



Multiagent reasoning for social impact: Results from deployments for public health and conservation



MILIND TAMBE
Director, Ctr for Research on Computation & Society
Harvard University



Director “AI for Social Good”
Google Research India

@MilindTambe_AI

AI & Multiagent Systems Research for Social Impact



Public Health



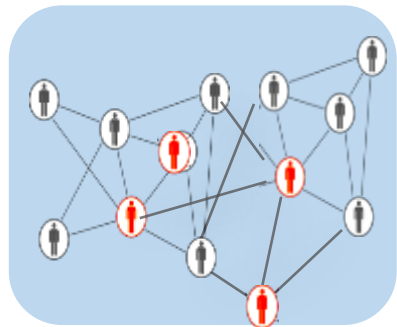
Conservation



**Public Safety
and Security**

Optimize Our Limited Intervention Resources

Lesson #1: Achieving Social Impact and AI Innovation Go hand-in-hand



**Social
Networks &
Bandits**

Public Health

**Multiagent
Systems
Research**



**Green
security
games**



Conservation



**Public Safety
& Security**



**Stackelberg
security
games**

Lesson #2: Partnerships with Communities, NGOs (non-profits) crucial



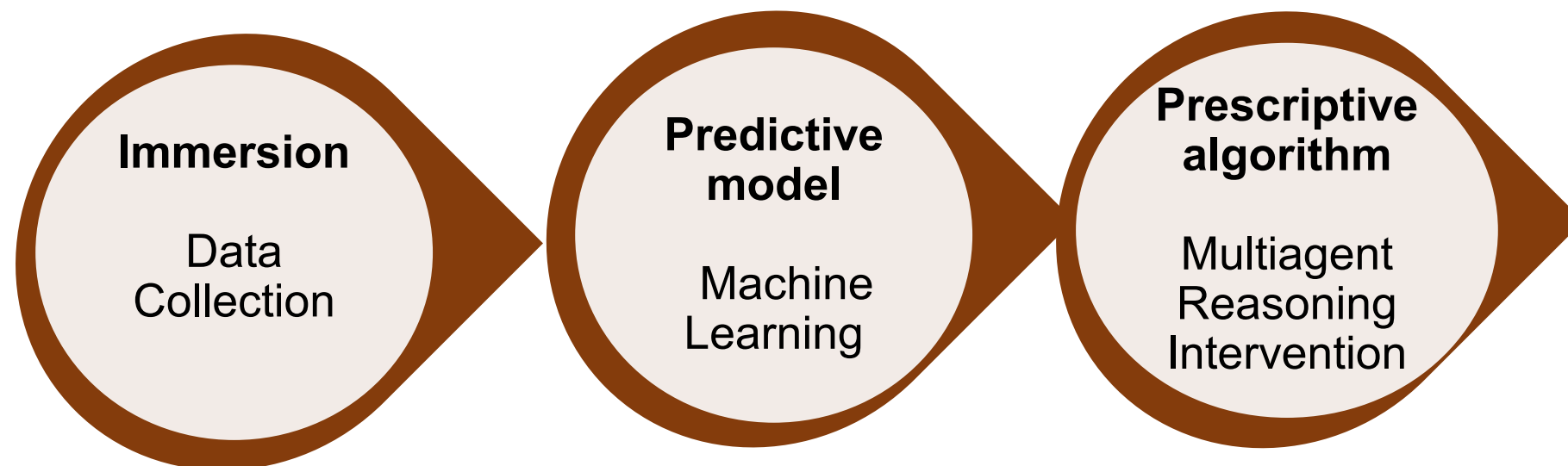
Empower non-profits to use AI tools; avoid being gatekeepers to AI4SI technology





Lesson #3:

Data-to-deployment pipeline; beyond improving algorithms

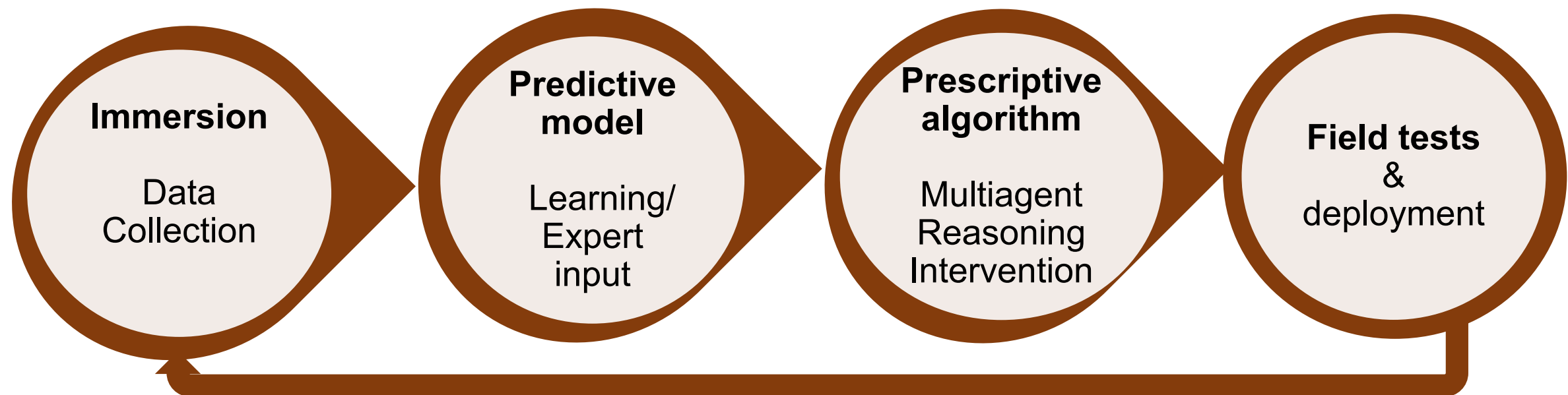




Lesson #3:

Data-to-deployment pipeline; beyond improving algorithms

Field test & deployment: Social impact is a key objective



Outline: Four Projects



Public Health

- *Social networks: HIV prevention*
- *Restless bandits: Maternal & child care*
- *Agent-based modeling: COVID-19 dynamics*

Conservation

- *Game theory, behavior modeling: Poaching prevention*

- Cover papers from 2017-now [AAMAS, AAI, IJCAI, NeurIPS...]
- Focus on real world results; more simulations in papers
- PhD students & postdocs highlighted

Information dissemination & behavior change

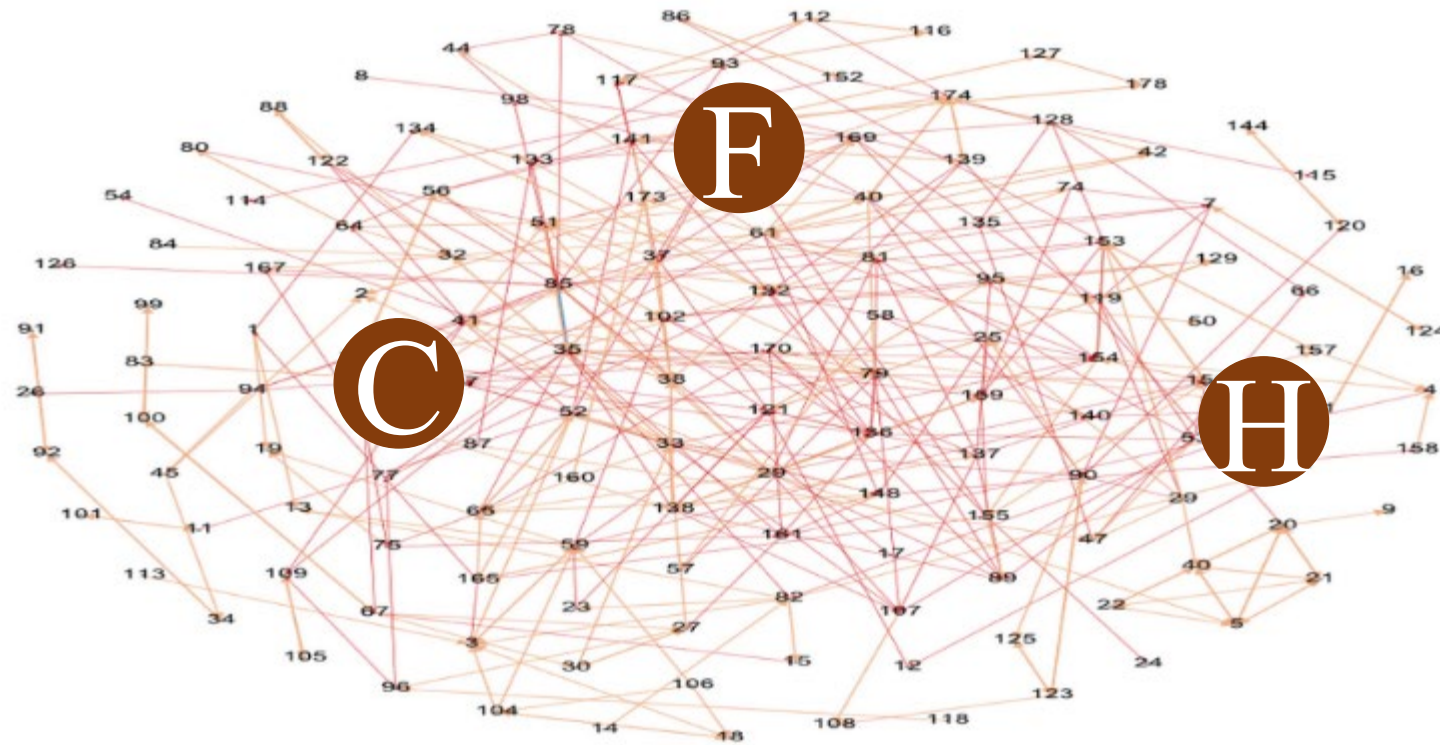
Optimizing Limited Intervention (Social Worker) Resources

Prevent HIV in youth experiencing homelessness: HIV 10x housed population

- **Shelters:** Limited number of peer leaders to spread HIV information in social networks
- “Real” face-to-face interactions; not Facebook etc

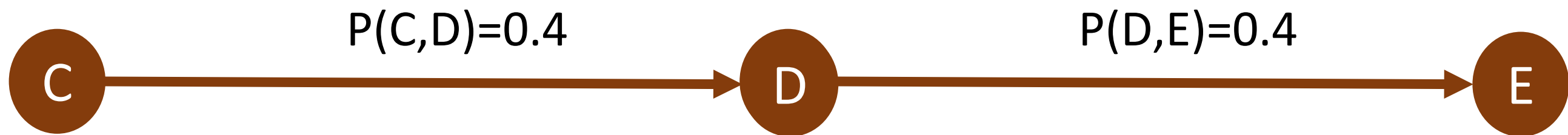


Influence Maximization in Social Networks



*Select peer leader nodes to
Maximize Expected Number
of Influenced Nodes*

- Independent cascade model: Propagation probability





Influence Maximization in Social Networks

Three Key Research Challenges

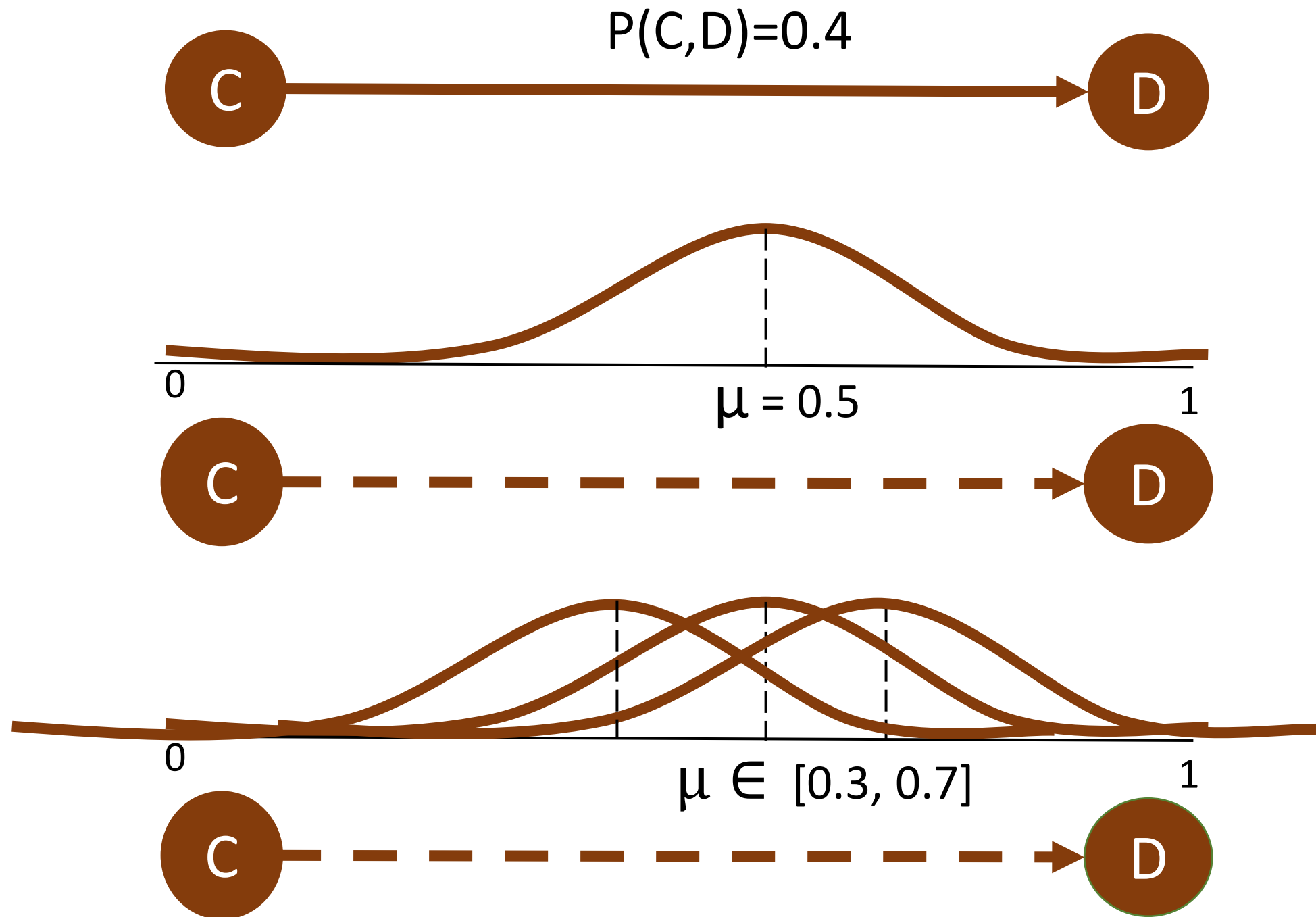
Lesson #4: Research challenges in AI for social impact?

Lack of data & uncertainty is a key feature of AI for social impact

- Uncertainty in propagation probability over edges
- Multi-step dynamic policies to handle peer leader “no shows”
- Unknown social network, limited query budget to uncover network

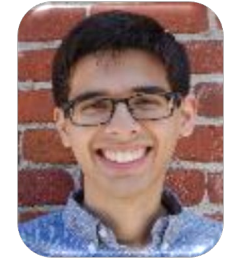
Sketch some ways we solve these problems

Challenge 1: Uncertainty in Real-world Physical Social Networks



Robust Influence Maximization

(AAMAS 2017)



Wilder

- Worst case parameters: a zero-sum game against nature

$$\max_{x \in \Delta^{|P|}} \min_{\mu, \sigma} \sum x_p \frac{(\text{Outcome}(p))}{OPT(\mu, \sigma)}$$

