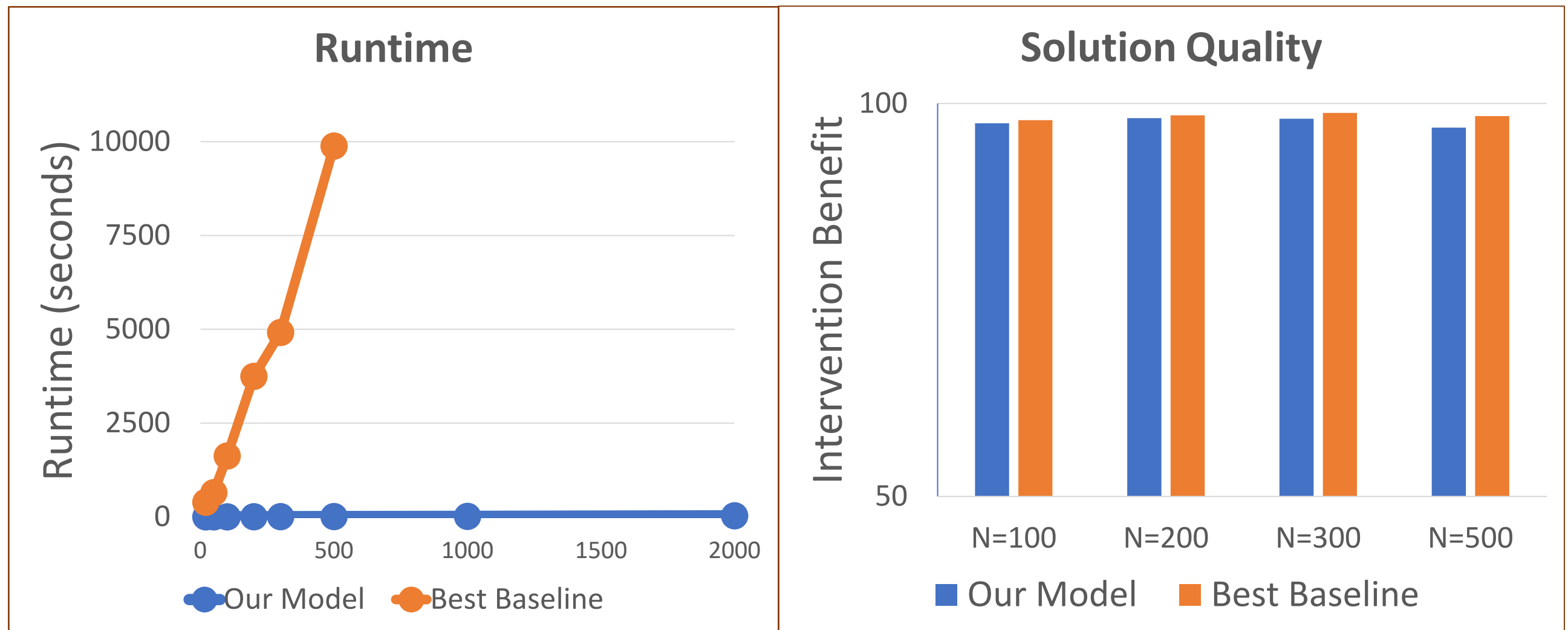


Mate



Killian

- Orders of magnitude speedup with little solution quality loss
- **ORANGE** = Best baseline
- **Blue** = Our model



Online Learning of Restless Bandits

(KDD 2021, IJCAI 2021, AAMAS 2021)

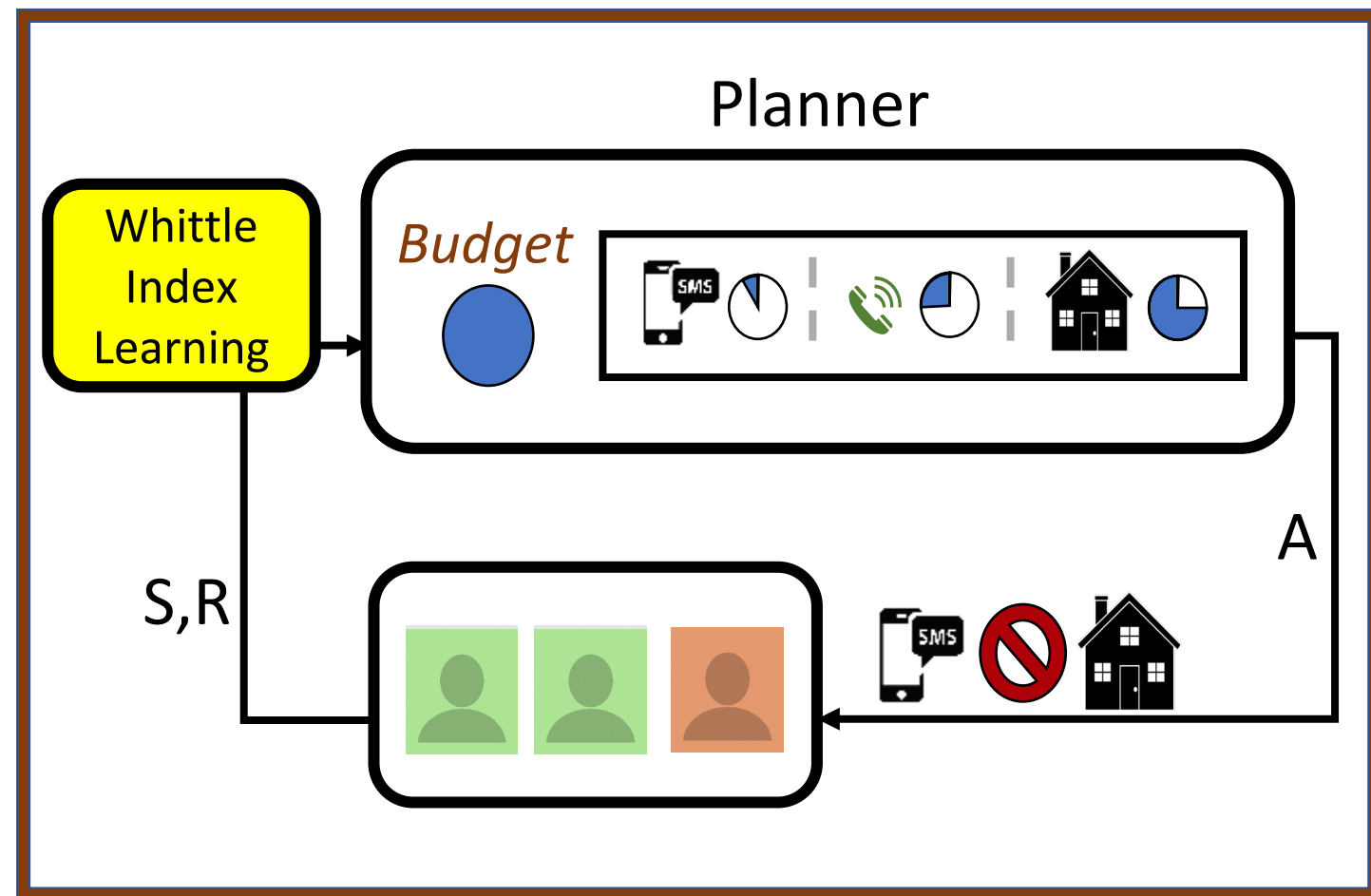


No past data, tabular Q-learning methods

- **2 action RMAB: Whittle index**
- **2+ action RMAB:**
 - Multi-action index
 - Lagrange Policy (general)

Fast Planning

- Risk aware restless bandits



2023 and beyond

(IJCAI 2022, EAAMO 2021)

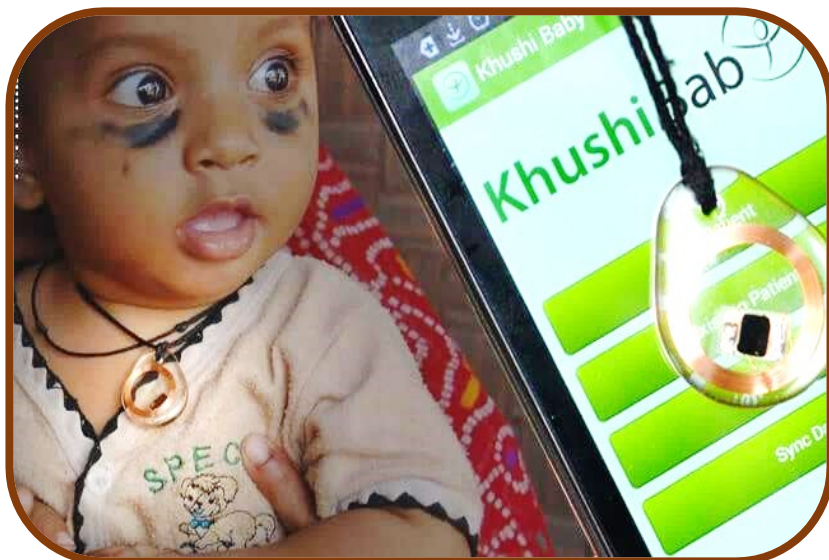
ARMMAN: 1 Million beneficiaries



Govt of India “Kilkari”: 25 Million



Khushibaby, India

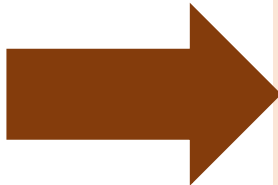


Helpmum, Nigeria



Outline: Four Projects

Public Health

- 
- *Restless bandits: Maternal & child care*
 - *Social networks: HIV prevention*
 - *Agent-based modeling: COVID-19 dynamics*

Conservation

- *Game theory, behavior modeling: Poaching prevention*

Information dissemination & behavior change

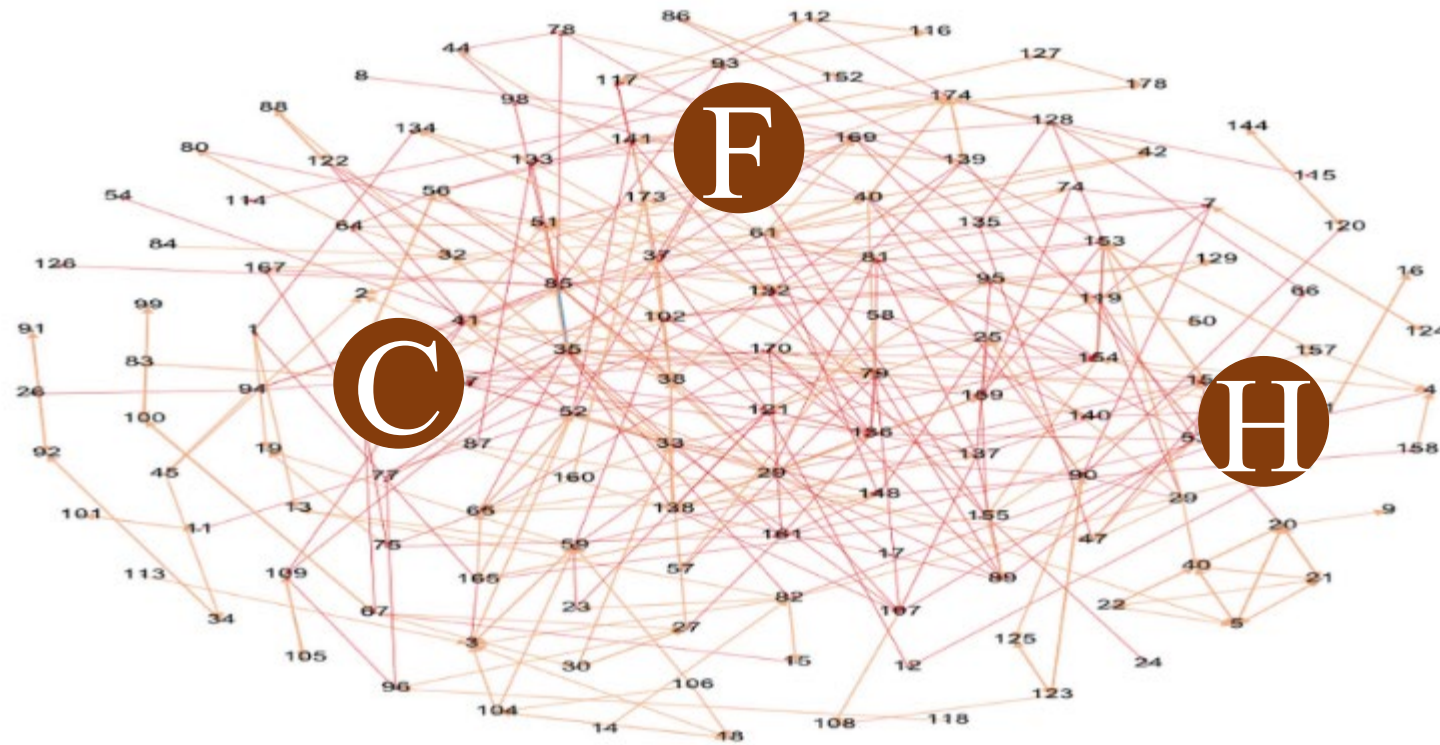
Optimizing Limited Intervention (Social Worker) Resources

Prevent HIV in youth experiencing homelessness: HIV 10x housed population

- **Shelters:** Limited number of peer leaders to spread HIV information in social networks
- “Real” face-to-face interactions; not Facebook etc

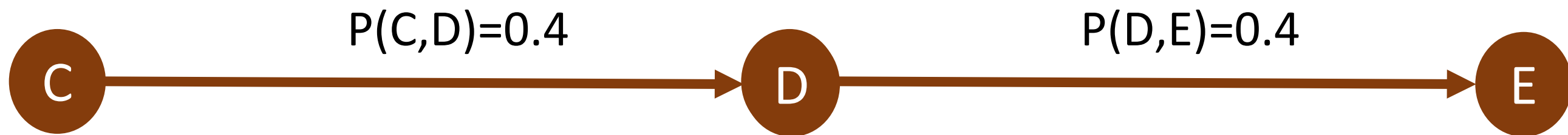


Influence Maximization in Social Networks



*Select peer leader nodes to
Maximize Expected Number
of Influenced Nodes*

- Independent cascade model: Propagation probability



Influence Maximization in Social Networks

Three Key Research Challenges

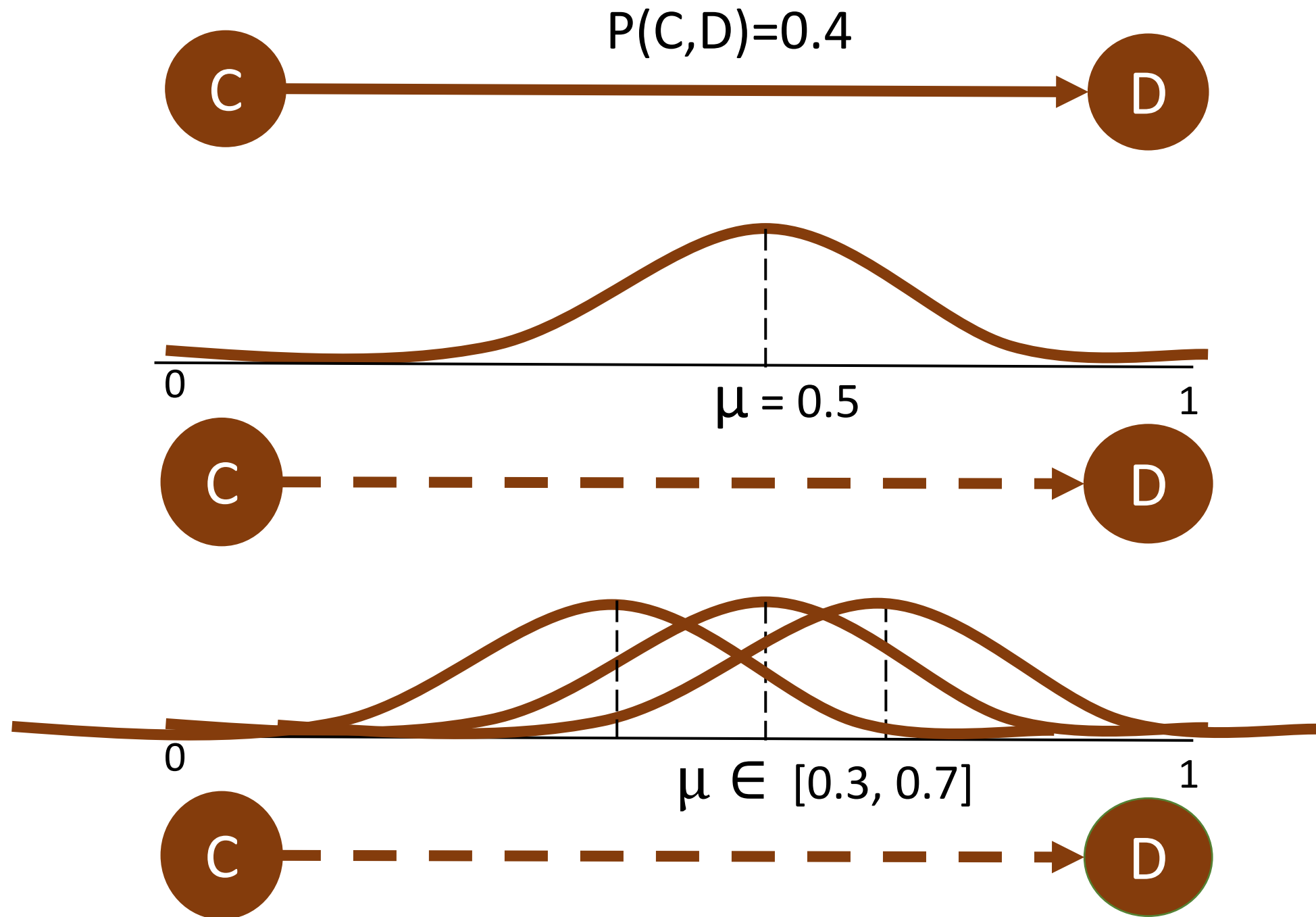
Lesson #4:

Lack of data & uncertainty is a key feature of AI for social impact

- Uncertainty in propagation probability over edges
- Multi-step dynamic policies to handle peer leader “no shows”
- Unknown social network, limited query budget to uncover network

Sketch some ways we solve these problems

Challenge 1: Uncertainty in Real-world Physical Social Networks



Robust Influence Maximization

(AAMAS 2017)



Wilder

- Worst case parameters: a zero-sum game against nature

$$\max_{x \in \Delta^{|P|}} \min_{\mu, \sigma} \sum x_p \frac{(\text{Outcome}(p))}{OPT(\mu, \sigma)}$$

Algorithm

Choose Peer Leaders $p \in P$
generating mixed strategy

$x \in \Delta^{|P|}$

vs

Nature

Chooses parameters

μ, σ

Double Oracle for Robust Influence Maximization

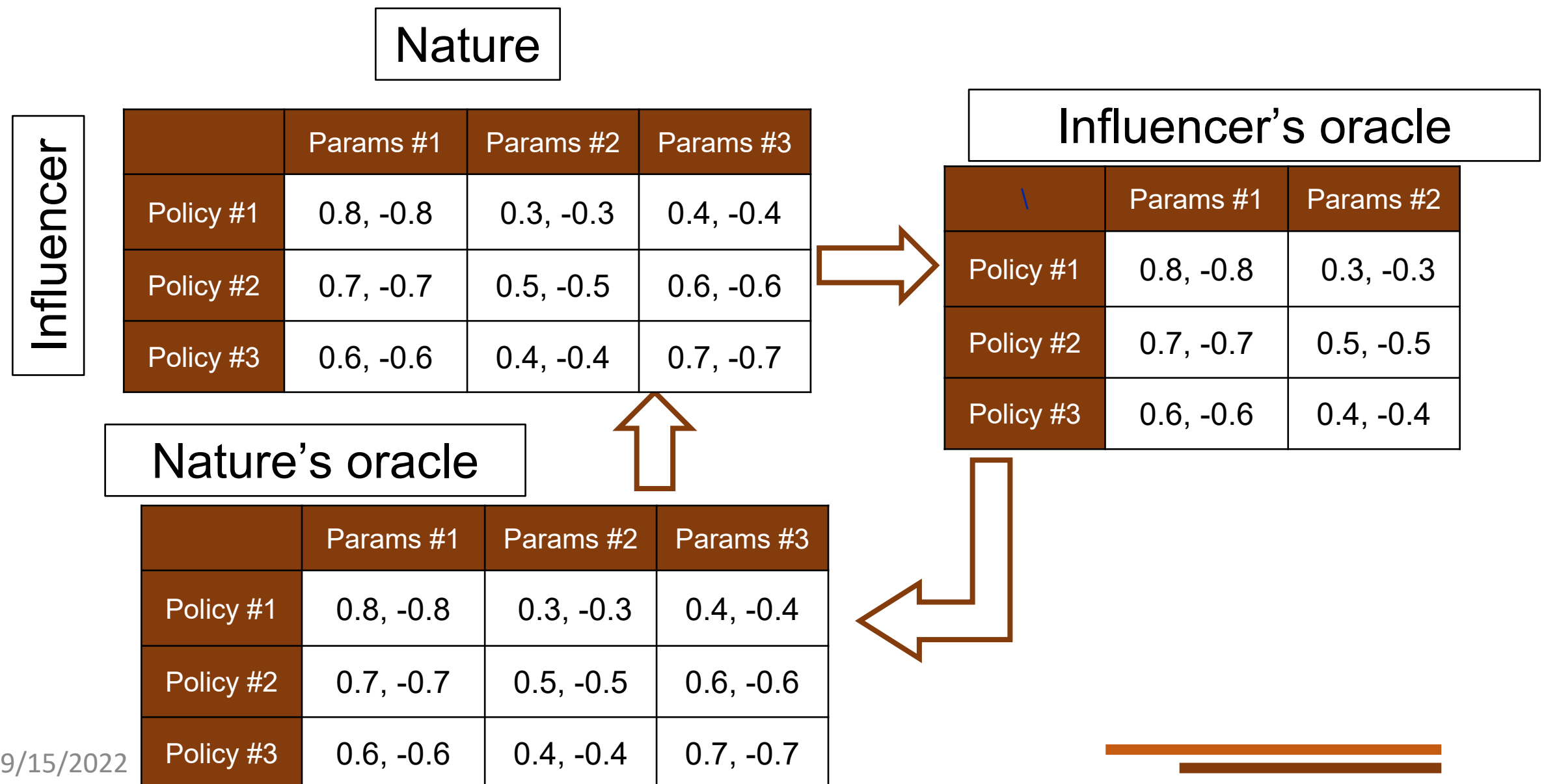
(AAMAS 2017)



Wilder

Theorem: Converge with approximation guarantees

- Requires innovations in oracles



Challenge 3: Sampling Networks: Exploratory Influence Maximization

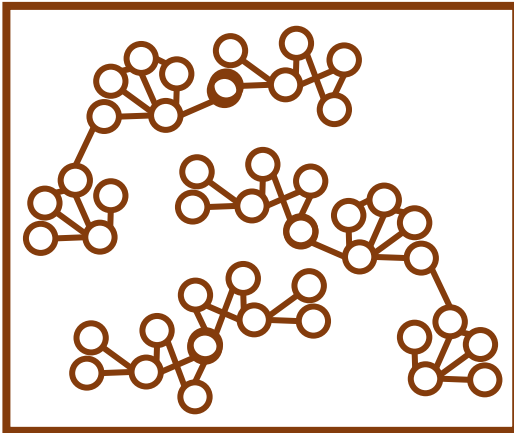
(AAAI 2018)



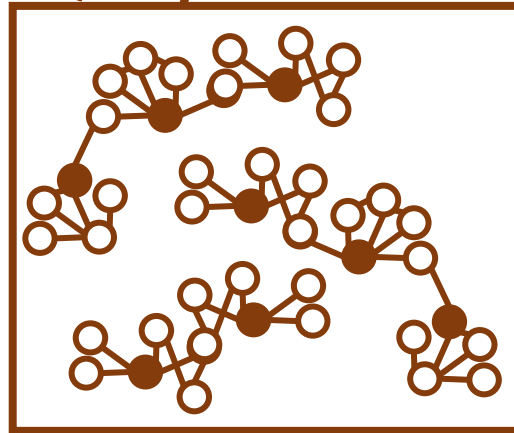
Wilder

Theorem: For community-structured graphs(*), sampling algorithm obtains a constant-factor approximation to the optimal influence spread using $\text{polylog}(n)$ queries.