Algorithm

Choose Peer Leaders $p \in P$
generating mixed strategy

“ $x \in \Delta^{|P|}$ ”

vs

Nature

Chooses parameters

μ, σ

HEALER Algorithm

Robust Influence Maximization

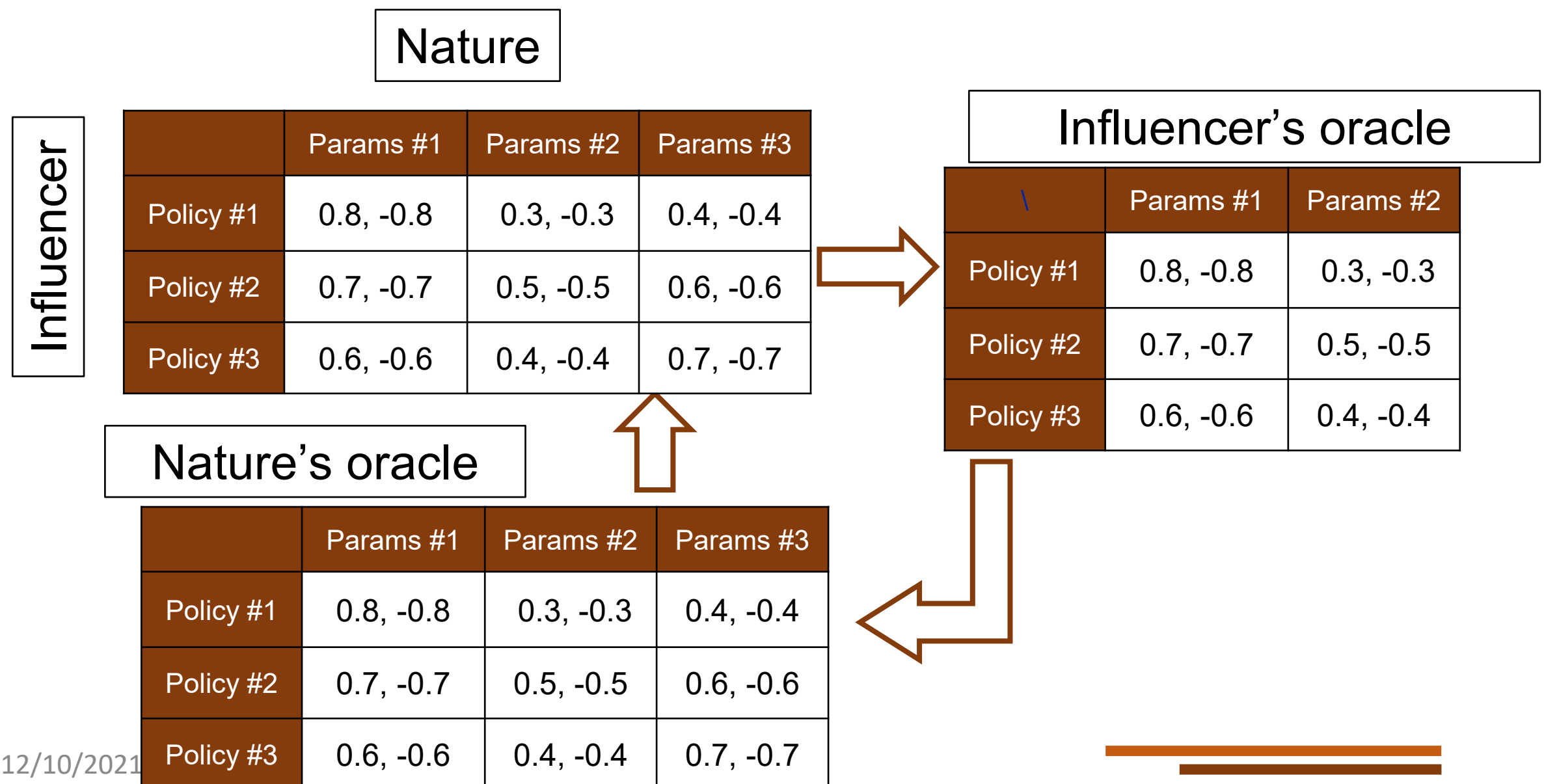
(AAMAS 2017)



Wilder

Theorem: Converge with approximation guarantees

- Equilibrium strategy despite exponential strategy spaces: Double oracle



Challenge 3: Sampling Networks: Exploratory Influence Maximization

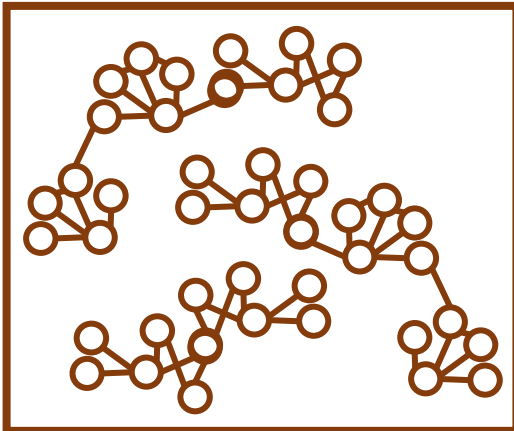
(AAAI 2018)



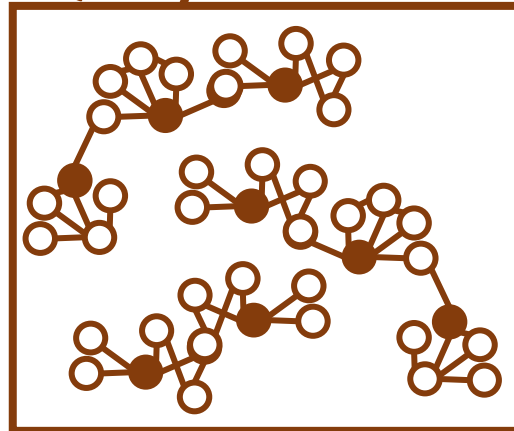
Wilder

Theorem: For community-structured graphs(*), sampling algorithm obtains a constant-factor approximation to the optimal influence spread using $\text{polylog}(n)$ queries.

Data collection costly



Query 15% nodes



Sampling Algorithm

Sample node randomly
& estimate size of its
community;
Choose seeds from
largest K communities

- Query 15% of nodes in the population
- Output K peer leader nodes to spread influence
- Perform similar to OPT , best influence spread with full network

(*)Community structured: drawn from a stochastic block model

Date: 12/10/2021

“CHANGE” with Homeless Youth

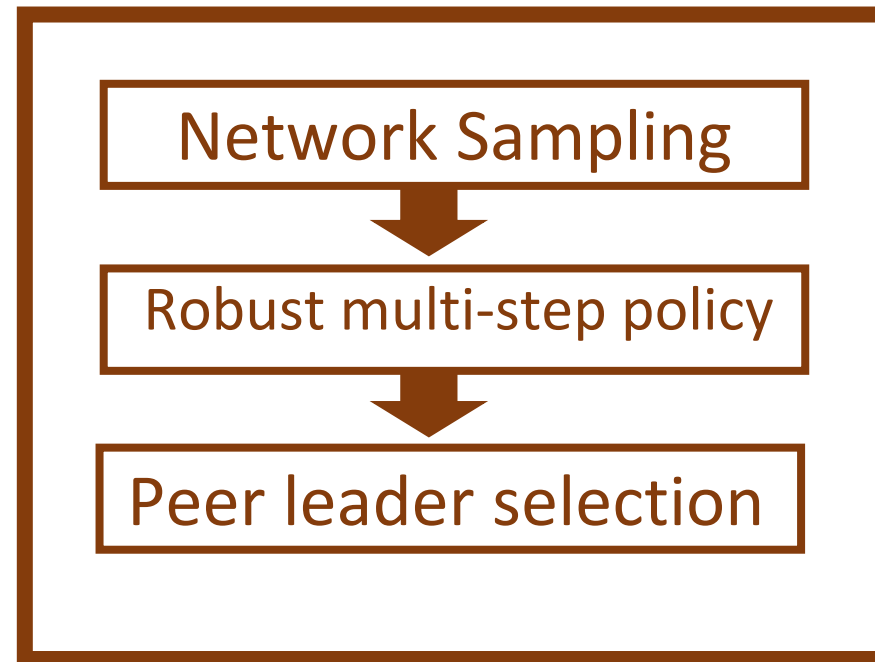
(IJCAI 2018)



Yadav



Wilder



CHANGE

- 750 youth study with Prof. Eric Rice
- CHANGE vs Degree centrality vs Control
- Actual reduction in HIV risk behaviors?



Results of 750 Youth Study [with Prof. Eric Rice]

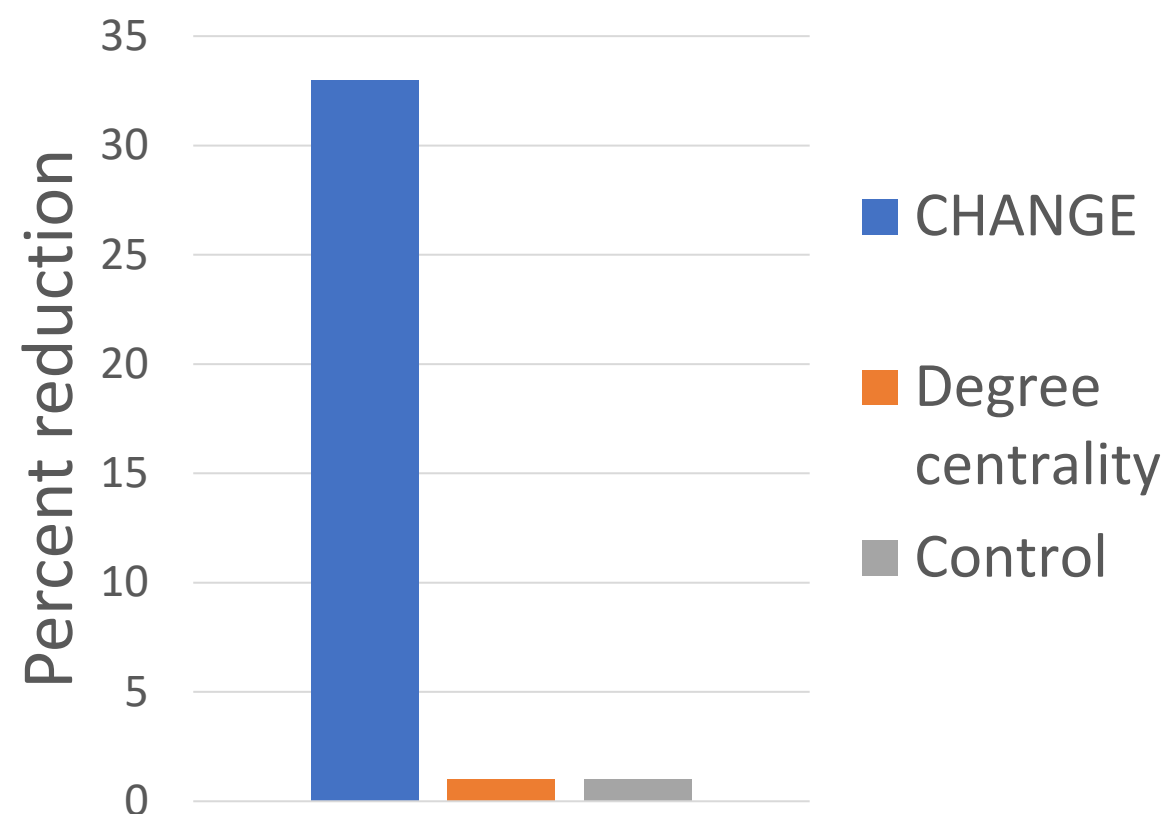
Actual reduction in HIV RISK Behavior?

(AAAI 2021, Journal of AIDS/JAIDS 2021)

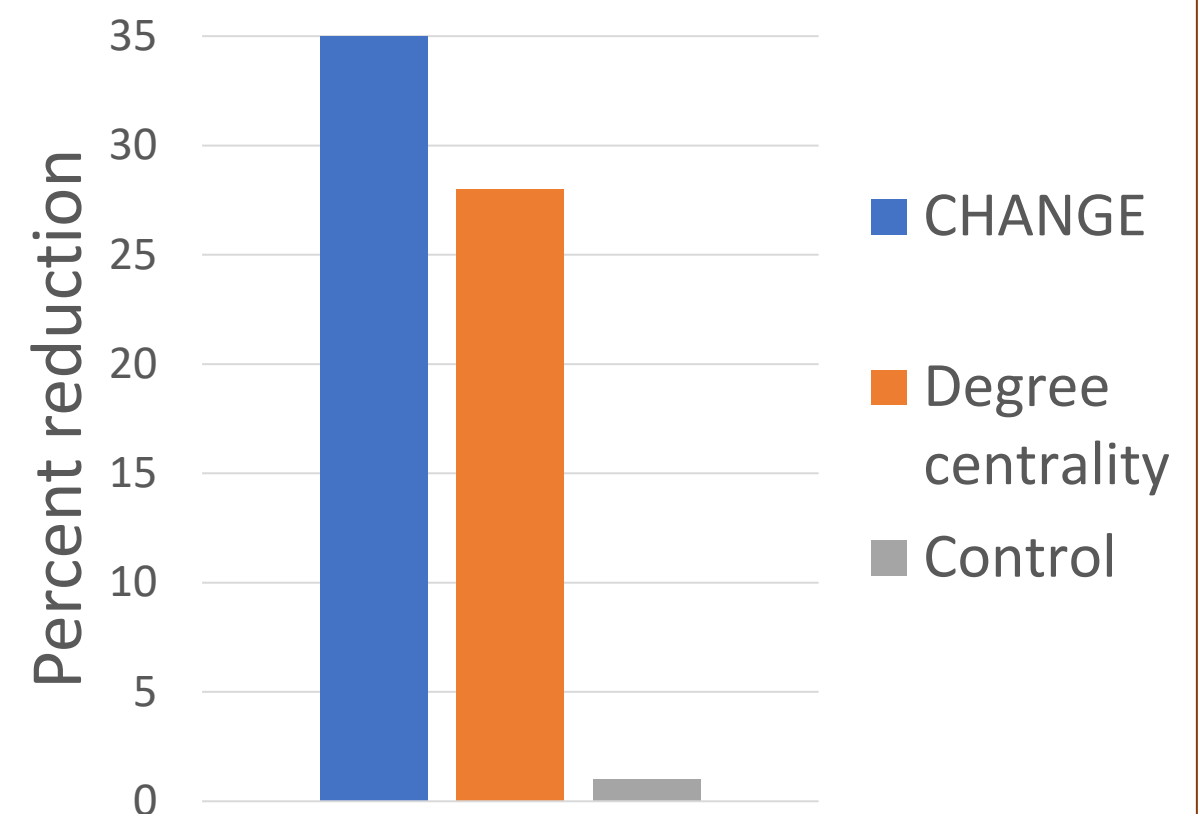
First large-scale application of influence maximization for public health



Reduction in condomless anal sex (1 month)



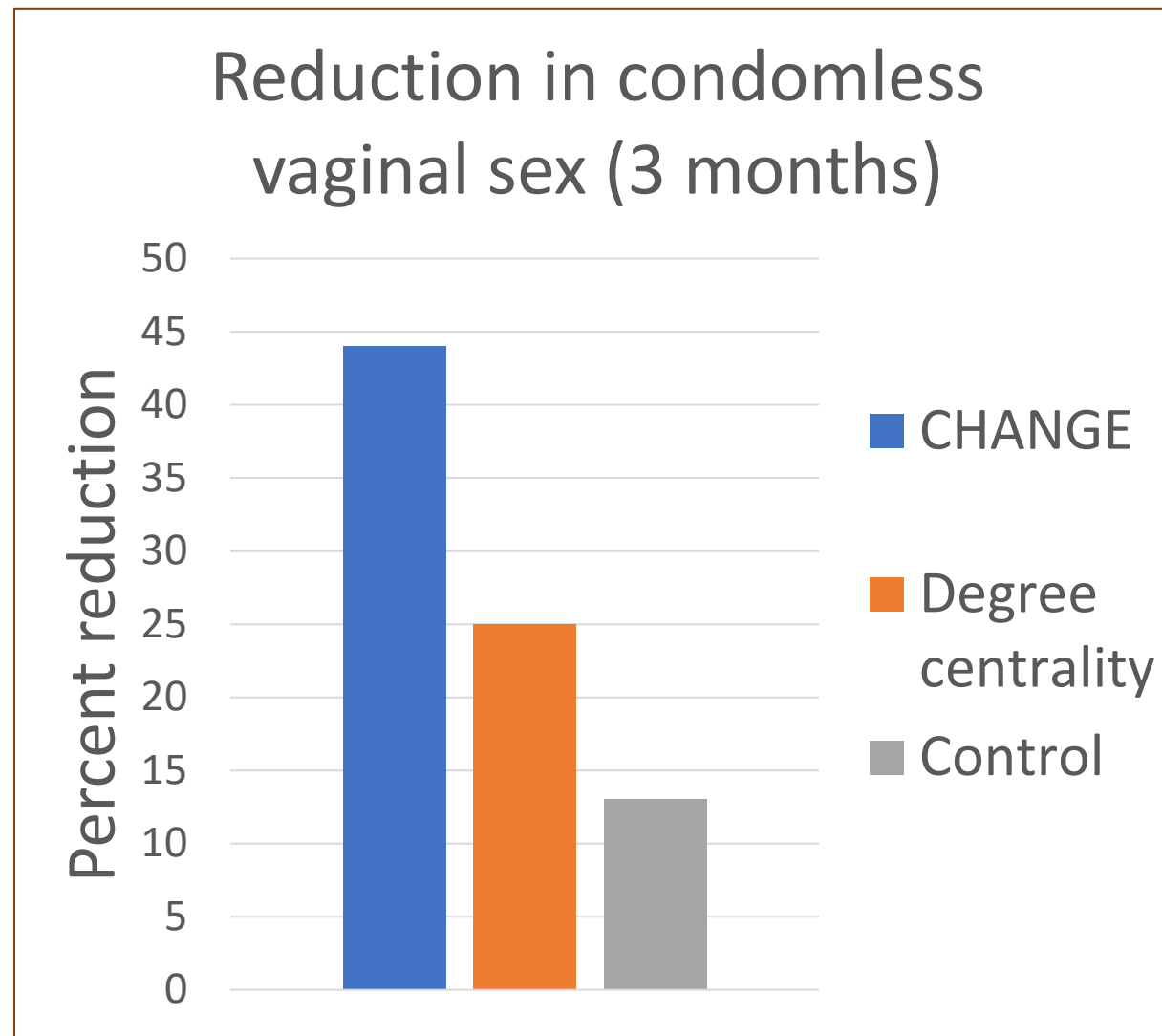
Reduction in condomless anal sex (3 months)



Results of 750 Youth Study [with Prof. Eric Rice]