Data collection costly



Query 15% nodes



Sampling Algorithm

Sample node randomly
& estimate size of its
community;
Choose seeds from
largest K communities

- Query 15% of nodes in the population
- Output K peer leader nodes to spread influence
- Perform similar to OPT , best influence spread with full network

(*)Community structured: drawn from a stochastic block model

Date: 9/15/2022

“CHANGE” with Homeless Youth

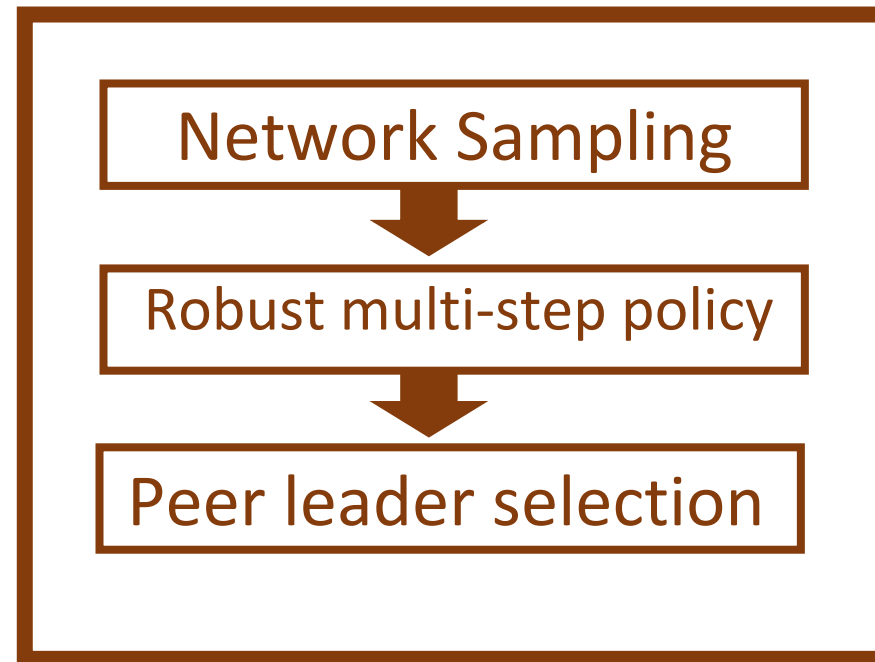
(IJCAI 2018)



Yadav



Wilder



CHANGE

- 750 youth study with Prof. Eric Rice
- CHANGE vs Degree centrality vs Control
- Actual reduction in HIV risk behaviors?



Results of 750 Youth Study [with Prof. Eric Rice]

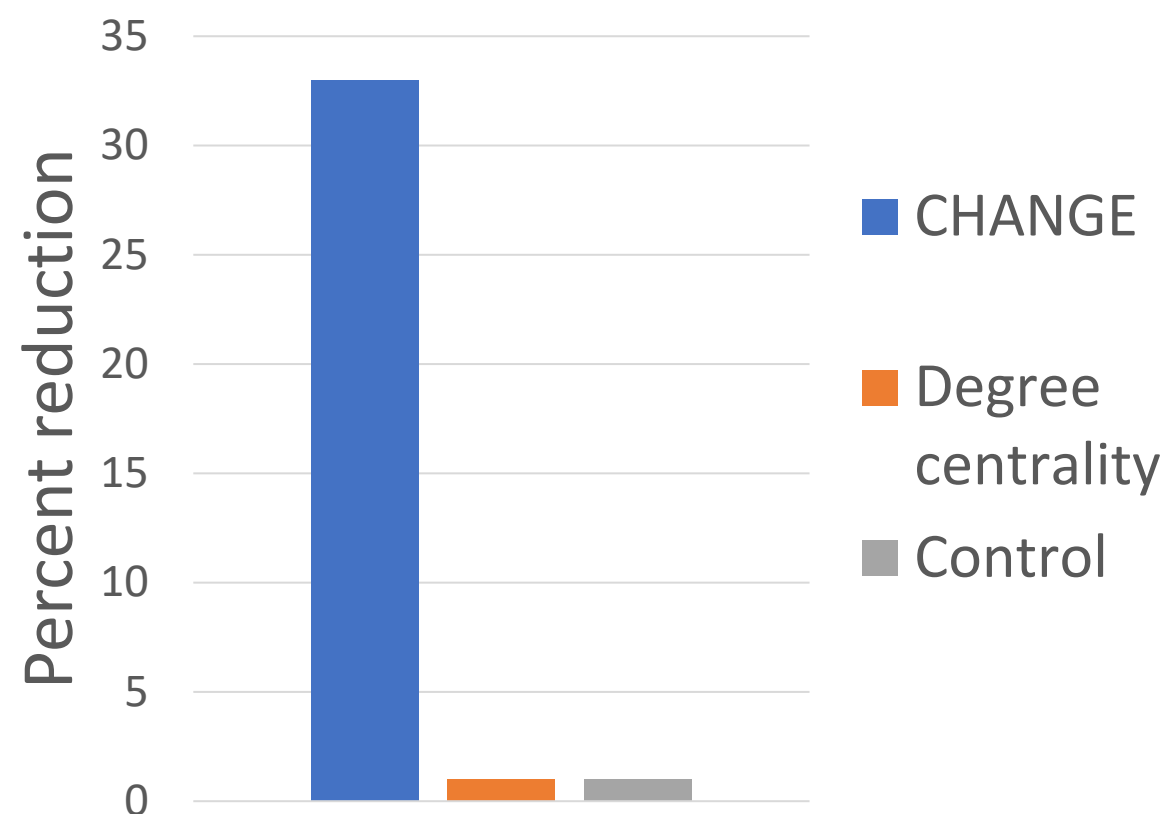
Actual reduction in HIV RISK Behavior?

(AAAI 2021, Journal of AIDS/JAIDS 2021)

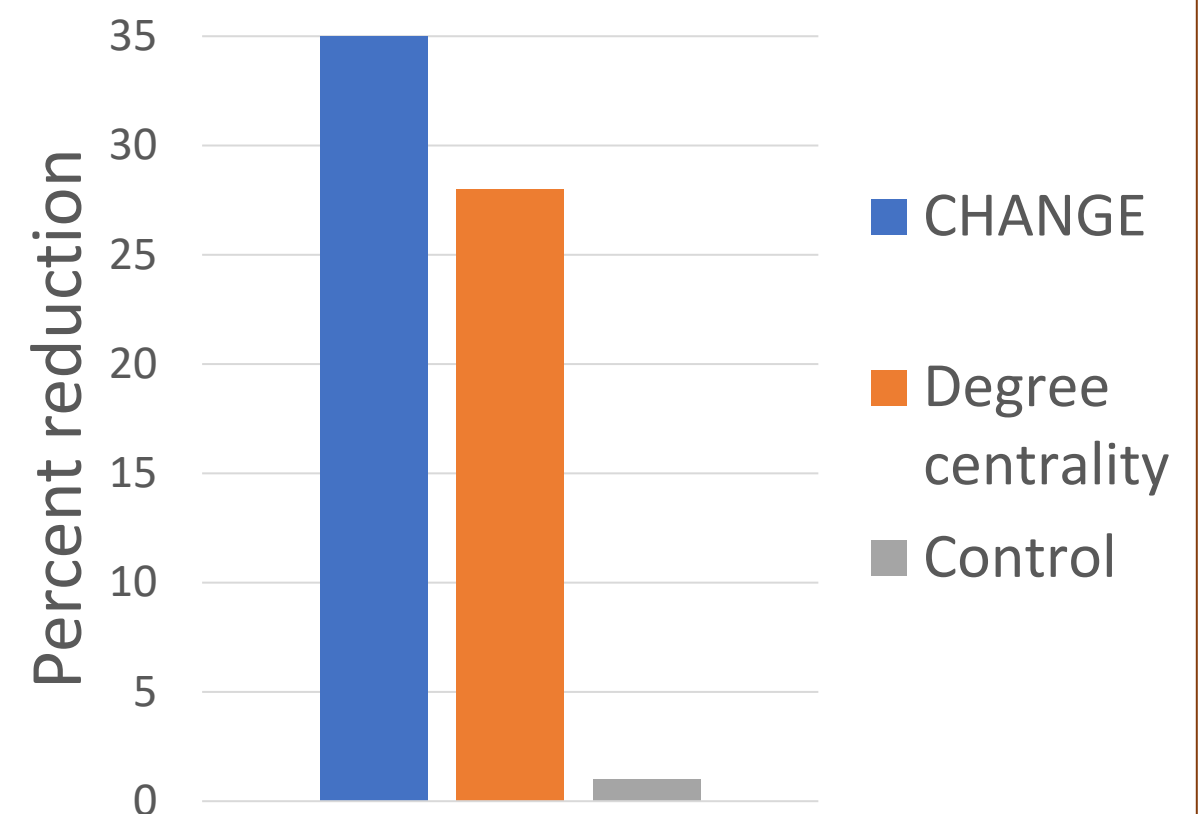
First large-scale application of influence maximization for public health



Reduction in condomless anal sex (1 month)