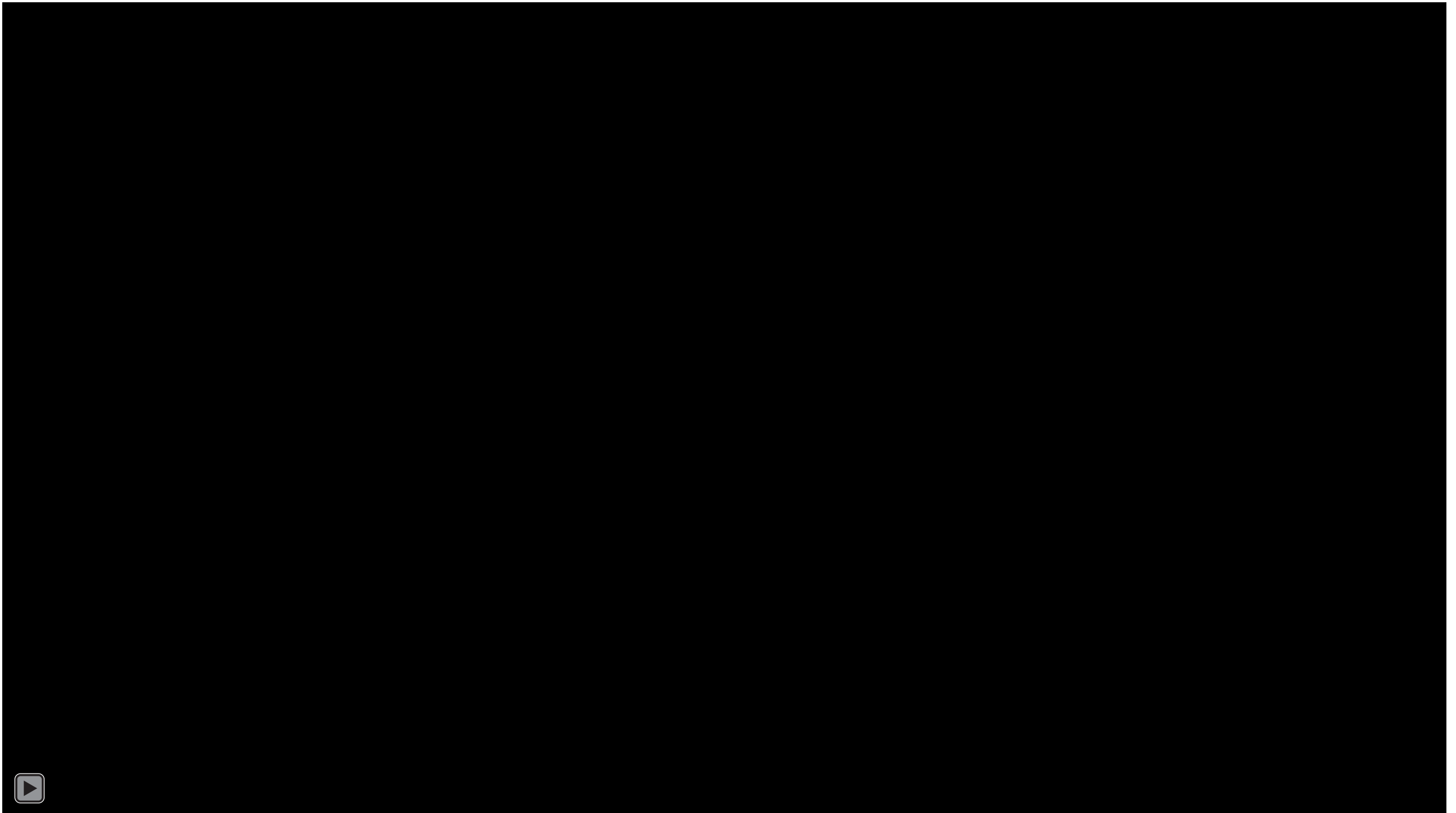


LOS
ANGELES
LGBT
CENTER



**Statistical significance
results in AAAI'21, JAIDS'21*

What our collaborators are saying:

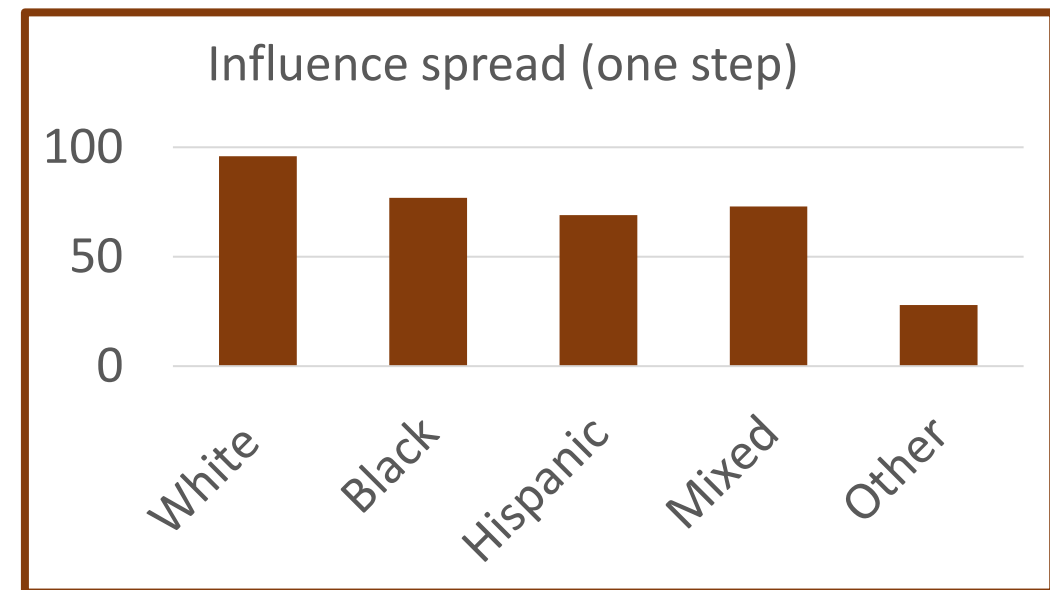
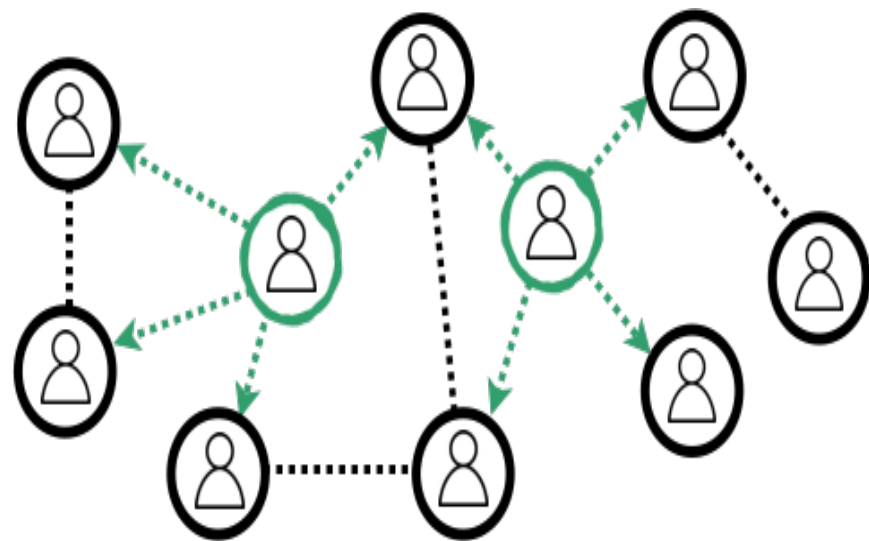


Next Steps: Fairness in Influence Maximization

(NeurIPS 2019, IJCAI 2019, AAAI 2021)



Rahmattalabi



Influence spread may cause disparity

Maxmin fairness:

NeurIPS2019

$$\min_{c \in C} u_c(A) \geq \gamma$$

γ : Max of minimum utility for any community

Diversity constraints:

IJCAI2019

$$u_c(A) \geq U_c$$

U_c : Constraint from cooperative game theory

Inequity aversion:

AAAI 2021

$$W_\alpha(u(A))$$

α controls fairness tradeoff; policymaker has choice

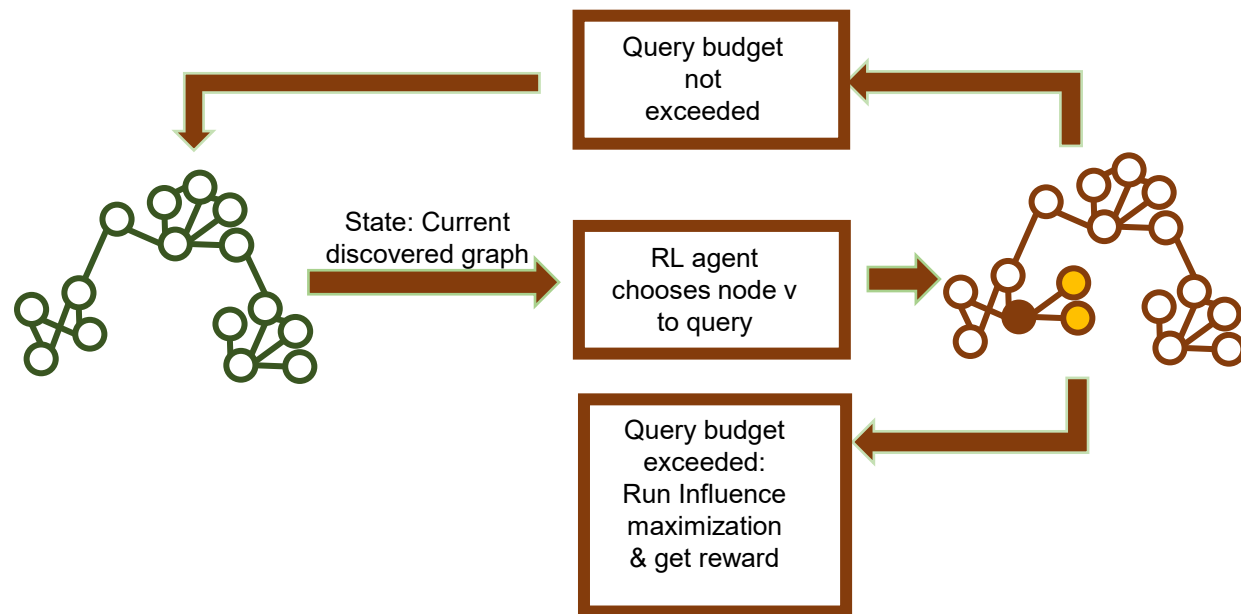
Next steps: Reinforcement Learning (RL)

(AAMAS 2021 with IIT-Madras, UAI 2021)



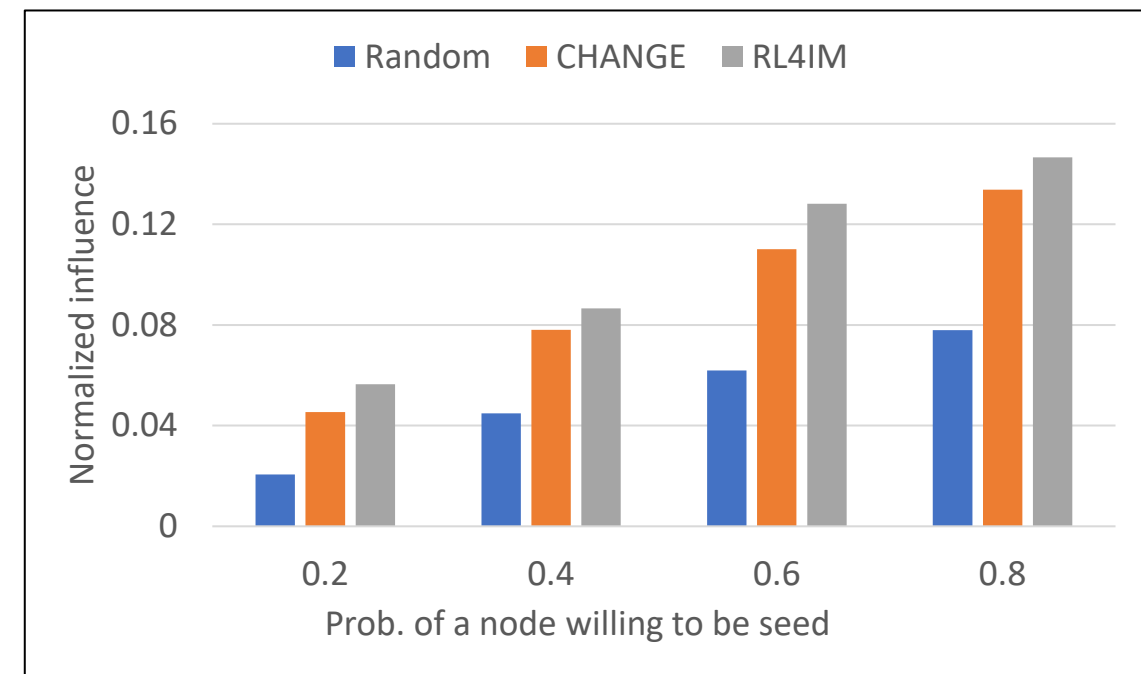
Chen

RL for network sampling



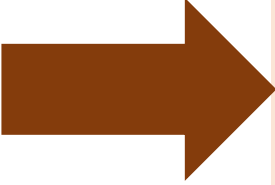
Network Family	Improve %
Rural	23.76
Animal	26.6
Retweet	19.7
Homeless	7.91

RL speeds up Influence Maximization (RL4IM):
RL4IM comparable performance to CHANGE, but negligible runtime



Outline

Public Health

- 
- *Social networks: HIV prevention*
 - *Restless bandits: Maternal & child care*
 - *Agent-based modeling: COVID-19 dynamics*

Conservation

- *Game theory, behavior modeling: Poaching prevention*

Motivating Restless Bandits

Health Program Adherence: Maternal & Child Care in India

Woman dies in childbirth every 15 min; 4 of 10 children too thin/short



25 Million women



Weekly 2 minute
AUTOMATED MESSAGE
to new/expecting moms



mMitra: Significant benefits
2.2 million women enrolled

- *Unfortunately, significant fraction 30-40% may become low-listeners*
- *Limited intervention resources: Service call to small number of beneficiaries*

Intervention Scheduling with Limited Resources: Motivating Restless Bandits

Example:

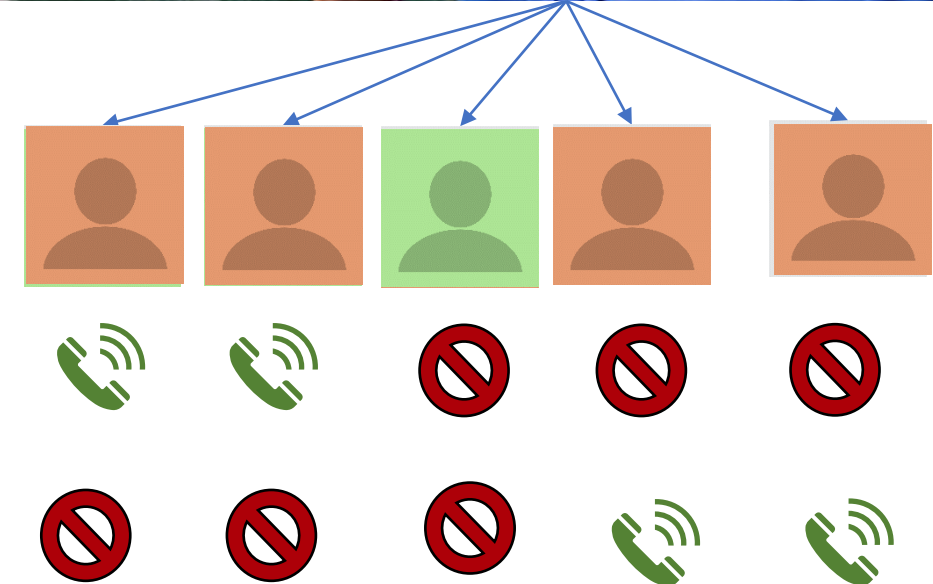
- *Large number N beneficiaries: 200000*
- *Choose $K=4000$ for service call per week?*
- *Maximize health messages listened to*



Intervention Scheduling with Limited Resources: Motivating Restless Bandits

Example:

- *Large number N beneficiaries: 200000*
- *Which $K=4000$ for service call per week?*
- *Maximize number of messages listened to*



Challenges:

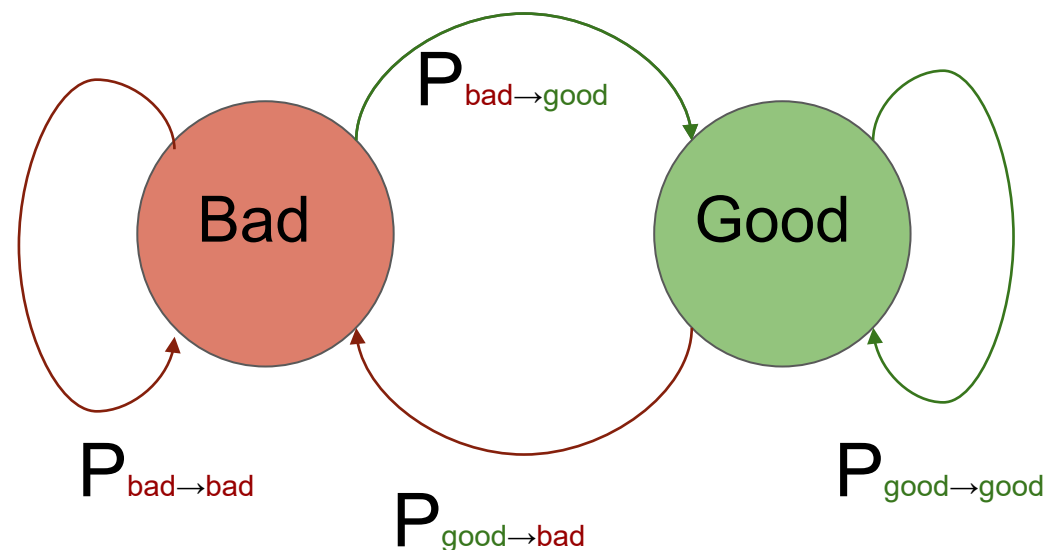
- *Call may not change beneficiary state*
- *Beneficiary may change state on their own*
- *Prioritize 4000 beneficiaries per week*

Restless bandit: K of N arms per week

Restless Bandits Model: Each Arm is an MDP

Each Arm Models a Beneficiary

States of MDP



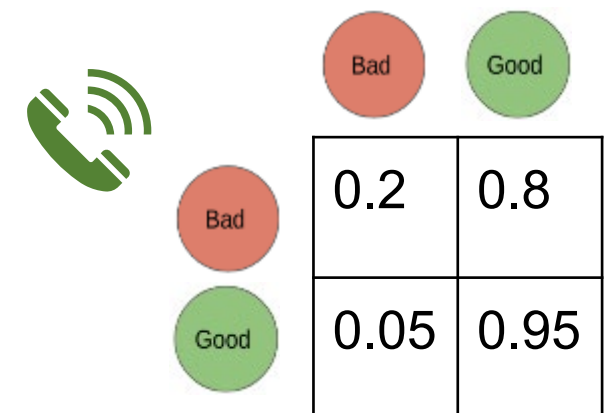
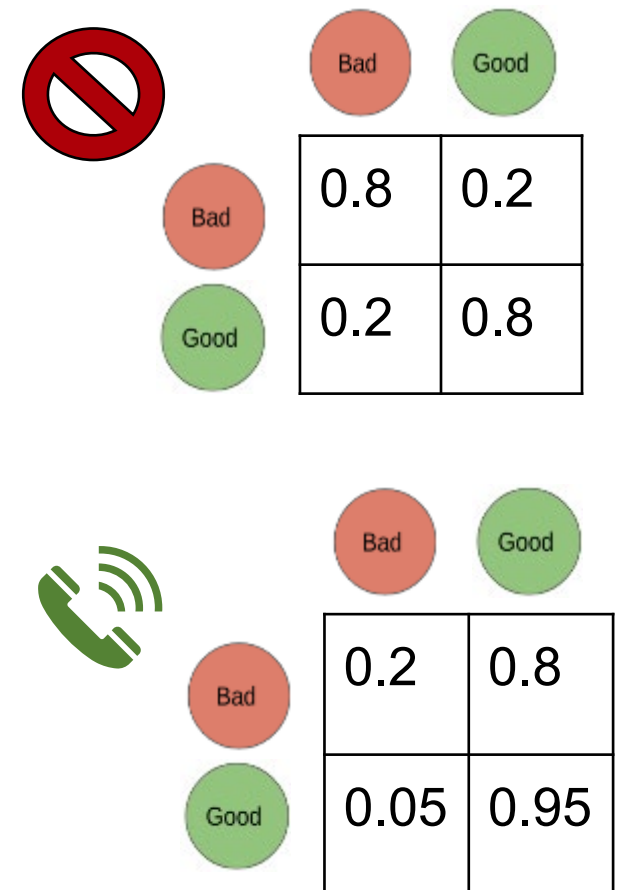
A “**bad**” state & a “**good**” state

Actions



Intervene or
Not intervene

Transition matrix

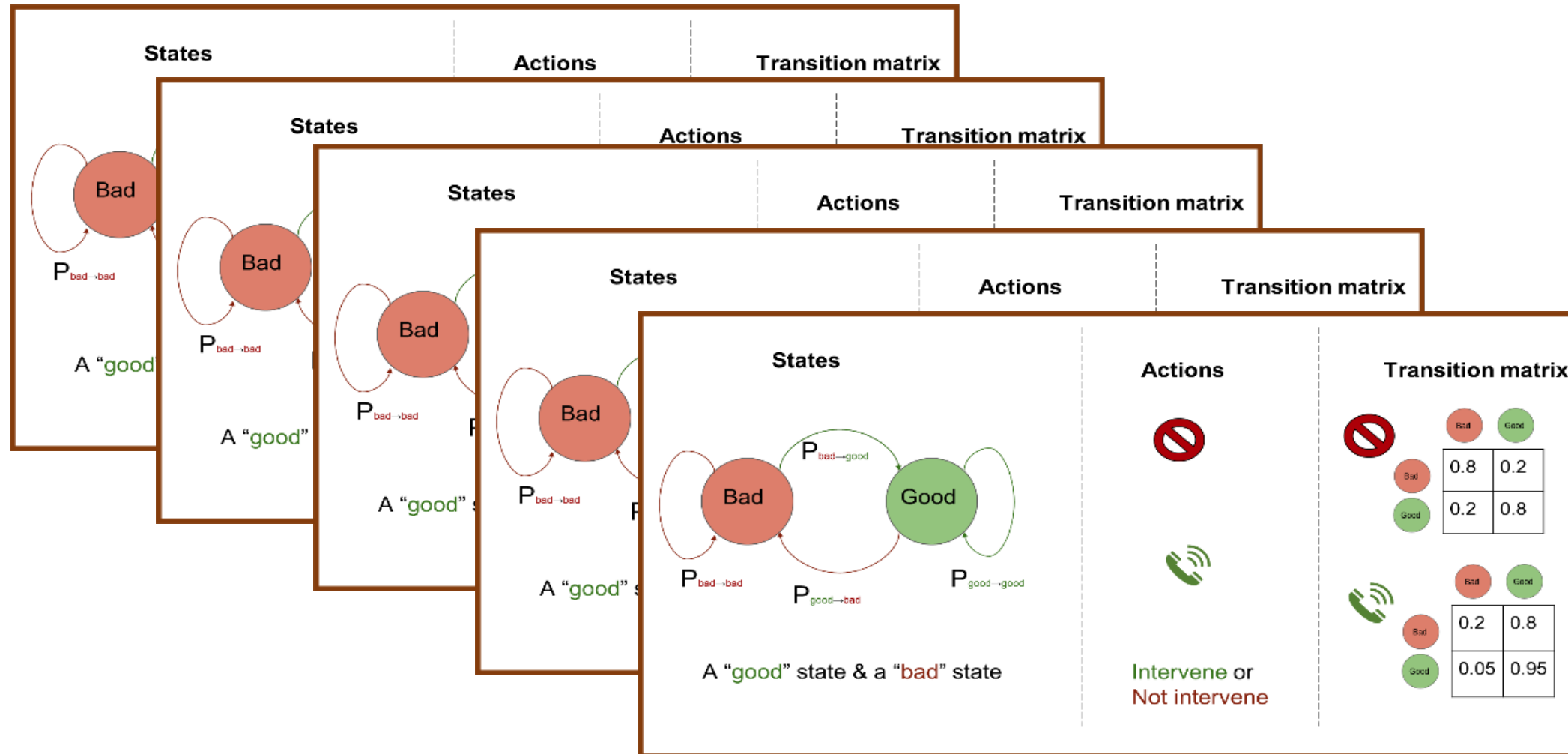




Mate

Restless Bandits Model

Whittle Index: Efficiently Select K out of N Beneficiaries



Compute Whittle index for current state of each arm: Computes benefit of intervention
 Choose top K arms by benefit
 Use (Qian et al 2016) algorithm

$$W(s) = \text{INF}_{\gamma} \{ \gamma: Q_{\gamma}(s, \text{No intervene}) = Q_{\gamma}(s, \text{Intervene}) \}$$

Key Research Challenge

Unknown Transition Probabilities

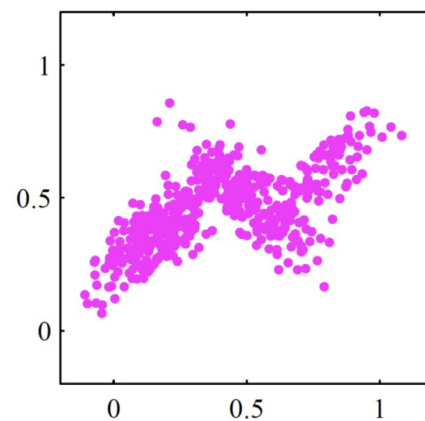


Mate

- **Limited previous beneficiary data:** features f + engagement sequence $\{(s, a, s'), \dots\}$
- Clustering compensates for lack of data, also speeds up Whittle index computation

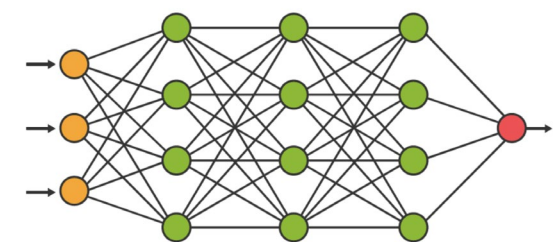
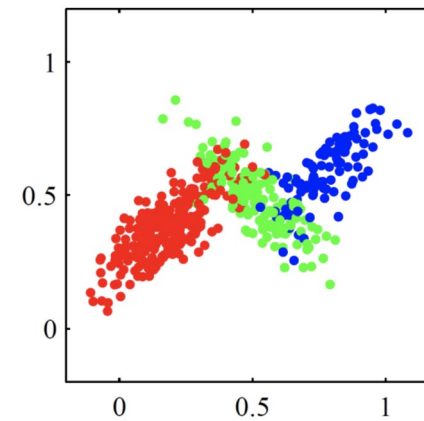
Training Step:

With historical batch data



Passive transition probability data

Fit a GMM or k-means

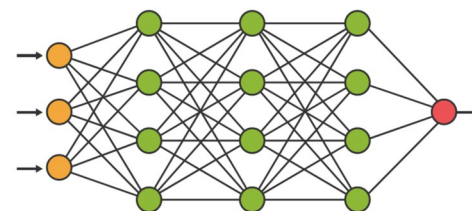


Learn a map from features \rightarrow clusters

Testing Step:

New, unseen beneficiaries

features



Predict clusters
[0.3, 0.1, 0.6]

Compute Whittle indices

Top k

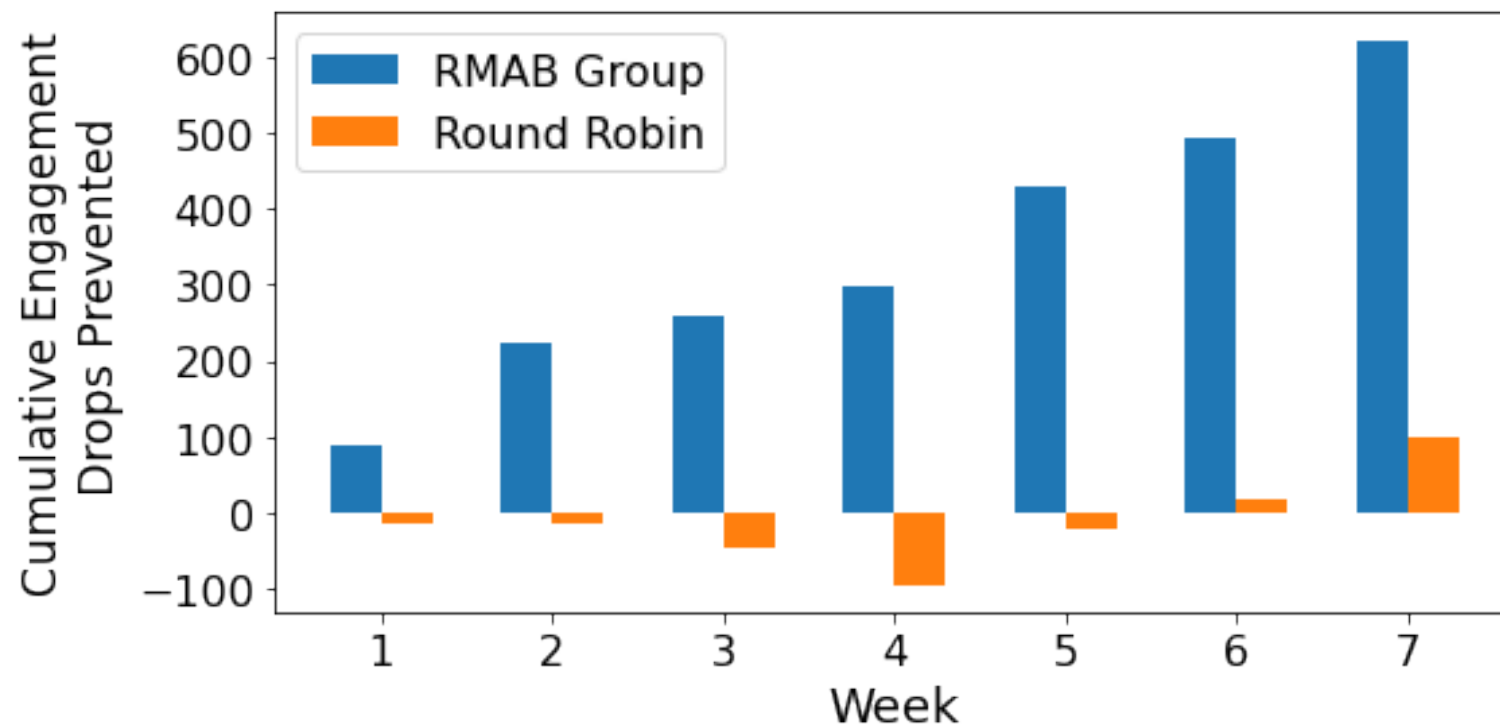
Results of 23000 Beneficiary Field Study

(Under submission)



First large-scale application: restless multiarmed bandits (RMAB) for public health

- 7667 beneficiaries per group:
RMAB, Round-robin,
Current-Standard-of-Care (CSOC)
- Pulled 225 arms/week for seven weeks
- How many more health messages listened to
over Current-Std-of-Care (CSOC) group
- Statistical significance: linear regression model



	RMAB vs CSOC	RR vs CSOC	RMAB vs RR
% reduction in cumulative engagement drops	32.0%	5.2%	28.3%
p-value	0.044*	0.740	0.098†

New 100,000 Beneficiary Study

Transitioning software to ARMMAN

ARMMAN Feedback

Youtube: “AI for Social Good in partnership with ARMMAN”



“We are able to reach out to more and more women each week, and get them back into the fold and save lives, because of AI” – Dr Aparna Hegde



“I follow all the advice and take good care of my baby”

Next steps: Adherence Monitoring for Preventing Tuberculosis in India

(KDD 2019)

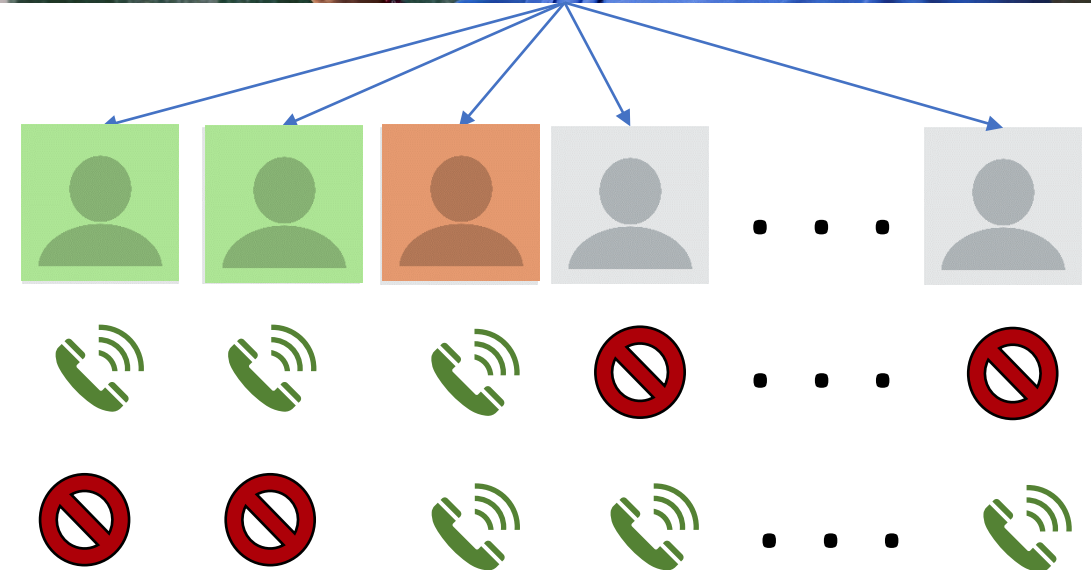


Killian

Tuberculosis (TB): ~500,000 deaths/year, ~3M infected in India



TB Treatment
6 months of pills
everwell



➤ *Which patients to call? Challenge of partial observability*

Collapsing Bandits: Restless Bandits with Partial Observability

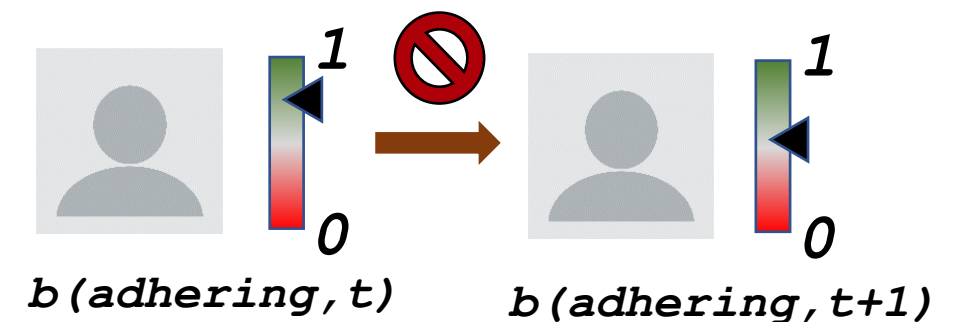
(NeurIPS 2020)



Theorem (Whittle Index): Collapsing bandits are Indexable if threshold policies are optimal.