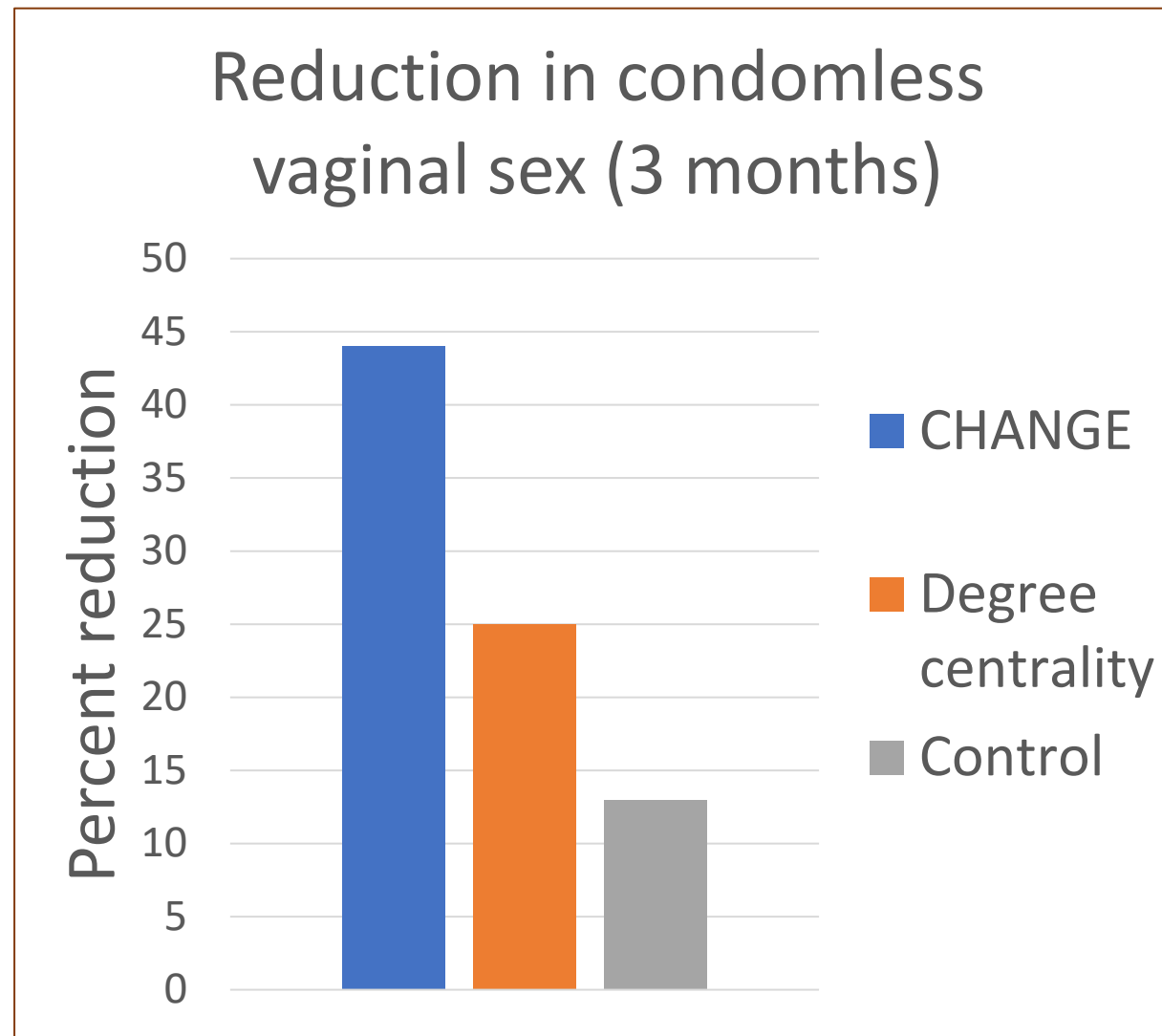
Reduction in condomless anal sex (3 months)



Results of 750 Youth Study [with Prof. Eric Rice]

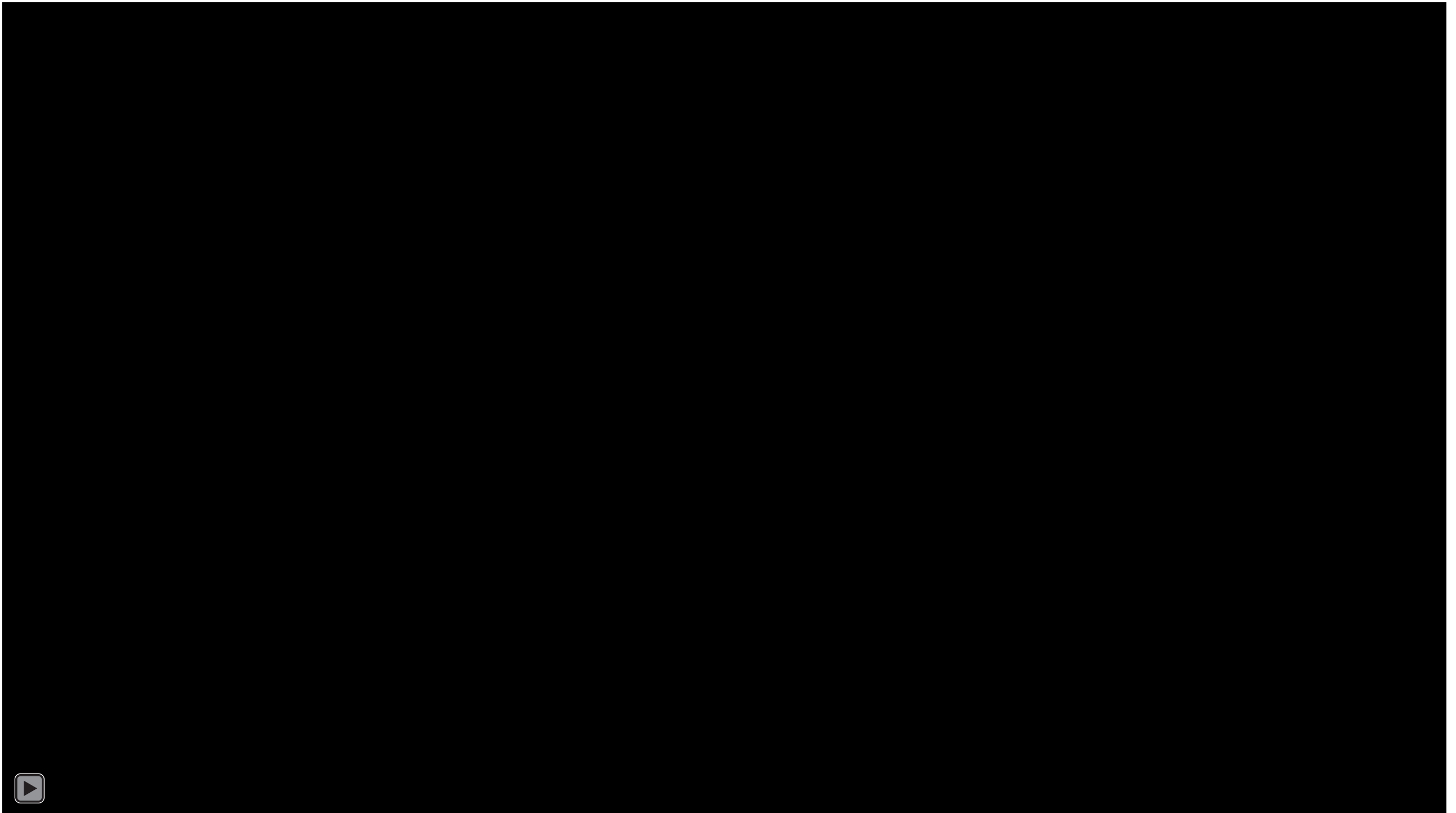


LOS
ANGELES
LGBT
CENTER



**Statistical significance
results in AAI'21, JAIDS'21*

What our collaborators are saying:

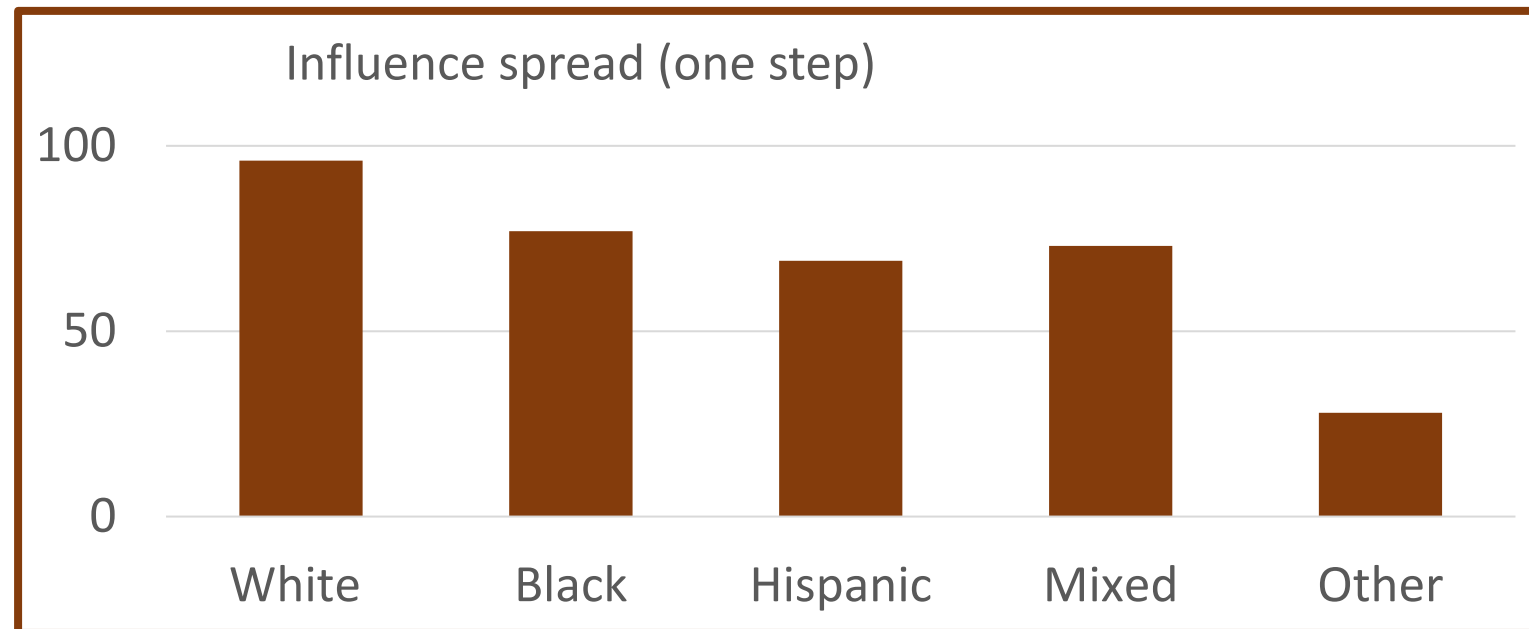


Next Steps: Fairness in Influence Maximization

(NeurIPS 2019, IJCAI 2019, AAAI 2021)



Rahmattalabi



Influence spread may cause disparity

Maxmin fairness:

NeurIPS2019

$$\min_{c \in C} u_c(A) \geq \gamma$$

γ : Max of minimum utility for any community

Diversity constraints:

IJCAI2019

$$u_c(A) \geq U_c$$

U_c : Constraint from cooperative game theory

Inequity aversion:

AAAI 2021

$$W_\alpha(u(A))$$

α controls fairness tradeoff; policymaker has choice

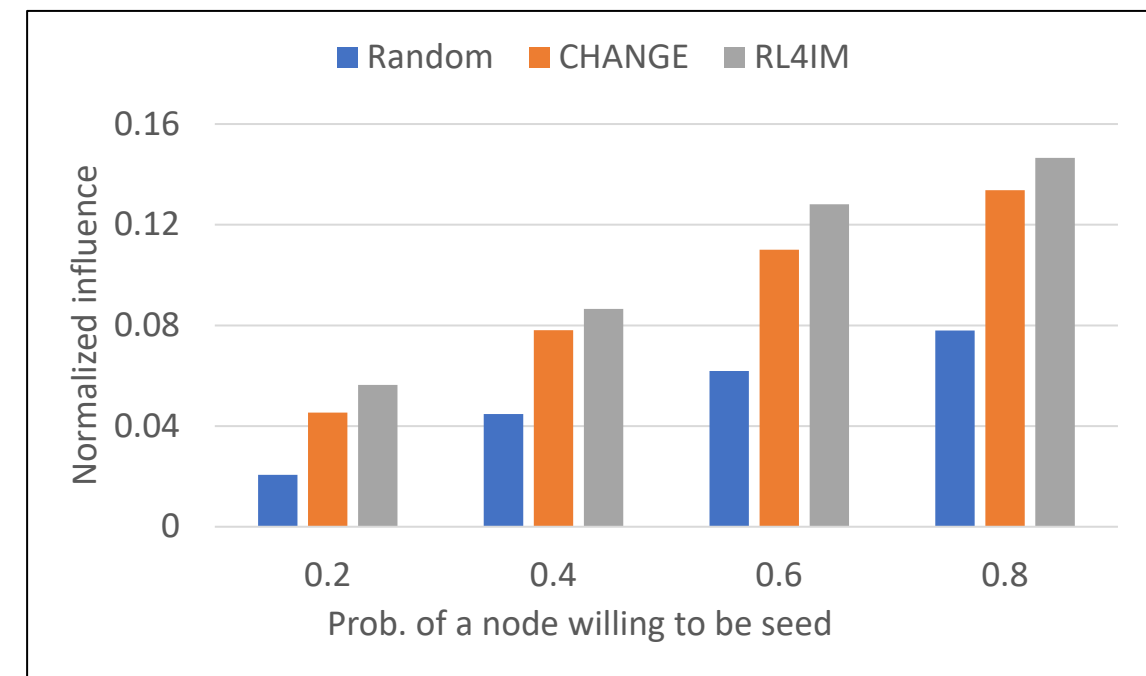
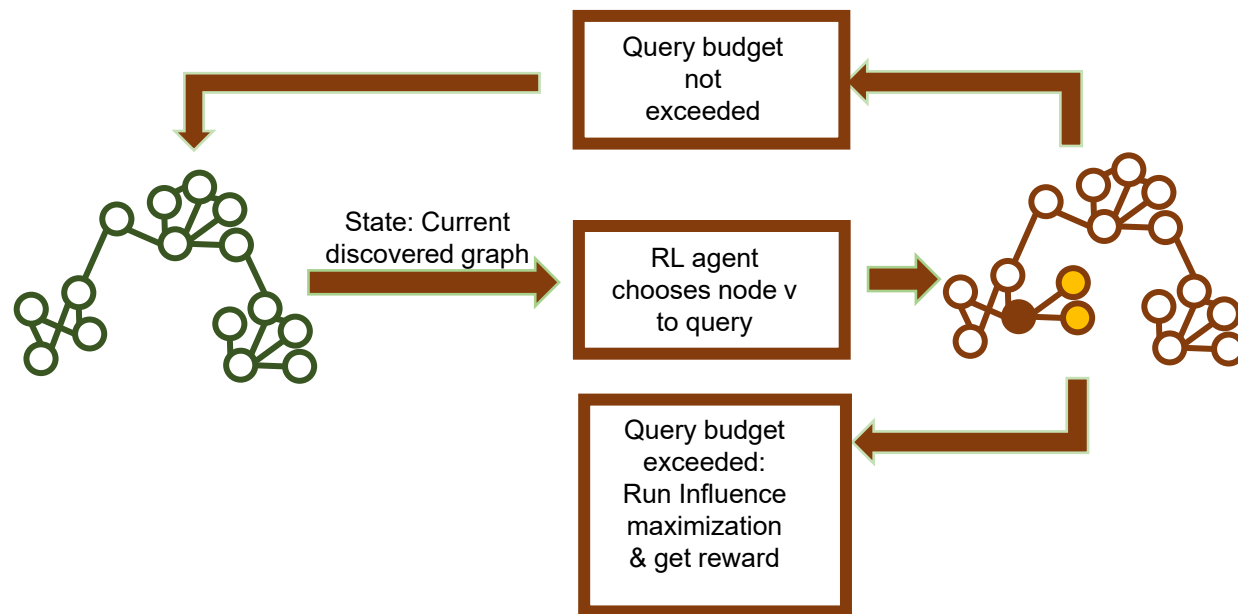
Next steps: Reinforcement Learning (RL)

(AAMAS 2021 with IIT-Madras, UAI 2021)



Chen

RL for network sampling



RL speeds up Influence Maximization (RL4IM):

RL4IM comparable performance to CHANGE, but negligible runtime

Outline

Public Health

- *Social networks: HIV prevention*
- *Restless bandits: Maternal & child care*
- *Agent-based modeling: COVID-19 dynamics*

Conservation

- *Game theory, behavior modeling: Poaching prevention*

COVID-19: Agent-based Simulation Model



Wilder

AAAS **Become a Member**

ScienceAdvances Contents ▾

SHARE RESEARCH ARTICLE CORONAVIRUS

Test sensitivity is secondary to turnaround time for COVID-19 s

Daniel B. Larremore^{1,2,*}, Bryan Wilder³, Evan Lester^{4,5}, Soraya Shehata^{5,6}, James M. Burke⁴, James A. Hay^{7,8}, ...

+ See all authors and affiliations

Science Advances 01 Jan 2021:
Vol. 7, no. 1, eabd5393
DOI: 10.1126/sciadv.abd5393

The New York Times

THE MORNING NEWSLETTER

Where Are the Tests?

Other countries are awash in Covid tests. The U.S. is not.



RESEARCH ARTICLE

Modeling between-population variation in COVID-19 dynamics in Hubei, Lombardy, and New York City

Bryan Wilder, Marie Charpignon, Jackson A. Killian, Han-Ching Ou, Aditya Mate, Shahin Jabbari, Andrew Perrault, Angel N. Desai, Milind Tambe, and Maimuna S. Majumder

PNAS October 13, 2020 117 (41) 25904-25910; first published September 24, 2020;
<https://doi.org/10.1073/pnas.2010651117>



Tracking disease outbreaks from sparse data with Bayesian inference

Bryan Wilder,¹ Michael Mina², Milind Tambe¹

¹ John A. Paulson School of Engineering and Applied Sciences, Harvard University

² T.H. Chan School of Public Health, Harvard University

bwilder@g.harvard.edu, mmina@hsph.harvard.edu, milind_tambe@harvard.edu



Wilder

COVID Testing Policy: Accuracy vs Ease

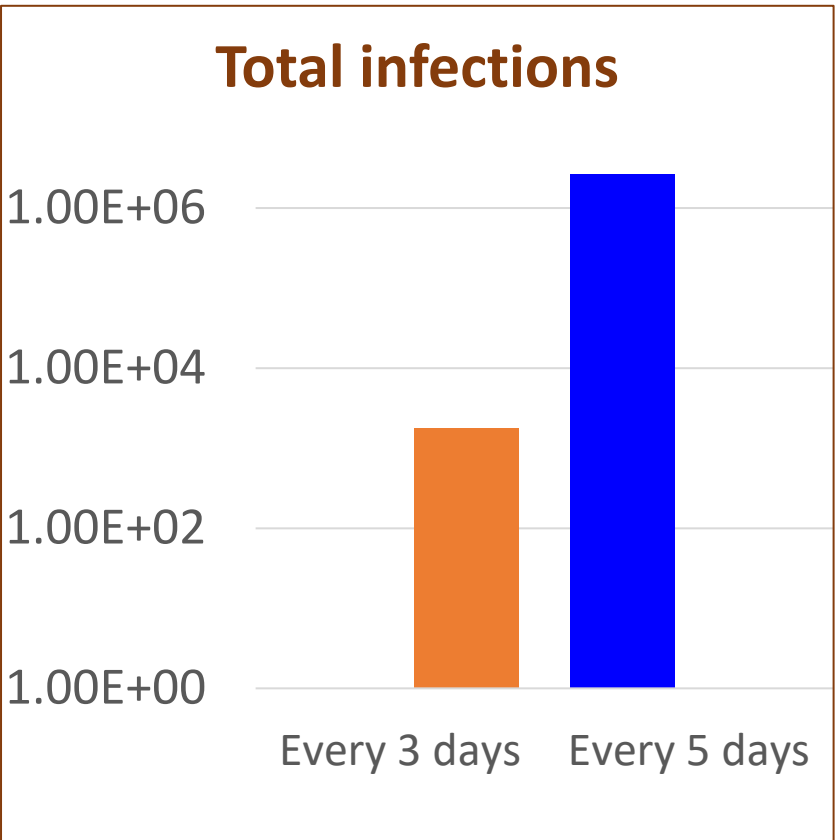
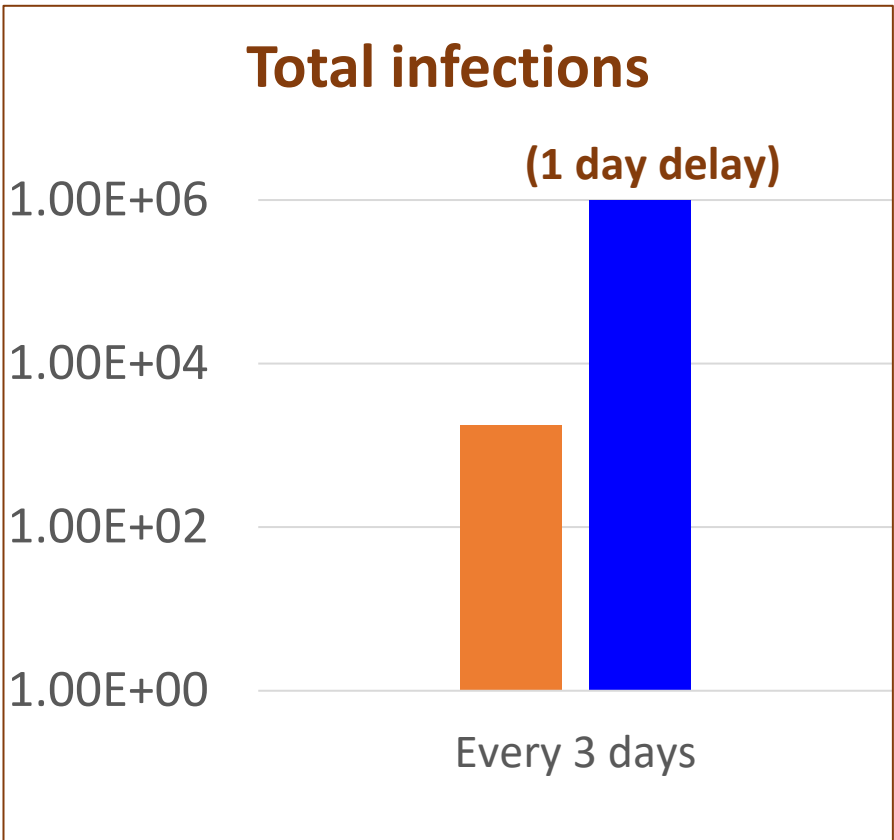
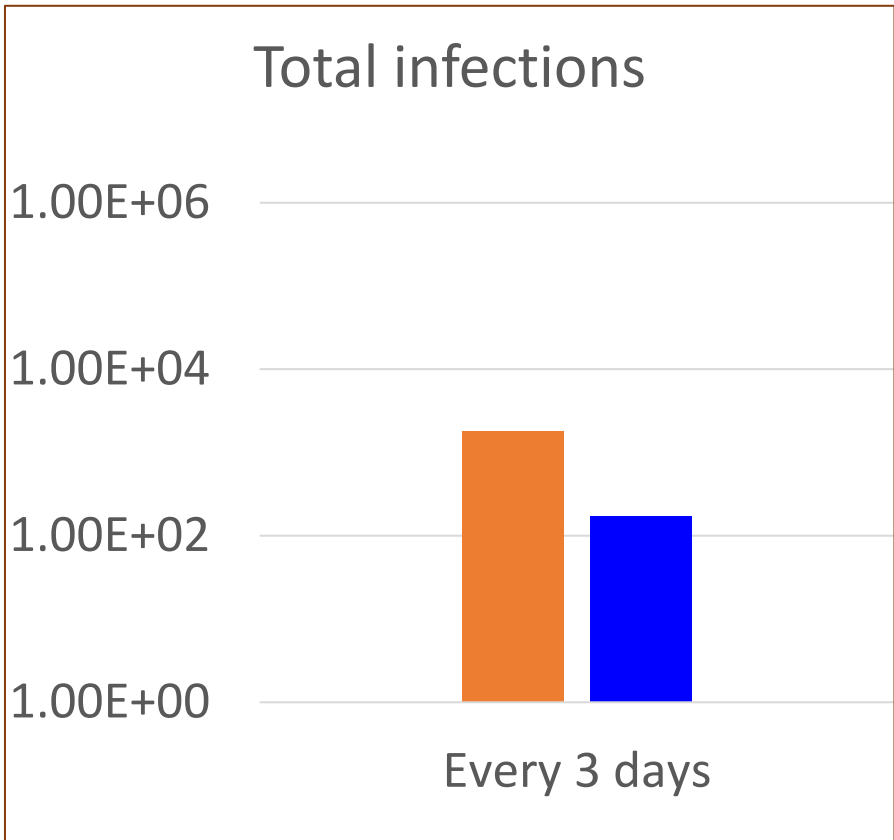
(*Science Advances*, 2020) with *Prof. Michael Mina*