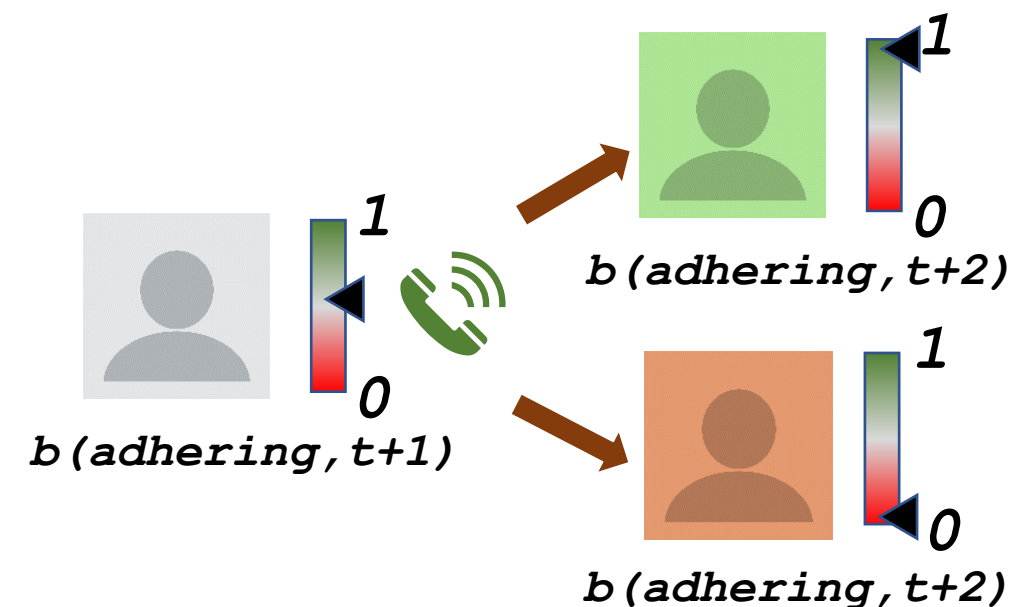
When arm not played (patient not called)

- No observation
- Instead, compute belief of adherence



When arm played: Uncertainty collapse

- Observe current state



- **Exploit “collapsing” for fast algorithm: Fixed number of belief states**

New Fast Algorithm: Collapsing Bandits for Partial Observability

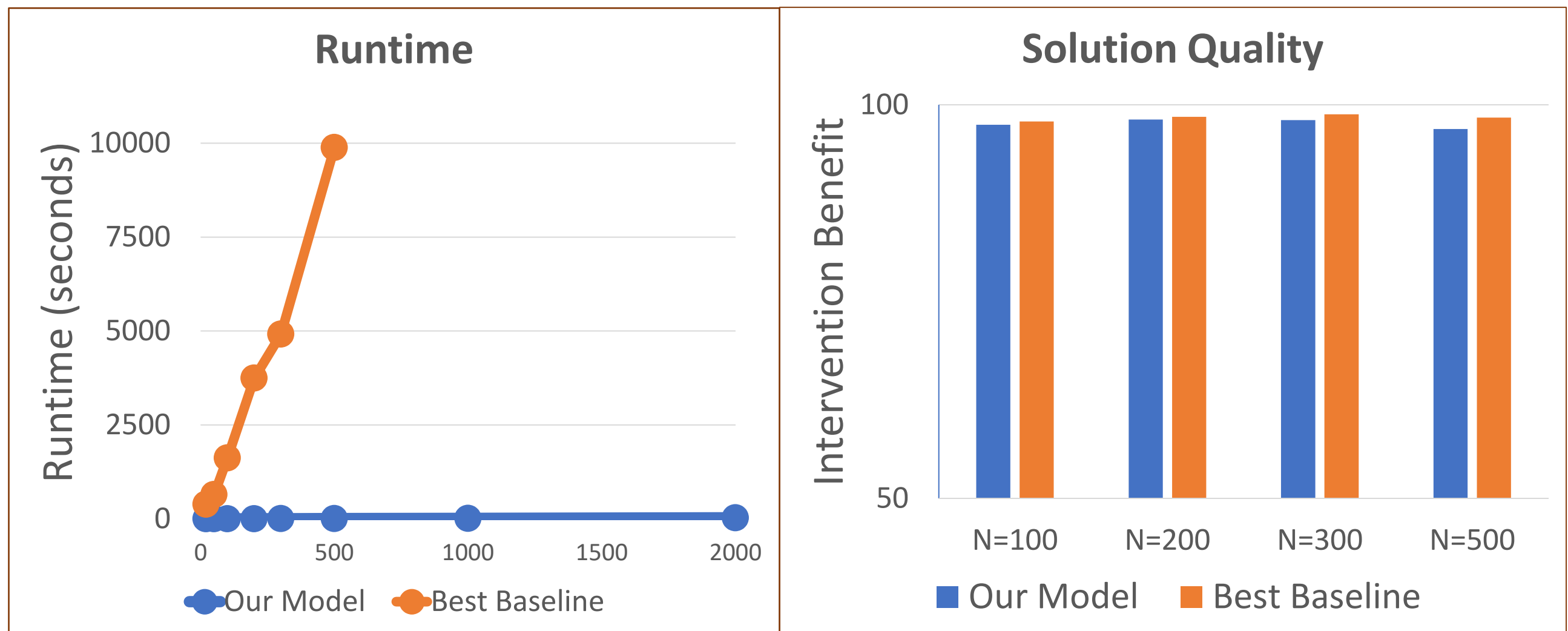


Mate



Killian

- *Orders of magnitude speedup with little solution quality loss*
- **ORANGE** = *Best baseline*
- **Blue** = *Our model*



Next Steps: Decision-focused Learning in Restless Bandits

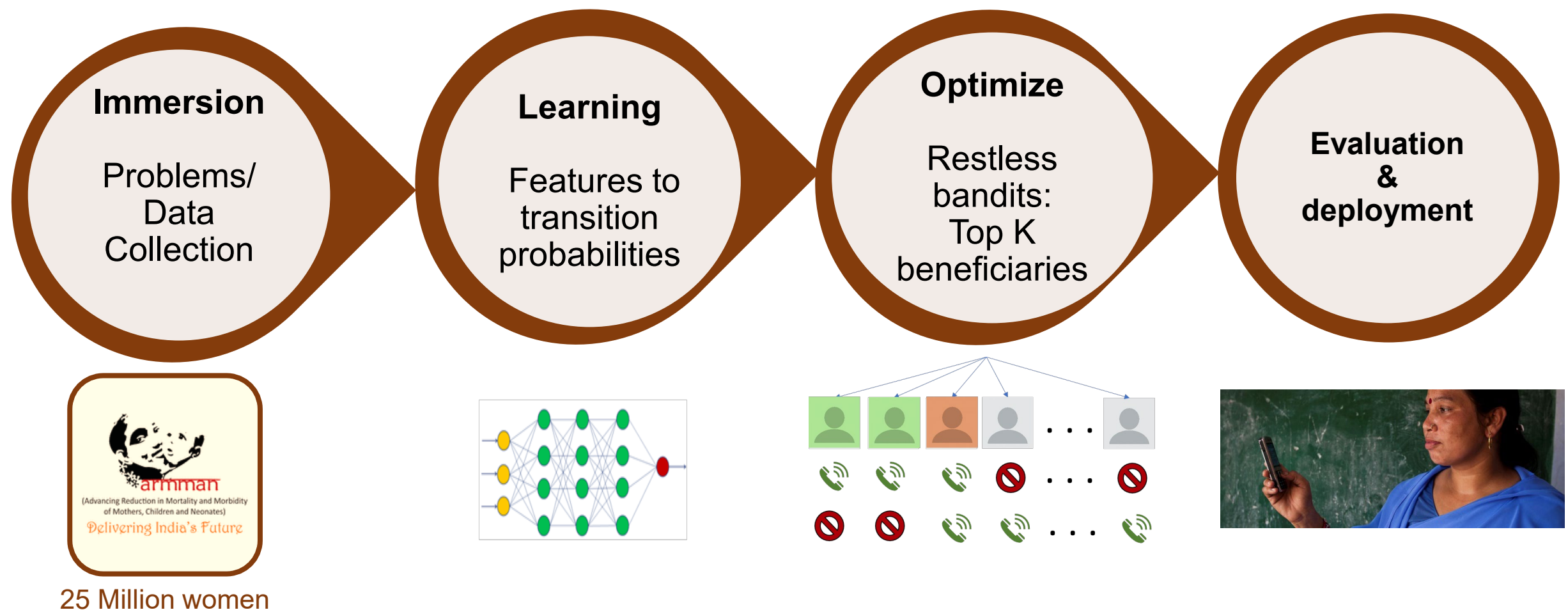
(AAMAS2020, NeurIPS 2020, NeurIPS 2021)



Wang

Data-to-deployment pipeline:

- **TWO STAGES:** Maximize learning accuracy, then maximize decision quality
- Maximizing learning accuracy \neq Maximizing decision quality



Next Steps: Decision-focused Learning in Restless Bandits

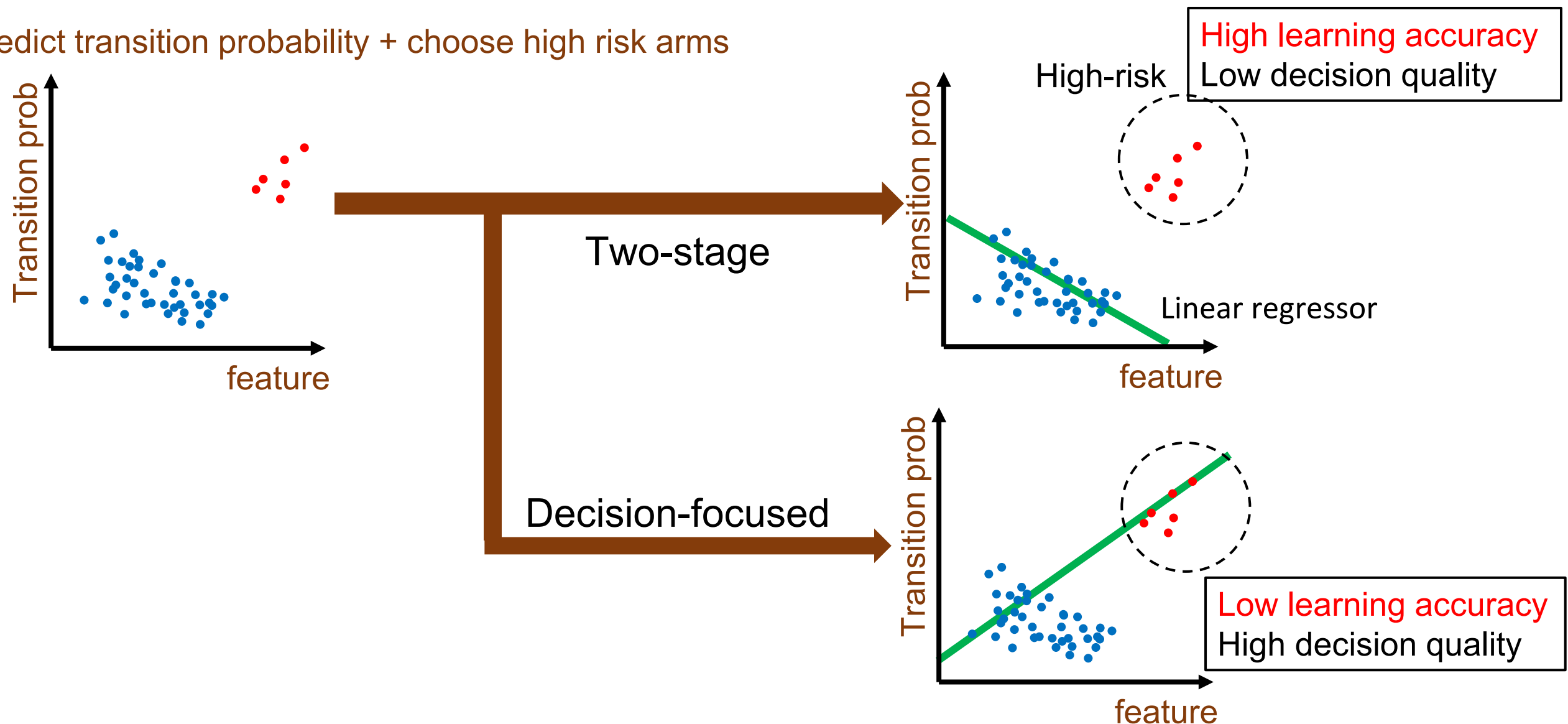
(AAMAS2020, NeurIPS 2020, NeurIPS 2021)



Wang

- Maximizing learning accuracy \neq Maximizing decision quality
- Decision-focused learning: Modify loss function to directly maximize decision quality

Predict transition probability + choose high risk arms



Next Steps:

Decision-focused Learning in Restless Bandits

(AAMAS2020, NeurIPS 2020, NeurIPS 2021)

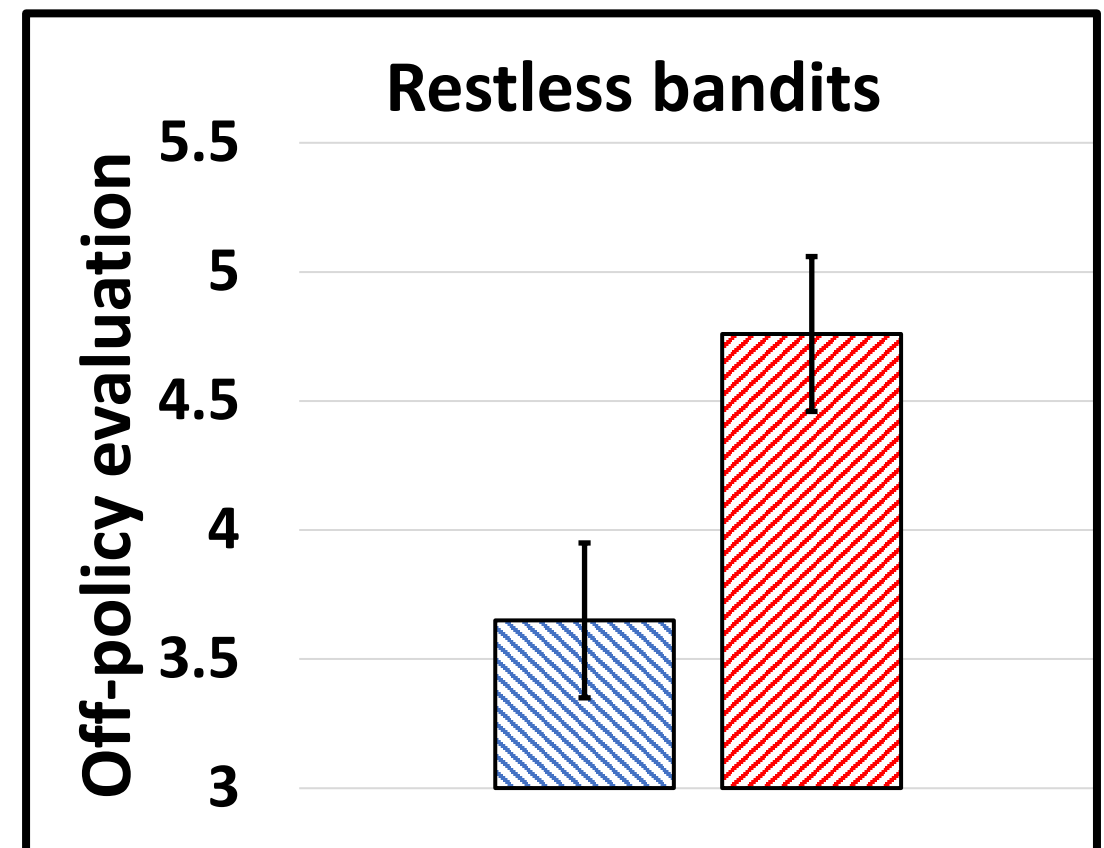
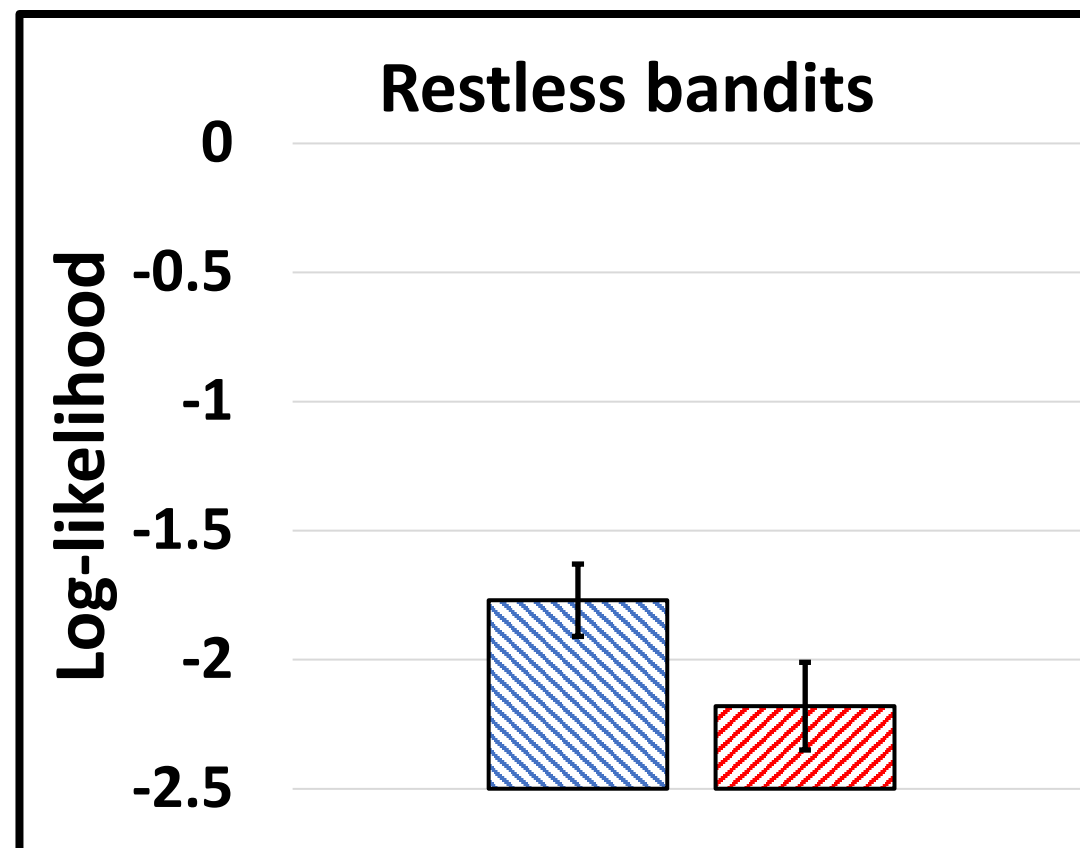