- Tests varying sensitivity/cost: which one to use?
 - qRT-PCR (“gold standard”): Detect viral concentration of 10^3 /mL, \$50-100
 - Antigen strip (“rapid tests”): 10^6 /mL, \$3-5

Rapid turnaround time & frequency more critical than sensitivity for COVID-19 surveillance

 Rapid test; Cheap & fast turnaround

 PCR; Costly & slow turnaround



COVID Testing Policy: Impact

- Covered in NYT, WaPo, Time, The Atlantic, The Hill, etc
- Allowed epi collaborators to advocate to FDA/CDC



Outline

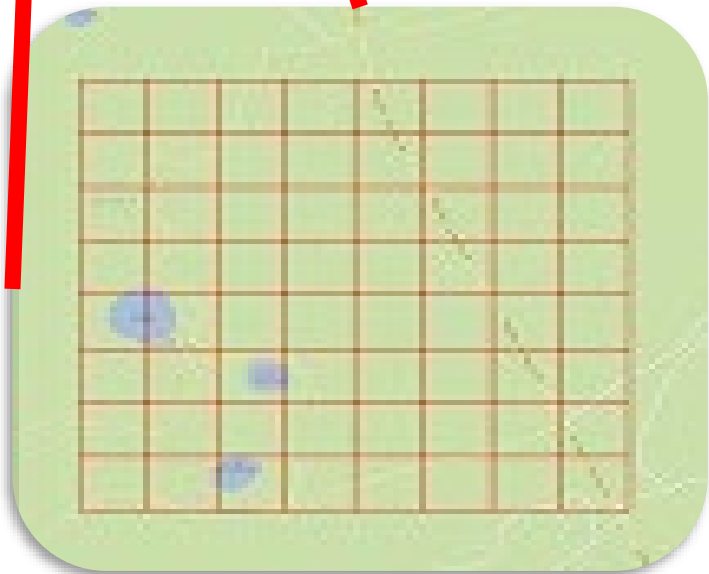
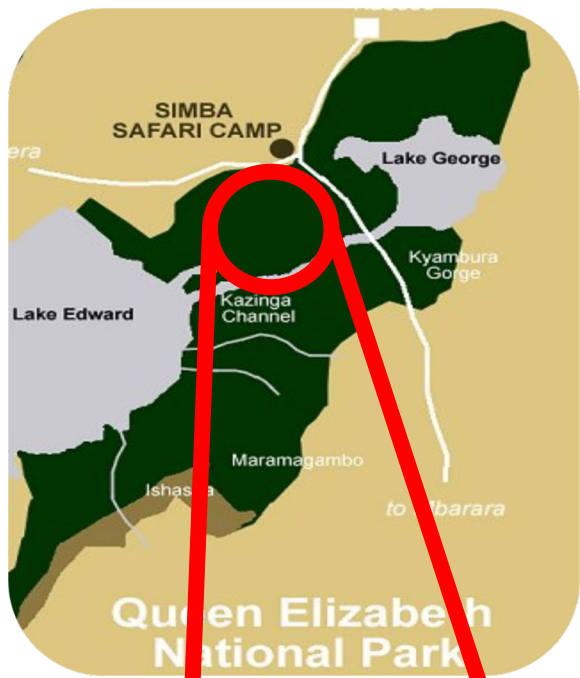
Public Health

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- *Restless bandits: Maternal & child care*
- *Agent-based modeling: COVID-19 dynamics*

Conservation

- 
- *Game theory, behavior modeling: Poaching prevention*

Patrols to Reduce Snaring in Wildlife Parks



Snare or Trap



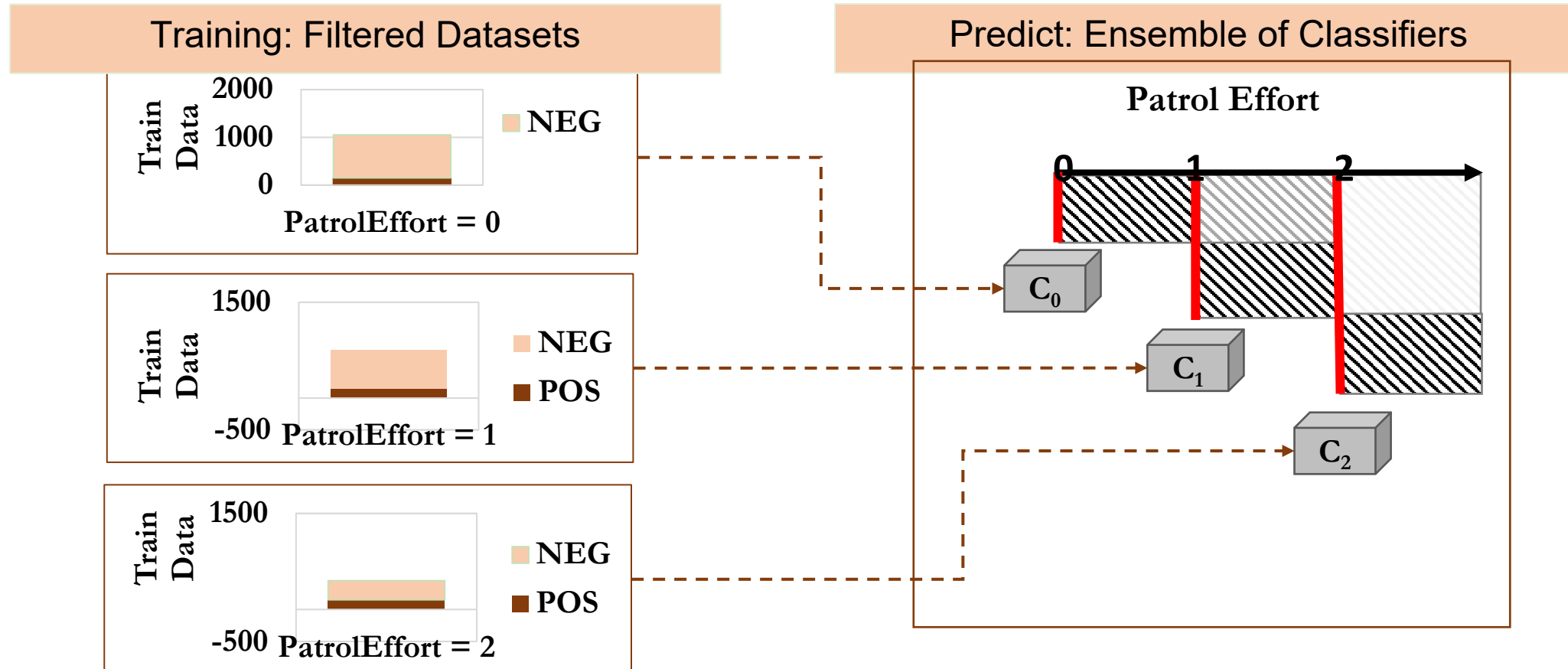
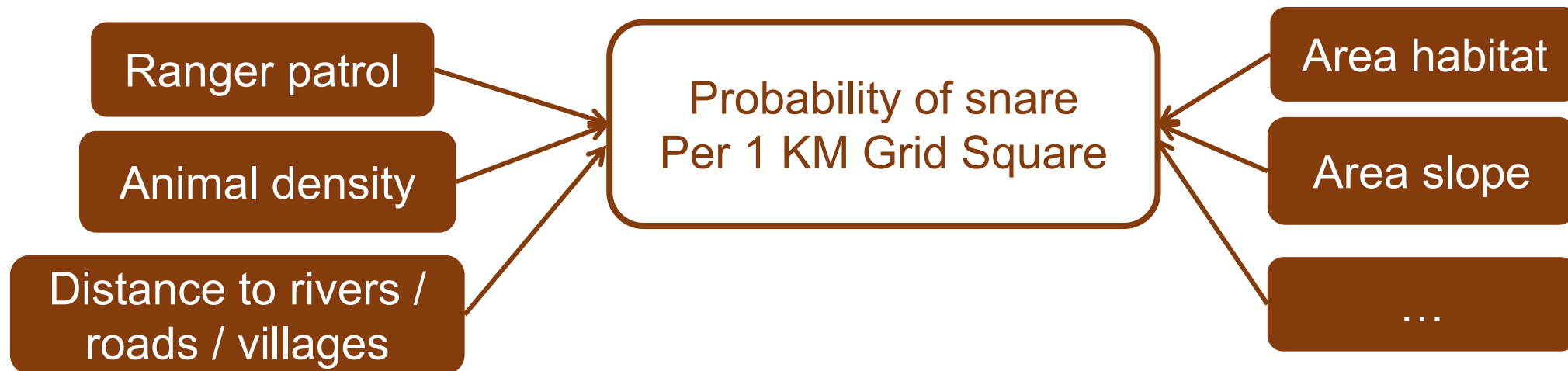
Wire snares



Learning Adversary Response Model: Uncertainty in Observations

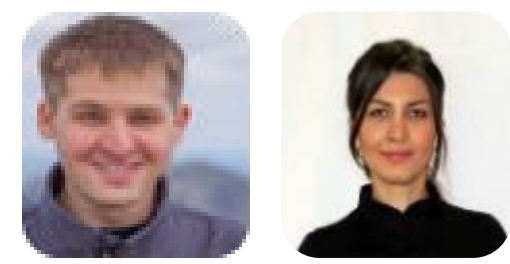


Gholami



PAWS: First Pilot in the Field

(AAMAS 2017)



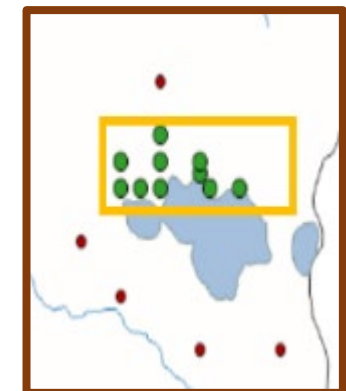
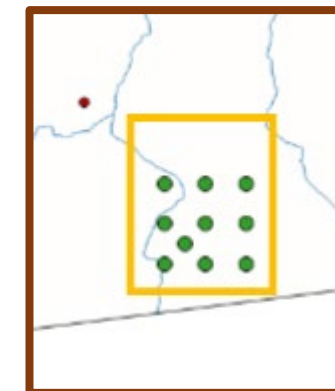
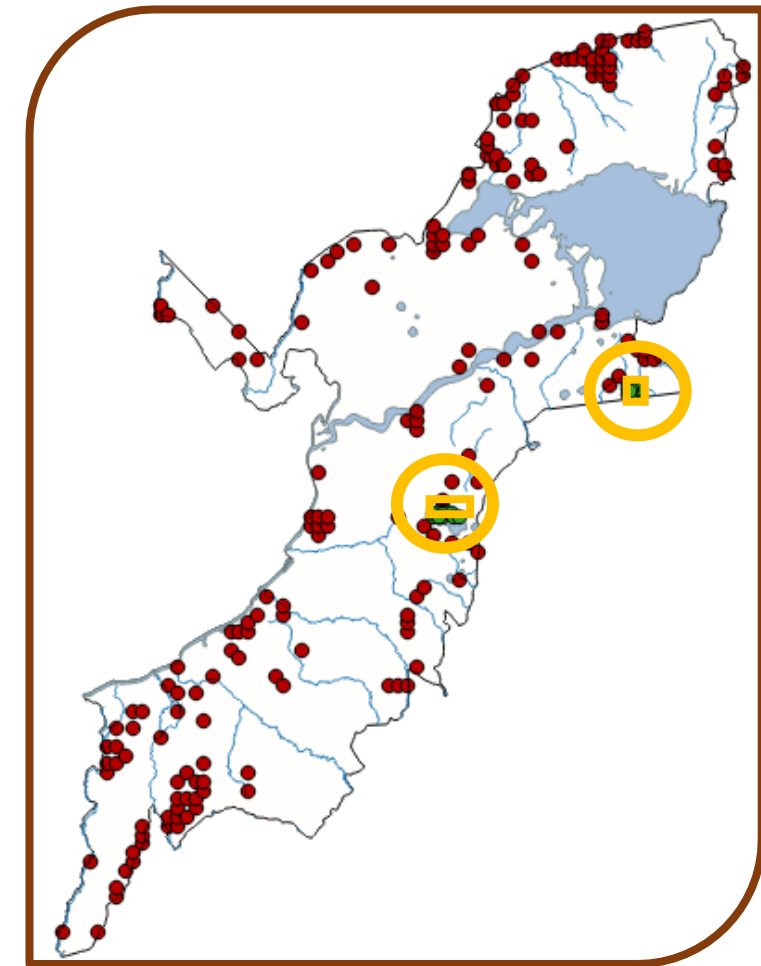
Ford

Gholami

- Two 9-sq.km areas, infrequent patrols



- Poached elephant
- 1 elephant snare roll
- 10 Antelope snares



PAWS Predicted High vs Low Risk Areas: 3 National Parks, 24 areas each, 6 months

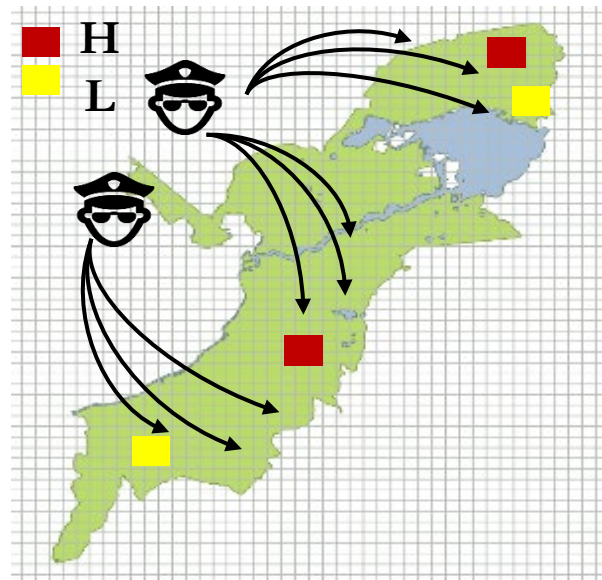
(ECML PKDD 2017, ICDE 2020)



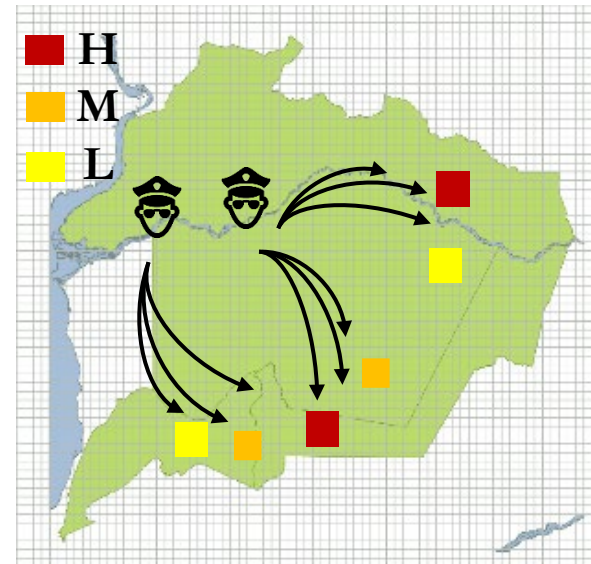
Xu



Gholami



Queen Elizabeth National Park

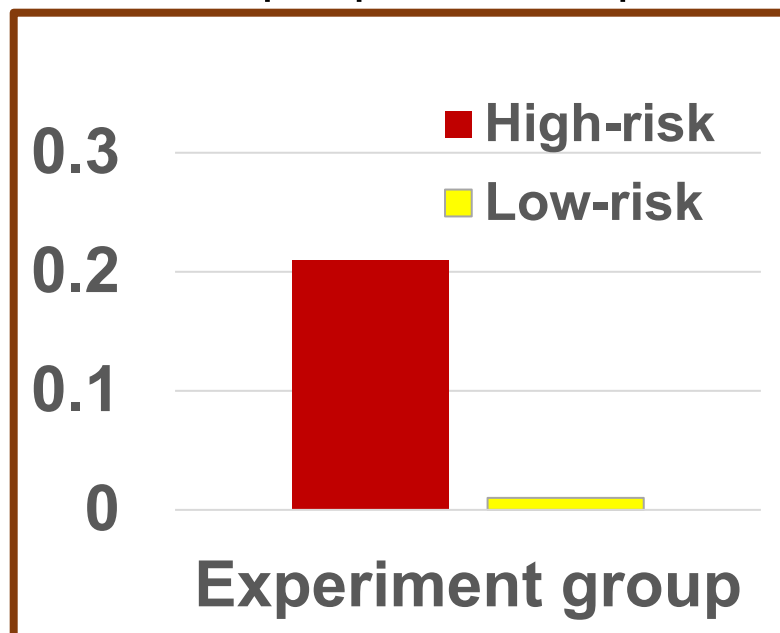


Murchison Falls National Park

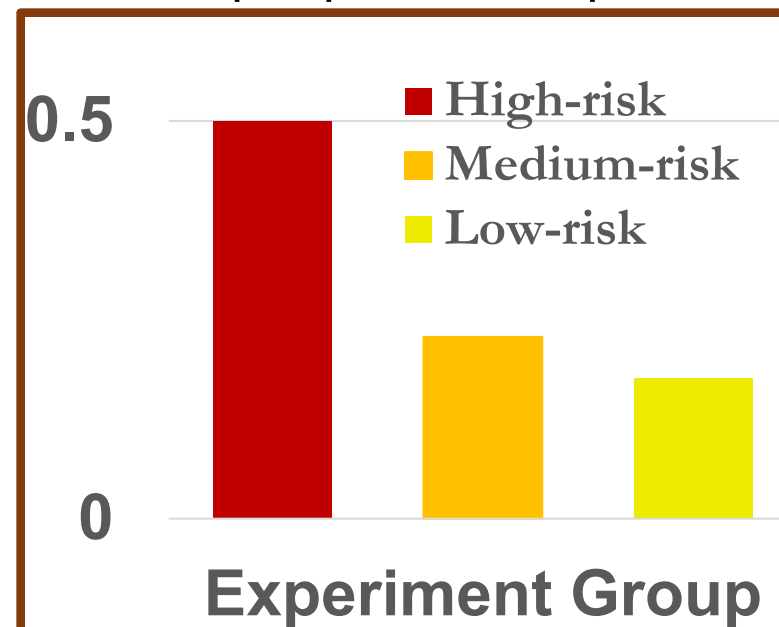


Srepok Wildlife Sanctuary

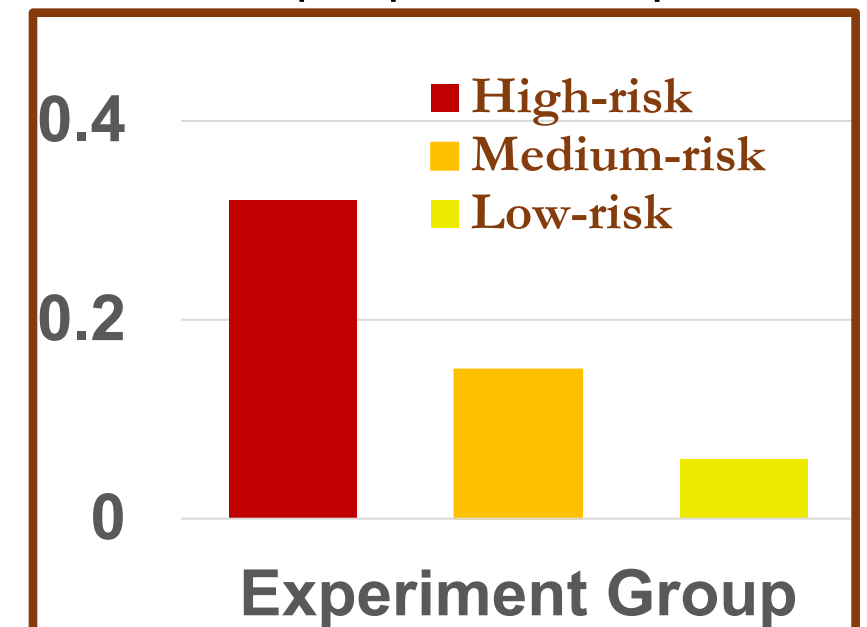
Snares per patrolled sq. KM



Snares per patrolled sq. KM



Snares per patrolled sq. KM



PAWS Real-world Deployment Cambodia: Srepok Wildlife Sanctuary

(ICDE 2020)



Xu



2019 PAWS: *521 snares/month*

VS

2018: *101 snares/month*

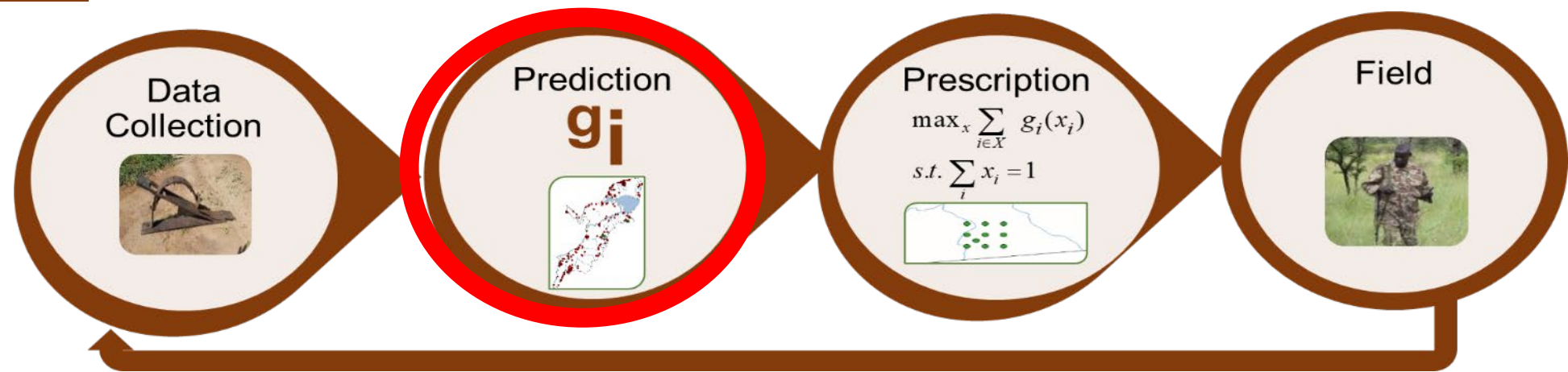
2021 PAWS

1,000 snares found in March

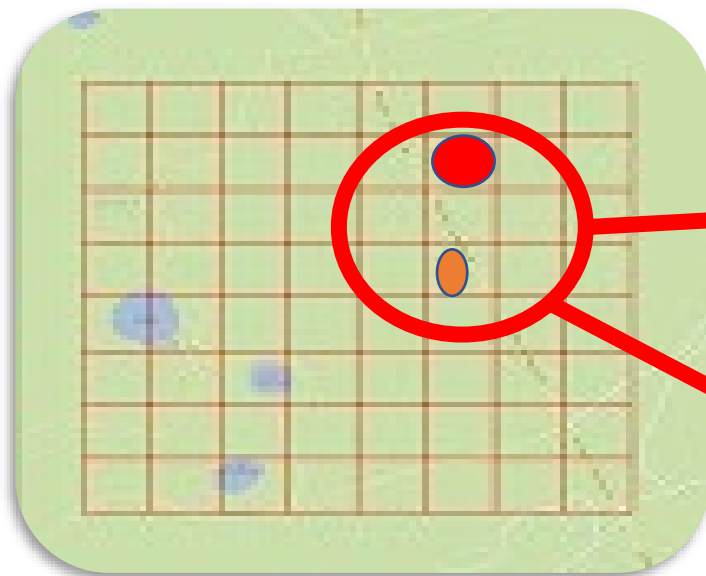
Next Steps: Stackelberg Security Games to Prescribe Randomized Patrols (UAI 2021)