Wang

- Maximizing learning accuracy \neq Maximizing decision quality
- Decision-focused learning: Modify loss function to directly maximize decision quality
- Working on ARMMAN

▣ **two-stage** : $\frac{\partial \text{MDP accuracy}}{\partial \text{model}}$

▣ **decision-focused** : $\frac{\partial \text{quality}}{\partial \text{MDP}} \frac{\partial \text{MDP}}{\partial \text{model}}$



Next Steps in Restless Bandits

(AAMAS 2021a, KDD 2021, IJCAI 2021, AAMAS 2021b)



Mate



Biswas



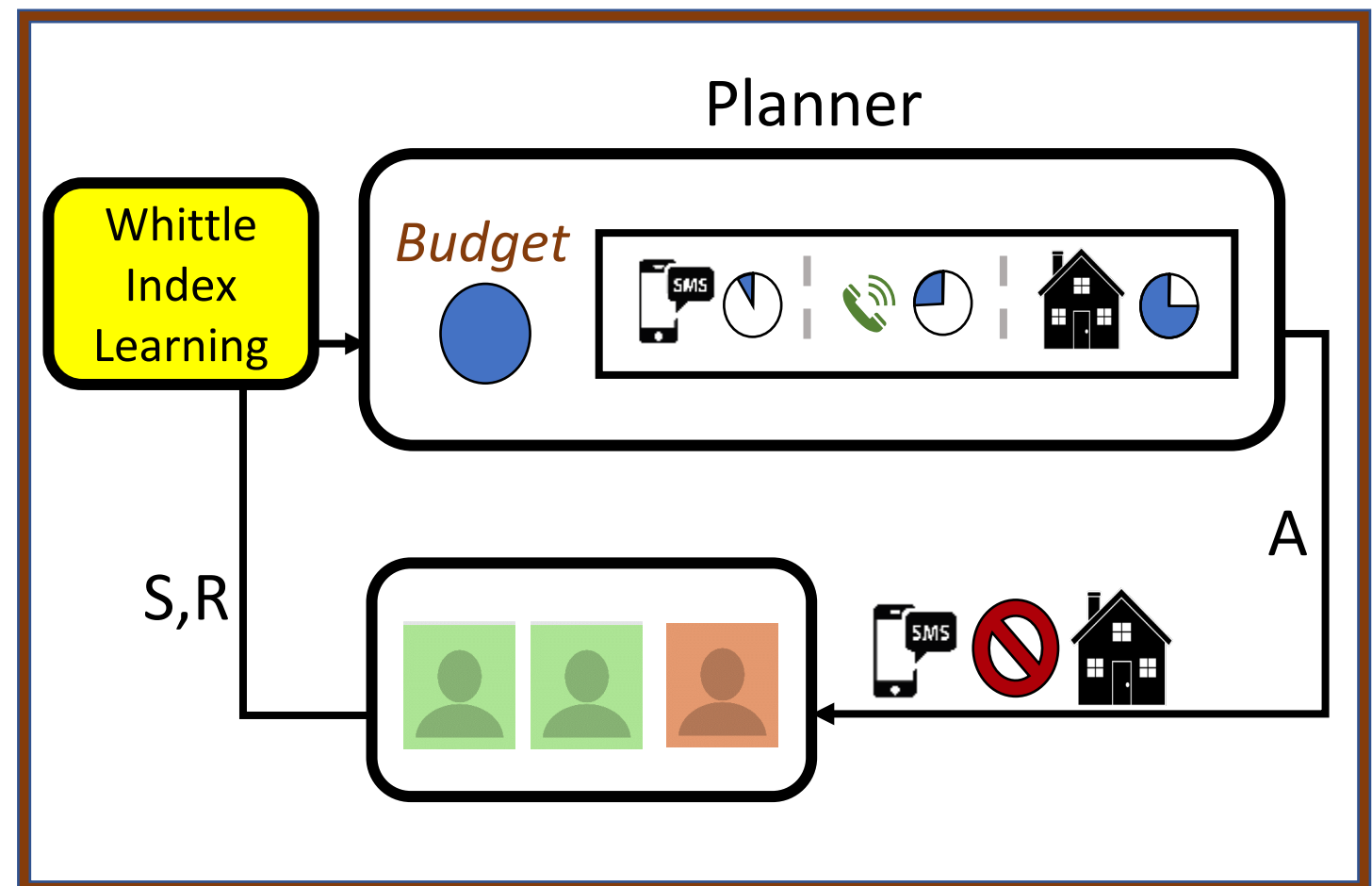
Killian

Online learning with multiple actions (no past data):

- Policies: index Q-Learning

Fast Planning

- Risk aware restless bandits
- Robust restless bandits



COVID-19: Agent-based Simulation Model



Wilder

AAAS **Become a Member**

ScienceAdvances Contents ▾

SHARE RESEARCH ARTICLE CORONAVIRUS

Test sensitivity is secondary to turnaround time for COVID-19 s

Daniel B. Larremore^{1,2,*}, Bryan Wilder³, Evan Lester^{4,5}, Soraya Shehata^{5,6}, James M. Burke⁴, James A. Hay^{7,8}, ...

+ See all authors and affiliations

Science Advances 01 Jan 2021:
Vol. 7, no. 1, eabd5393
DOI: 10.1126/sciadv.abd5393

The New York Times

THE MORNING NEWSLETTER

Where Are the Tests?

Other countries are awash in Covid tests. The U.S. is not.



RESEARCH ARTICLE

Modeling between-population variation in COVID-19 dynamics in Hubei, Lombardy, and New York City

Bryan Wilder, Marie Charpignon, Jackson A. Killian, Han-Ching Ou, Aditya Mate, Shahin Jabbari, Andrew Perrault, Angel N. Desai, Milind Tambe, and Maimuna S. Majumder

PNAS October 13, 2020 117 (41) 25904-25910; first published September 24, 2020;
<https://doi.org/10.1073/pnas.2010651117>



Tracking disease outbreaks from sparse data with Bayesian inference

Bryan Wilder,¹ Michael Mina², Milind Tambe¹

¹ John A. Paulson School of Engineering and Applied Sciences, Harvard University

² T.H. Chan School of Public Health, Harvard University

bwilder@g.harvard.edu, mmina@hsph.harvard.edu, milind_tambe@harvard.edu



COVID Testing Policy: Accuracy vs Ease

(*Science Advances*, 2020) with *Prof. Michael Mina*

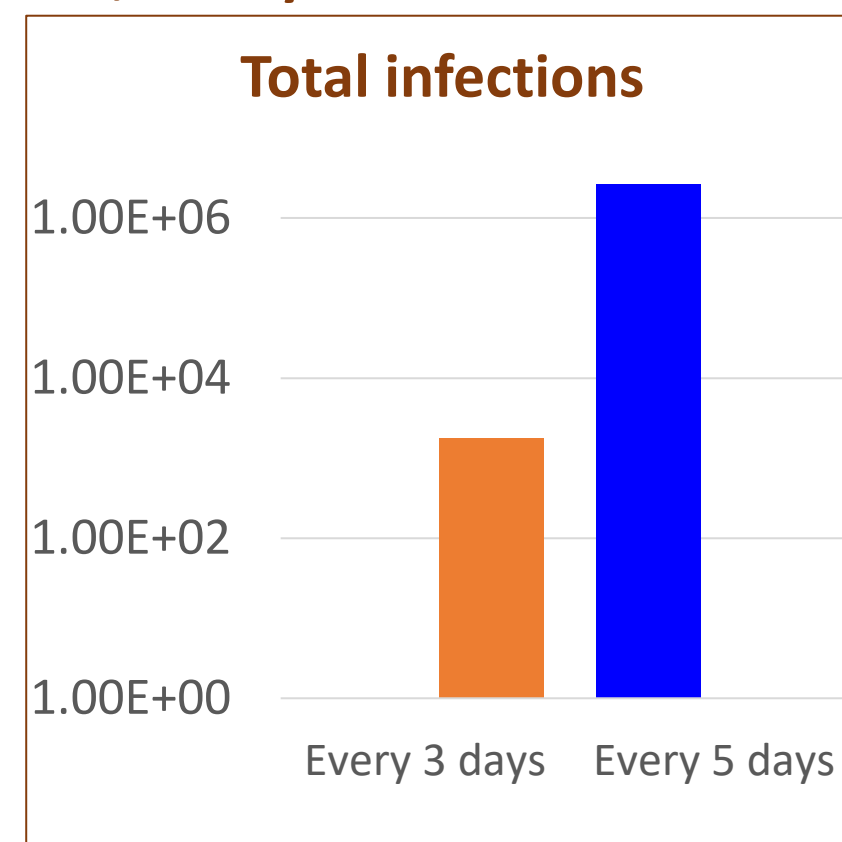
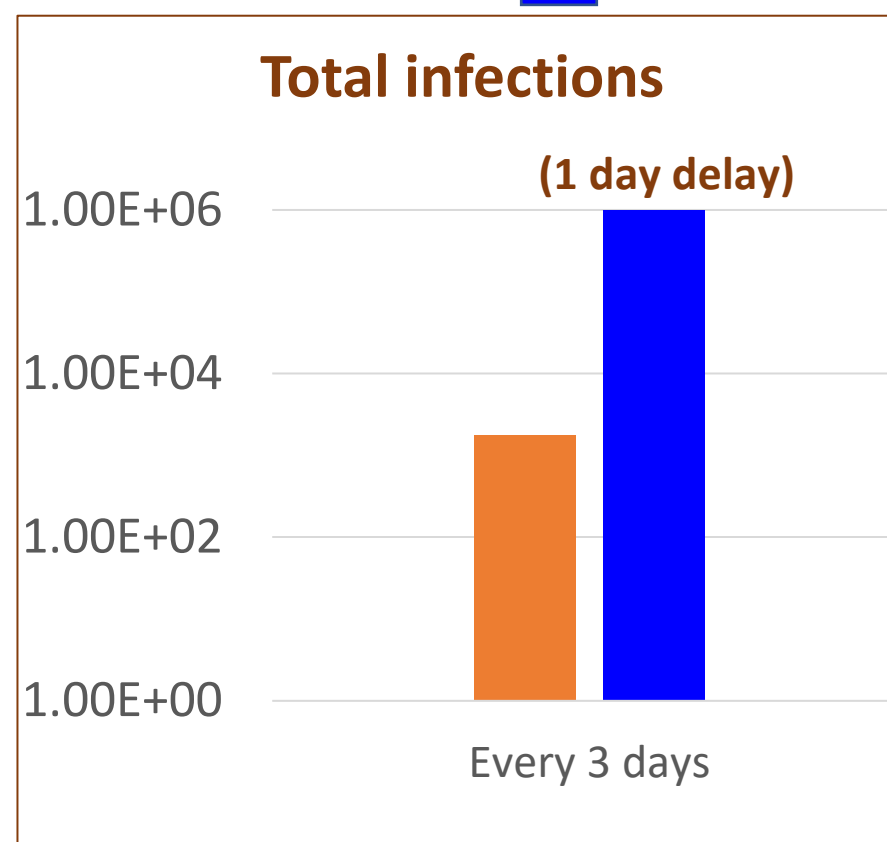
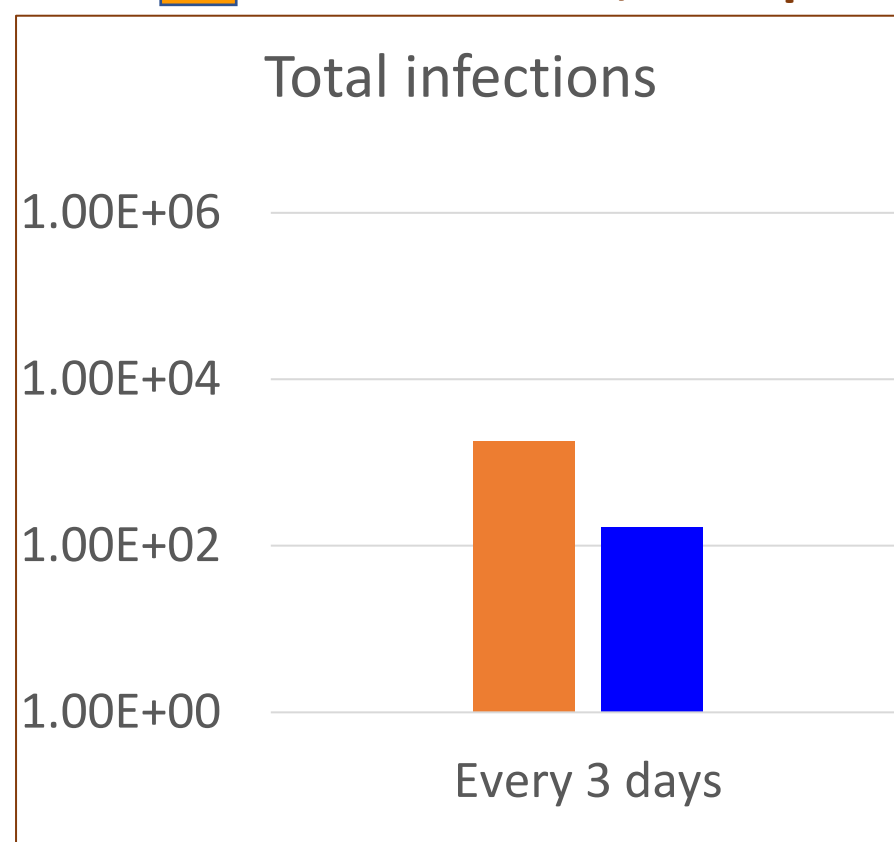


Wilder

- Tests varying sensitivity/cost: which one to use?
 - qRT-PCR (“gold standard”): Detect viral concentration of 10^3 /mL, \$50-100
 - Antigen strip (“Less sensitive”): 10^6 /mL, \$3-5

Rapid turnaround time & frequency more critical than sensitivity for COVID-19 surveillance

 Less sensitive; Cheap & fast turnaround  More sensitive; Costly & slow turnaround



COVID Testing Policy: Impact

- Covered in NYT, WaPo, Time, The Atlantic, The Hill, etc
- Allowed epi collaborators to advocate to FDA/CDC



Outline

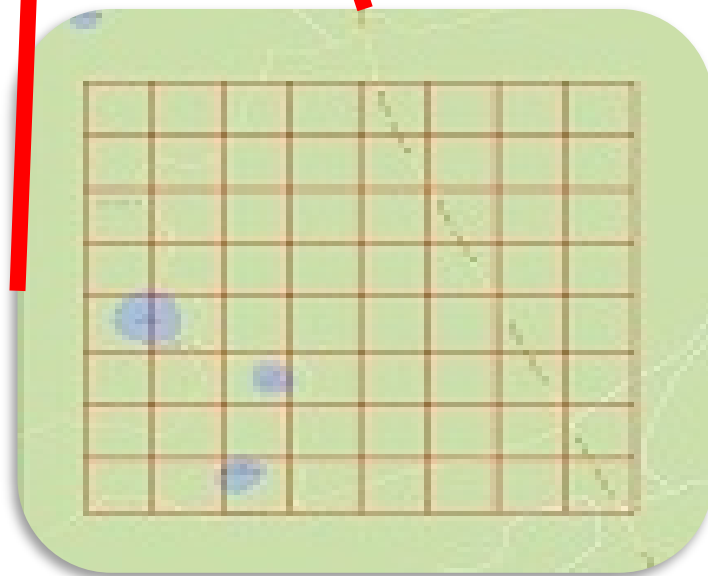
Public Health

- *Social networks: HIV prevention*
- *Restless bandits: Maternal & child care*
- *Agent-based modeling: COVID-19 dynamics*

Conservation

- 
- *Game theory, behavior modeling: Poaching prevention*

Patrols to Reduce Snaring in Wildlife Parks




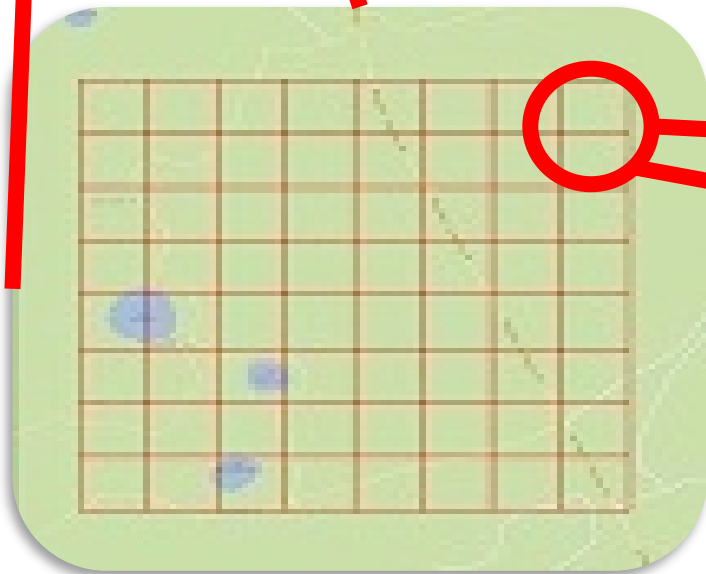
Snare or Trap



Wire snares



Stackelberg Security Games to Prescribe Patrols

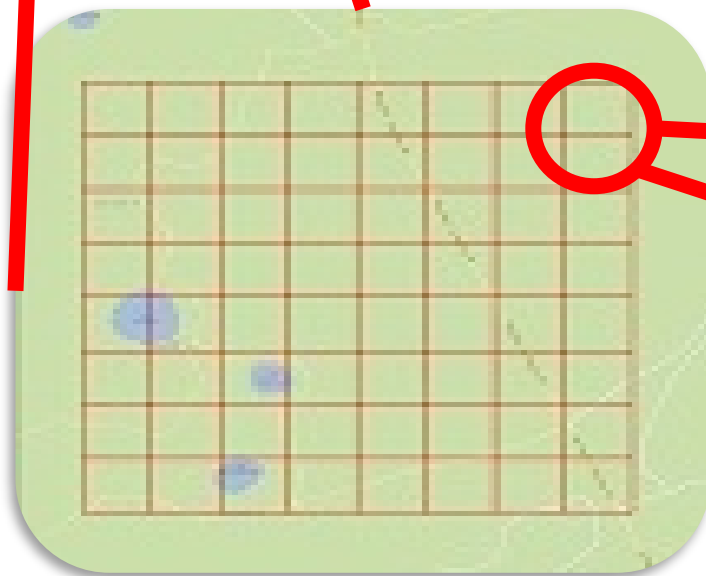


	Area1	Area2
Area1	4, -3	-1, 1
Area2	-5, 5	2, -1

Stackelberg Security Games to Prescribe Patrols

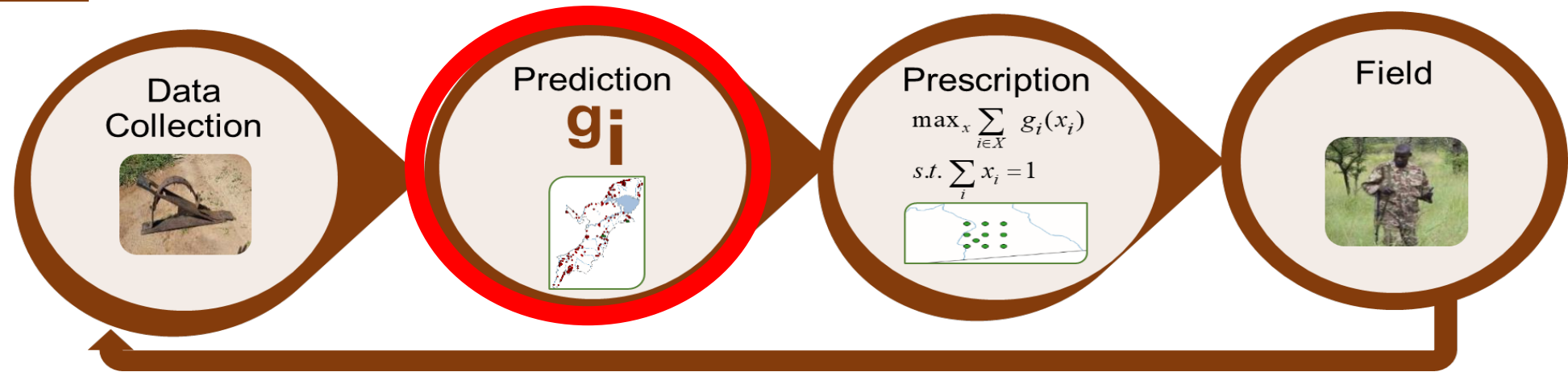
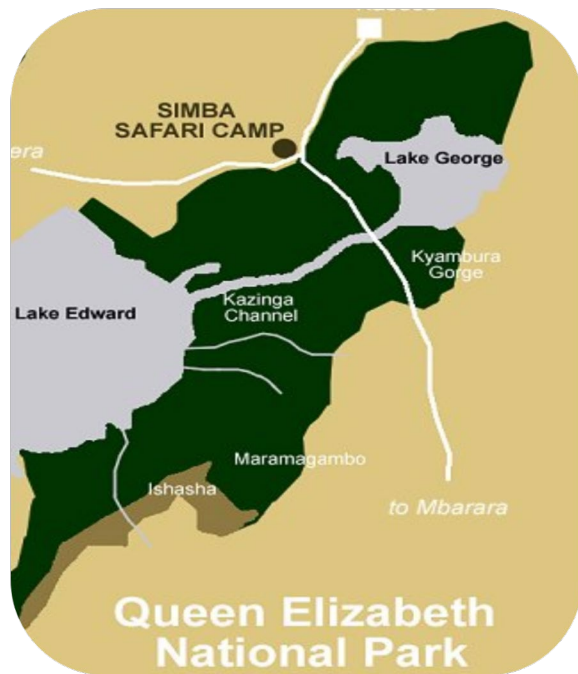


- *Randomized (mixed) strategy for rangers*
- *Bounded rational poacher model: learn via past poaching data*

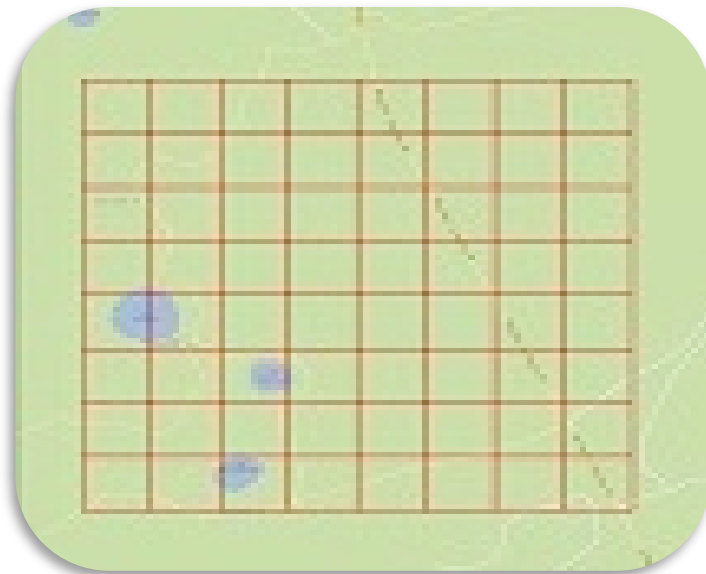


	Area1	Area2
Area1	4, -3	-1, 1
Area2	-5, 5	2, -1

Stackelberg Security Games to Prescribe Patrols



➤ *Bounded rational poacher model: learn via past poaching data*



	Area1	Area2
Area1	4, -3	-1, 1
Area2	-5, 5	2, -1

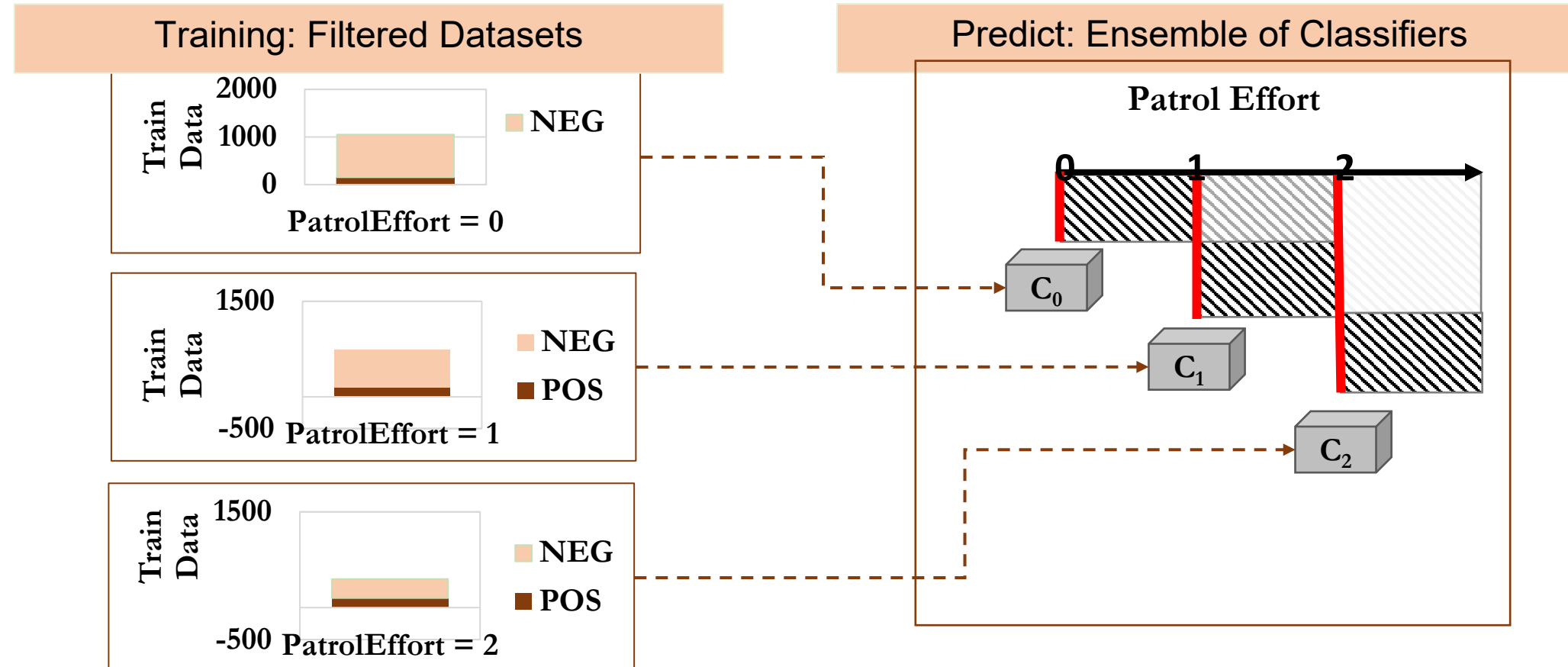
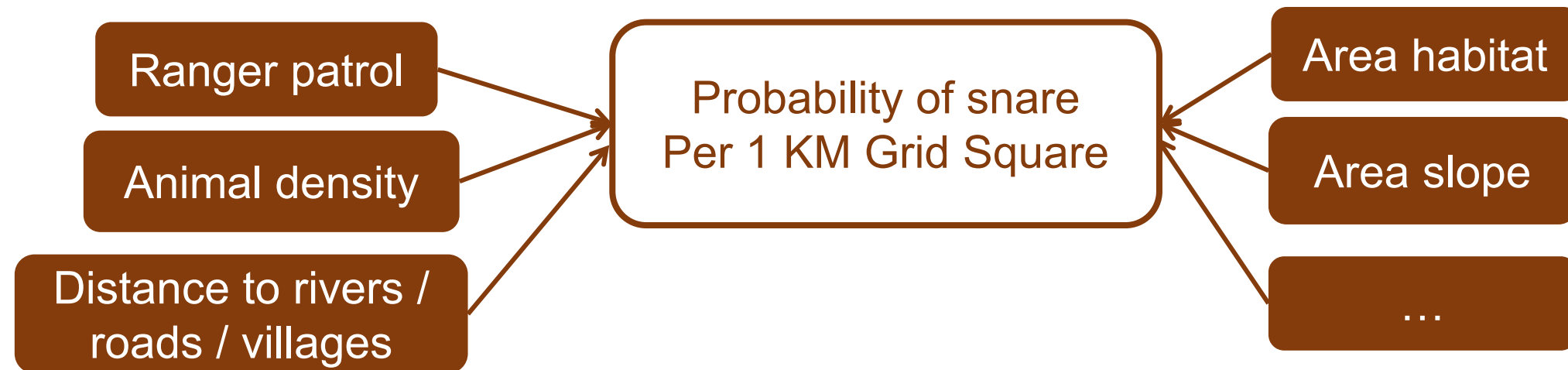
Learning Adversary Response Model: Uncertainty in Observations



Nguyen

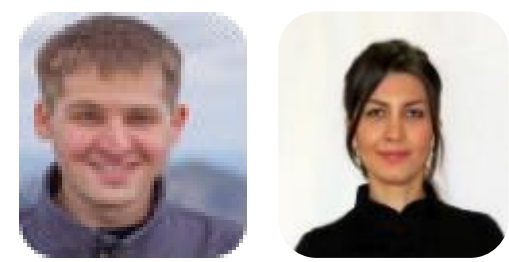


Gholami



PAWS: First Pilot in the Field

(AAMAS 2017)



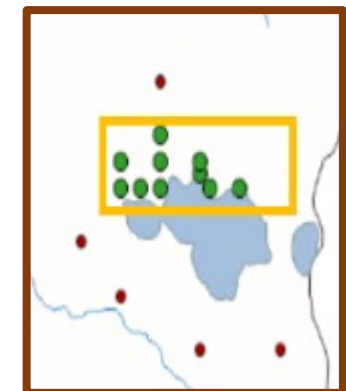
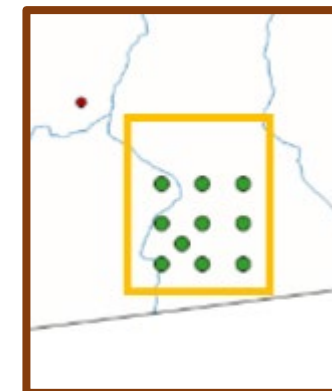
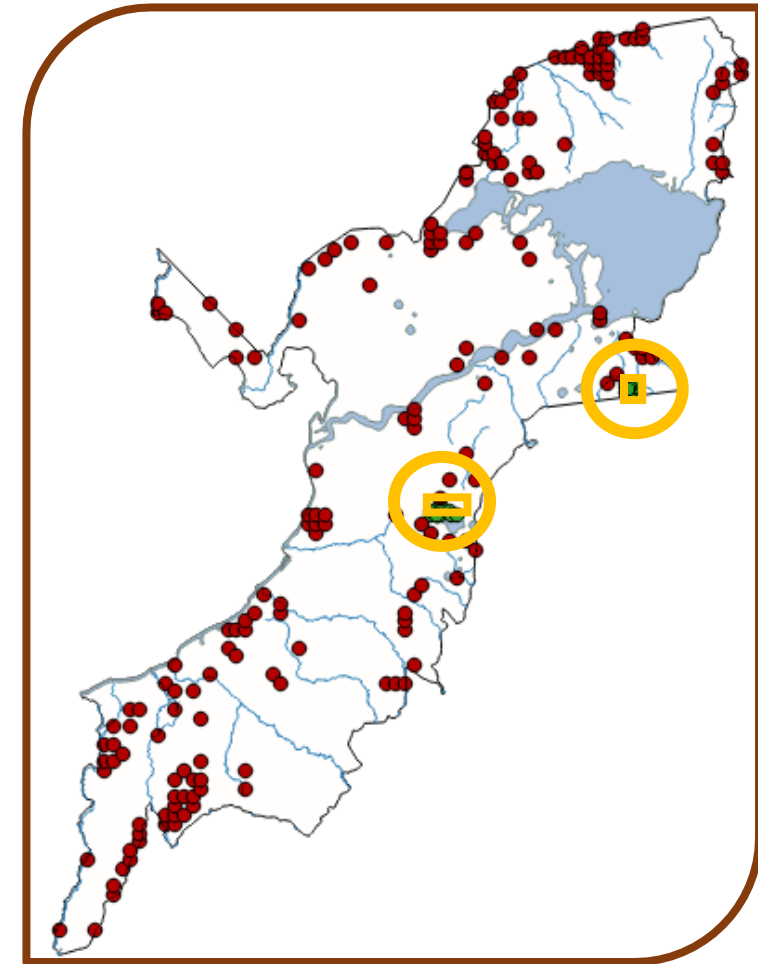
Ford