Xu



➤ *Stackelberg security game: but bounded rational poachers*



| | Area1 | Area2 |
|-------|-------|-------|
| Area1 | 4, -3 | -1, 1 |
| Area2 | -5, 5 | 2, -1 |

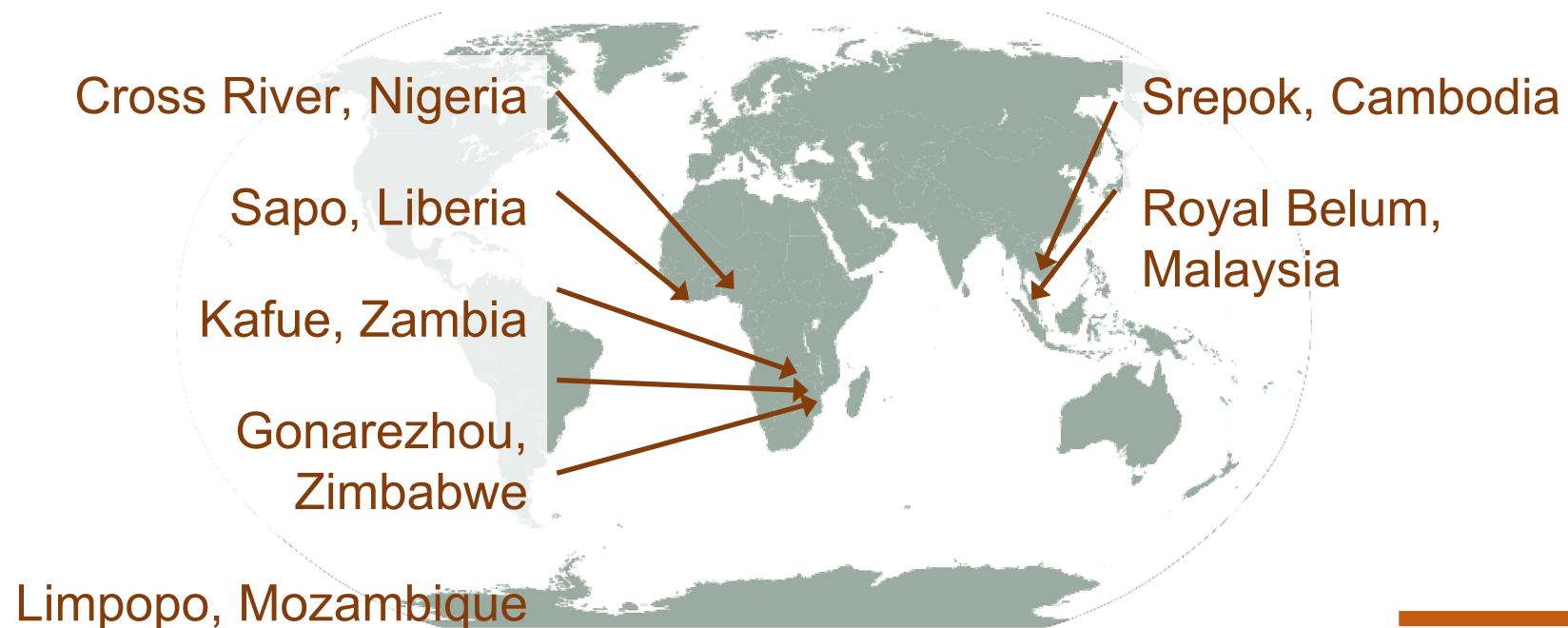
PAWS GOES GLOBAL with SMART platform!!



Xu



**Protect Wildlife
1,000 National Parks Around the Globe**



Our New Collaborators 2022



Xu



Johnson-Yu



PAWS expands to Latin America

Our team visits Belize to field test, August 2022



Xu



Johnson-Yu



WCS



With rangers at
Rio Bravo, Belize



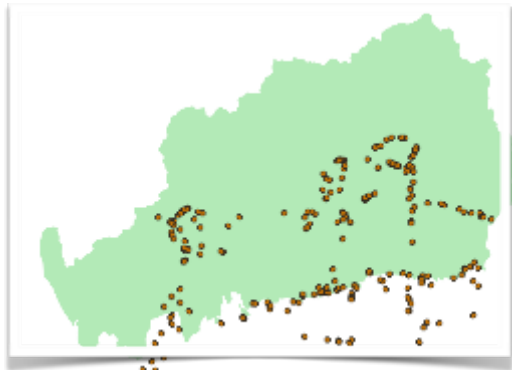
LIZARD Algorithm for Multi-armed Bandits

Lipschitz Arms with Reward Decomposability

(AAAI 2021, IJCAI 2022)



Xu



Royal Belum, Malaysia

824 patrol observations

June – August 2018

Challenge in data-scarce parks

Conduct patrols to detect illegal activity and collect data to improve predictions



exploitation



exploration

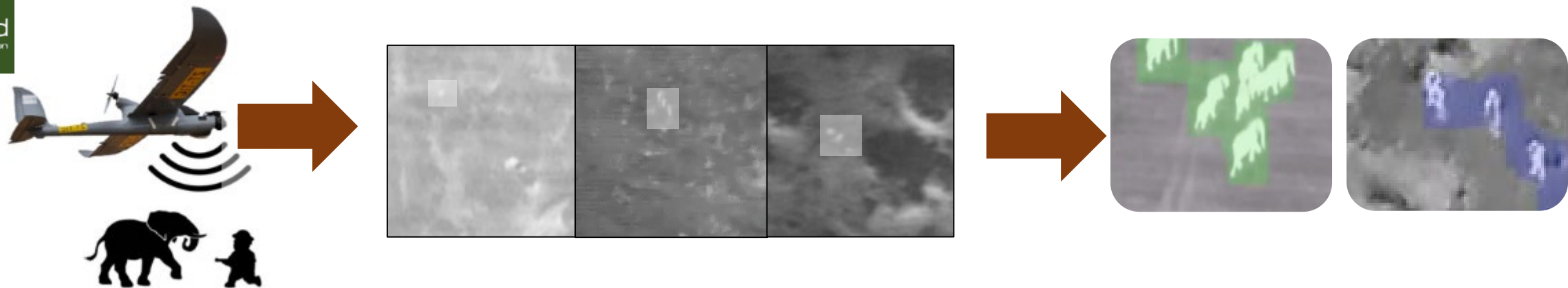
LIZARD Multiarmed bandits: ensures strong short-term performance

LIZARD exploits decomposability, smoothness, monotonicity

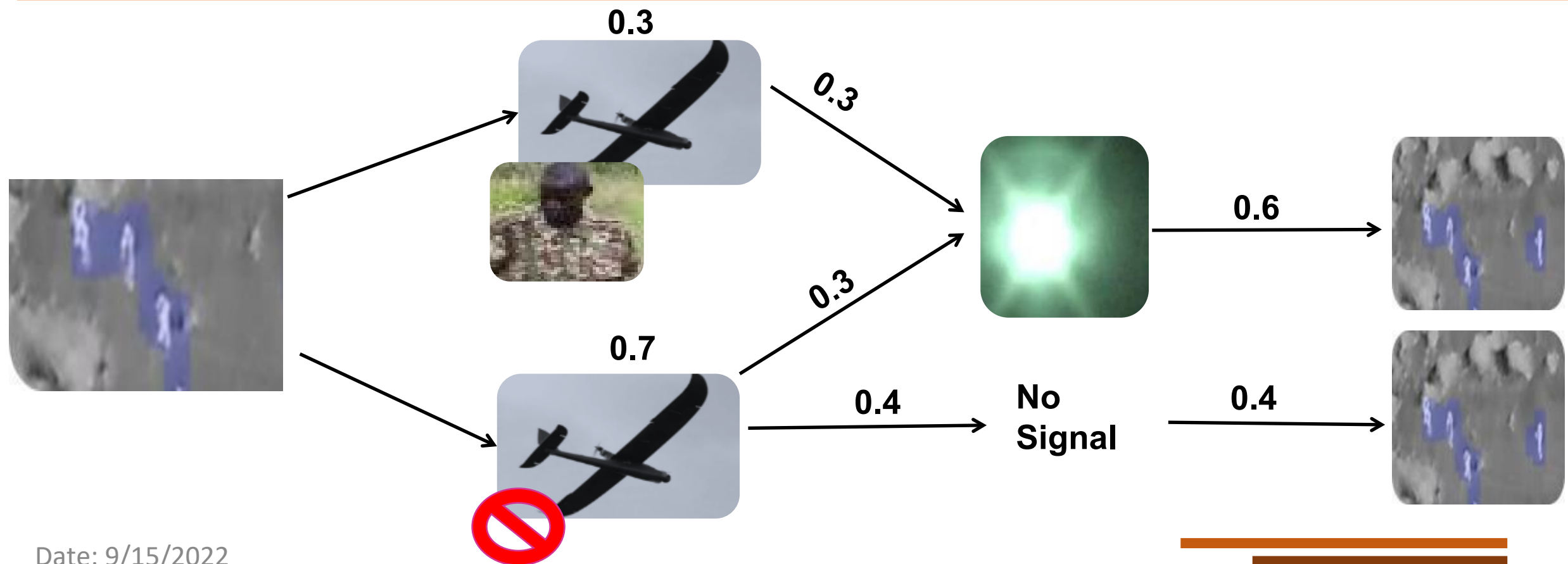


Next Steps: Integrating Real-Time “SPOT” Information

(IAAI 2018, AAAI 2018, AAAI 2020, AAMAS 2021, IJCAI 2022)



Si-G Model: Stackelberg Security Games with Optimal Deceptive Signaling



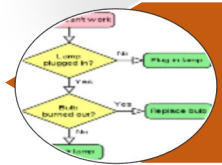
Future: AI for Social Impact (AI4SI)



Achieving social impact & AI innovation go hand in hand



Partnership with Non-profits, govts and local communities is crucial for AI4SI



No helicopter science in AI4SI with communities, non-profits, government



Data to deployment: Not just improving algorithms



Important to step out of the lab and into the field



Embrace interdisciplinary research -- social work, conservation



Lack of data is the norm, a feature; part of the project strategy

Future at KDD: AI for Social Impact



Highlighted challenges & opportunities in AI for social impact:
Request #AIforSocialImpact track at KDD?

THANK YOU



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milindtambe@google.com