Gholami

- Two 9-sq.km areas, infrequent patrols



- Poached elephant
- 1 elephant snare roll
- 10 Antelope snares

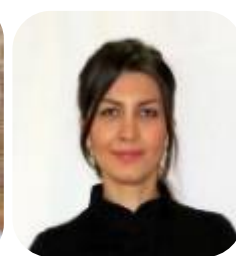


PAWS Predicted High vs Low Risk Areas: 3 National Parks, 24 areas each, 6 months

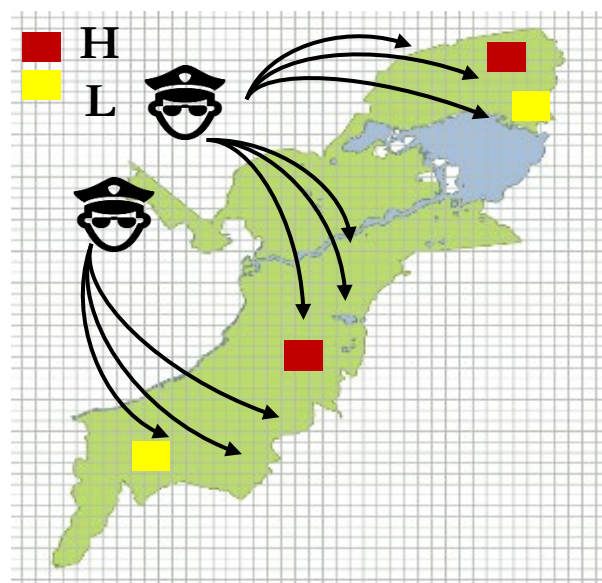
(ECML PKDD 2017, ICDE 2020)



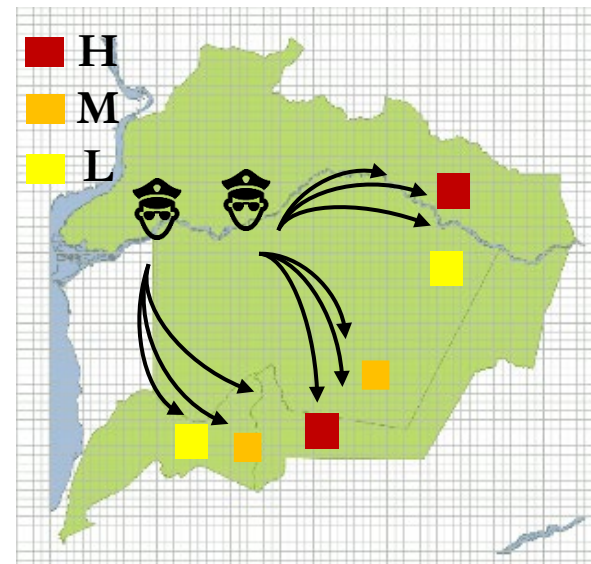
Xu



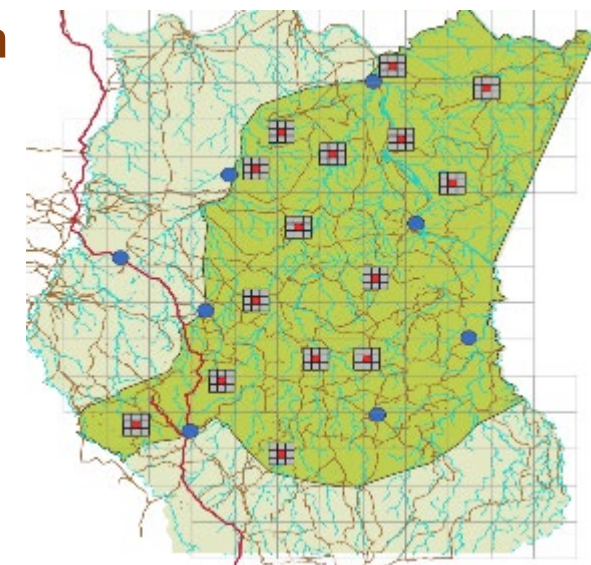
Gholami



Queen Elizabeth National Park

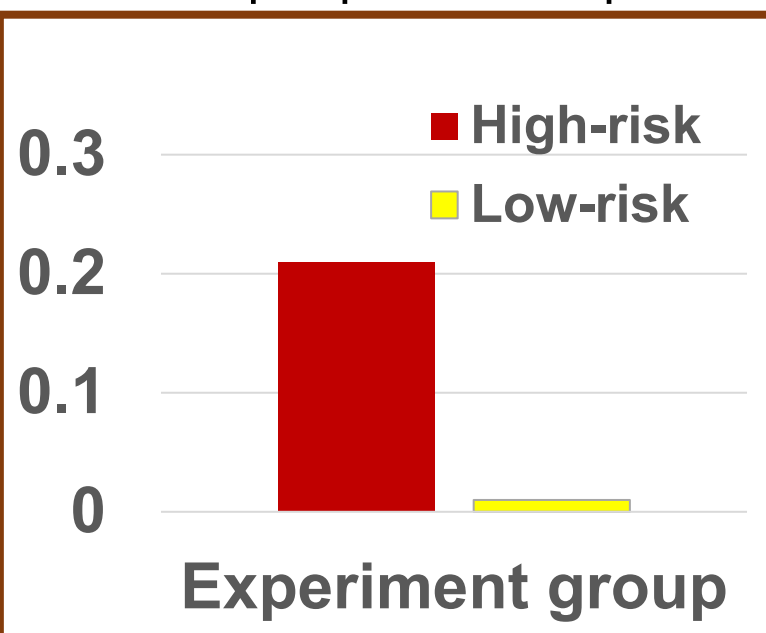


Murchison Falls National Park

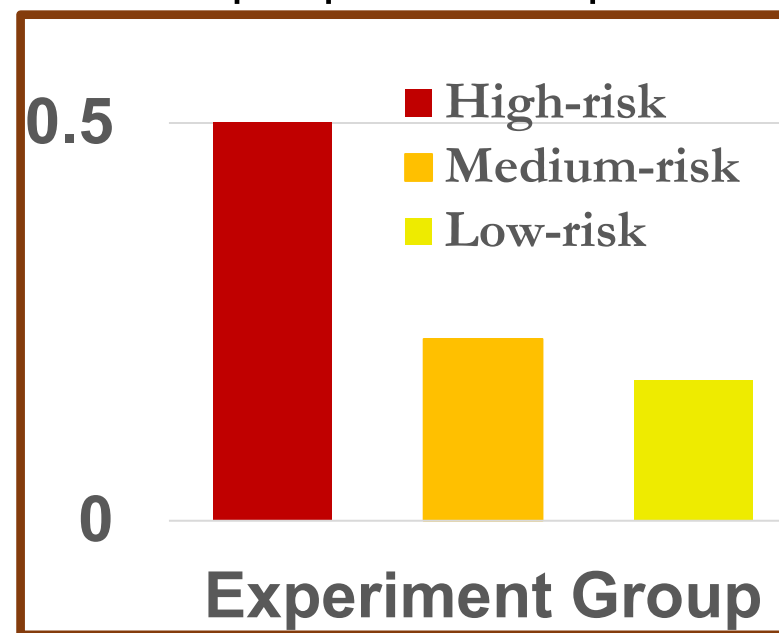


Srepok Wildlife Sanctuary

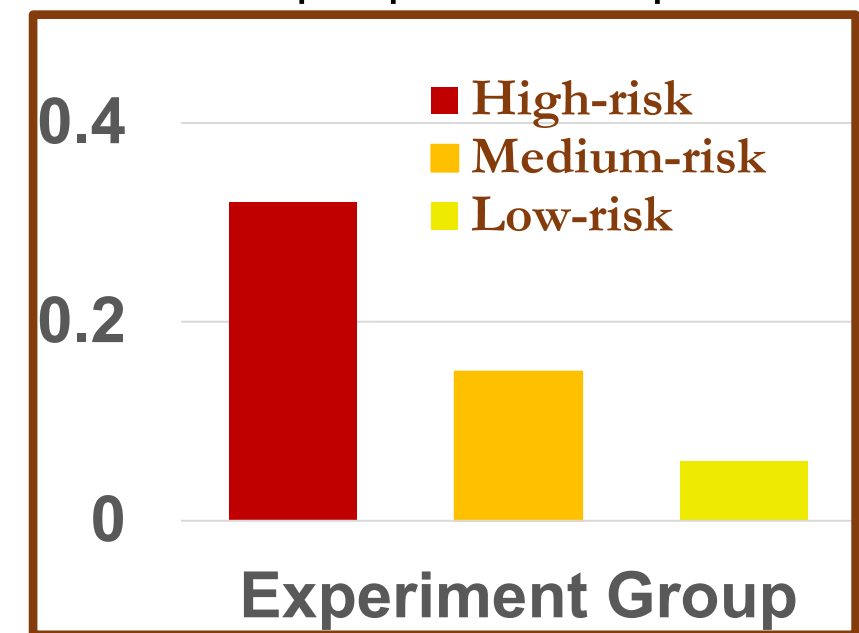
Snares per patrolled sq. KM



Snares per patrolled sq. KM



Snares per patrolled sq. KM



PAWS Real-world Deployment Cambodia: Srepok Wildlife Sanctuary

(ICDE 2020)



Xu



2019 PAWS: *521 snares/month*

VS

2018: *101 snares/month*

2021 PAWS

1,000 snares found in March

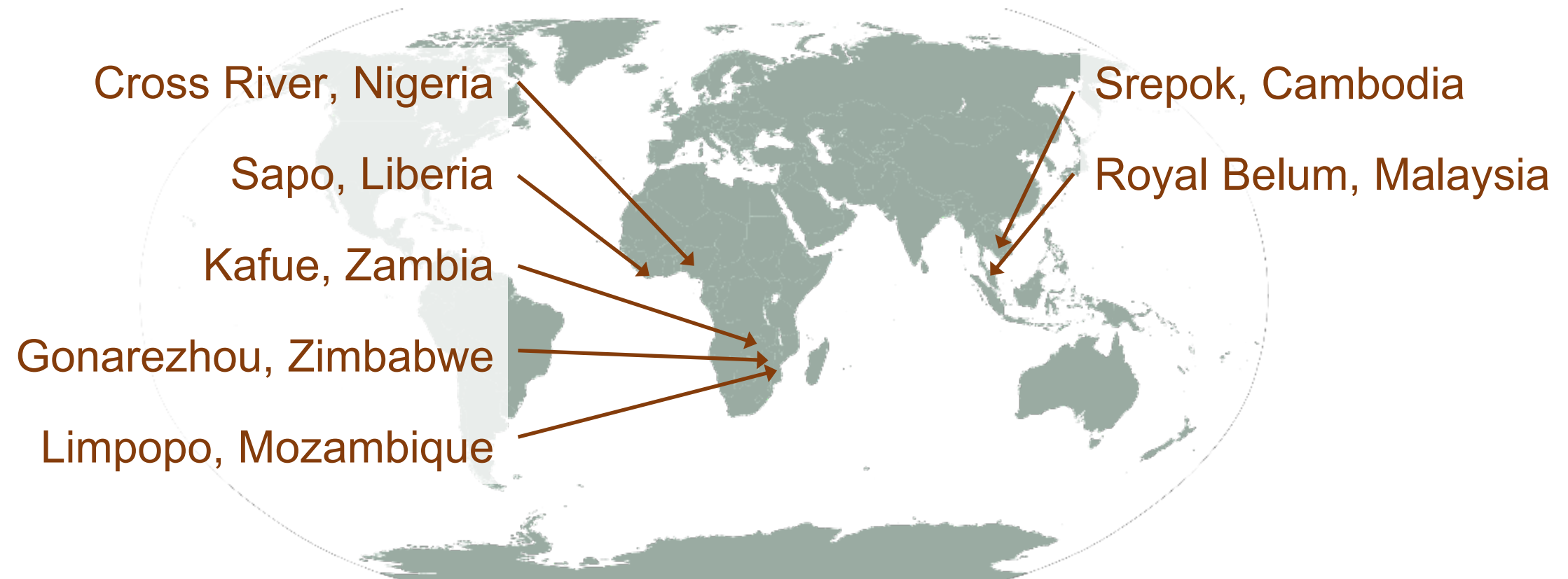
PAWS GOES GLOBAL with SMART platform!!



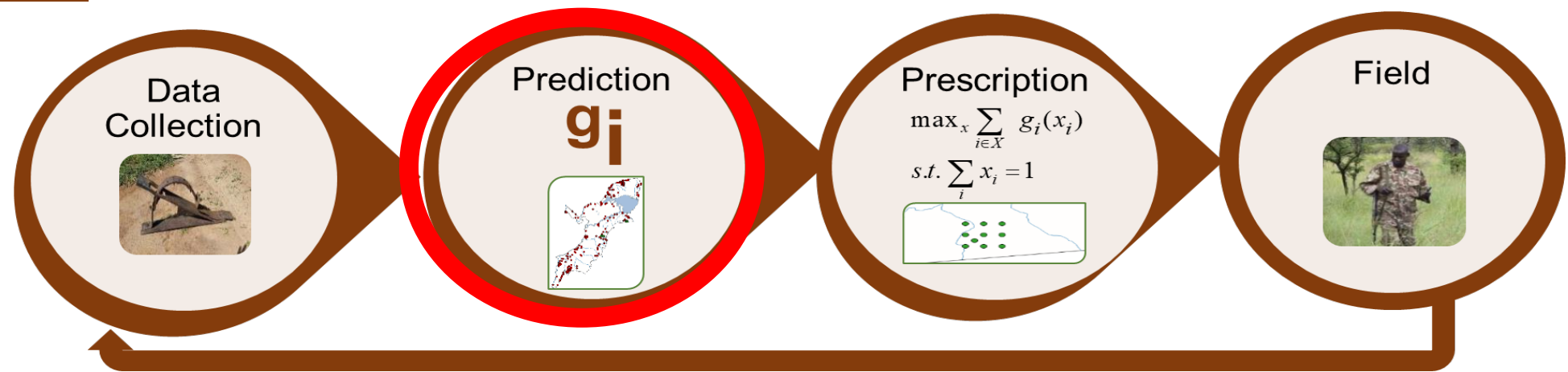
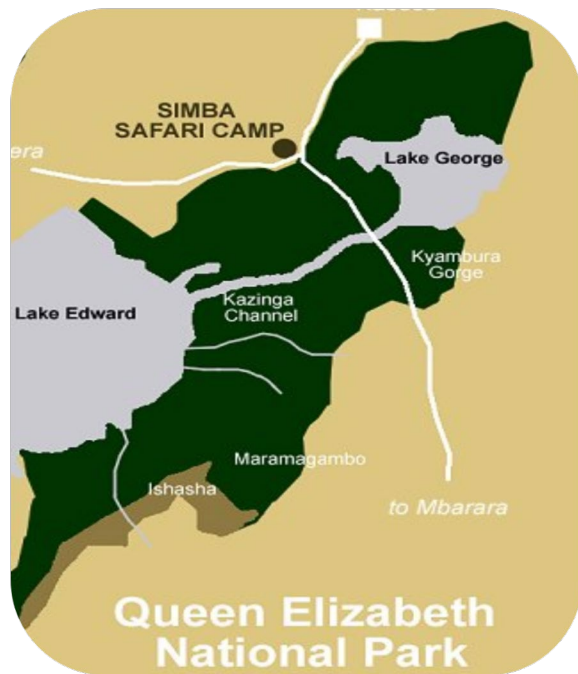
Xu



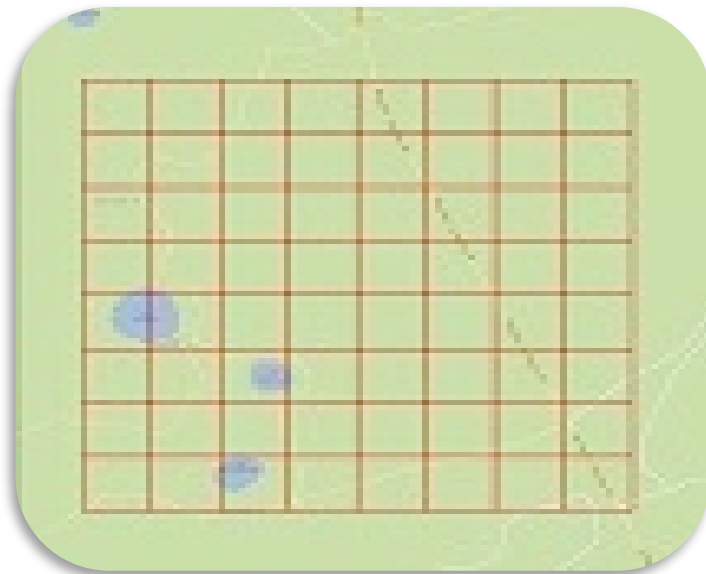
**Protect Wildlife
800 National Parks
Around the Globe**



Stackelberg Security Games to Prescribe Patrols



➤ *Do poachers get deterred by patrols?*



	Area1	Area2
Area1	4, -3	-1, 1
Area2	-5, 5	2, -1

Is Adversary observing & Reacting to Patrols?

YES! Adversaries deterred by patrols



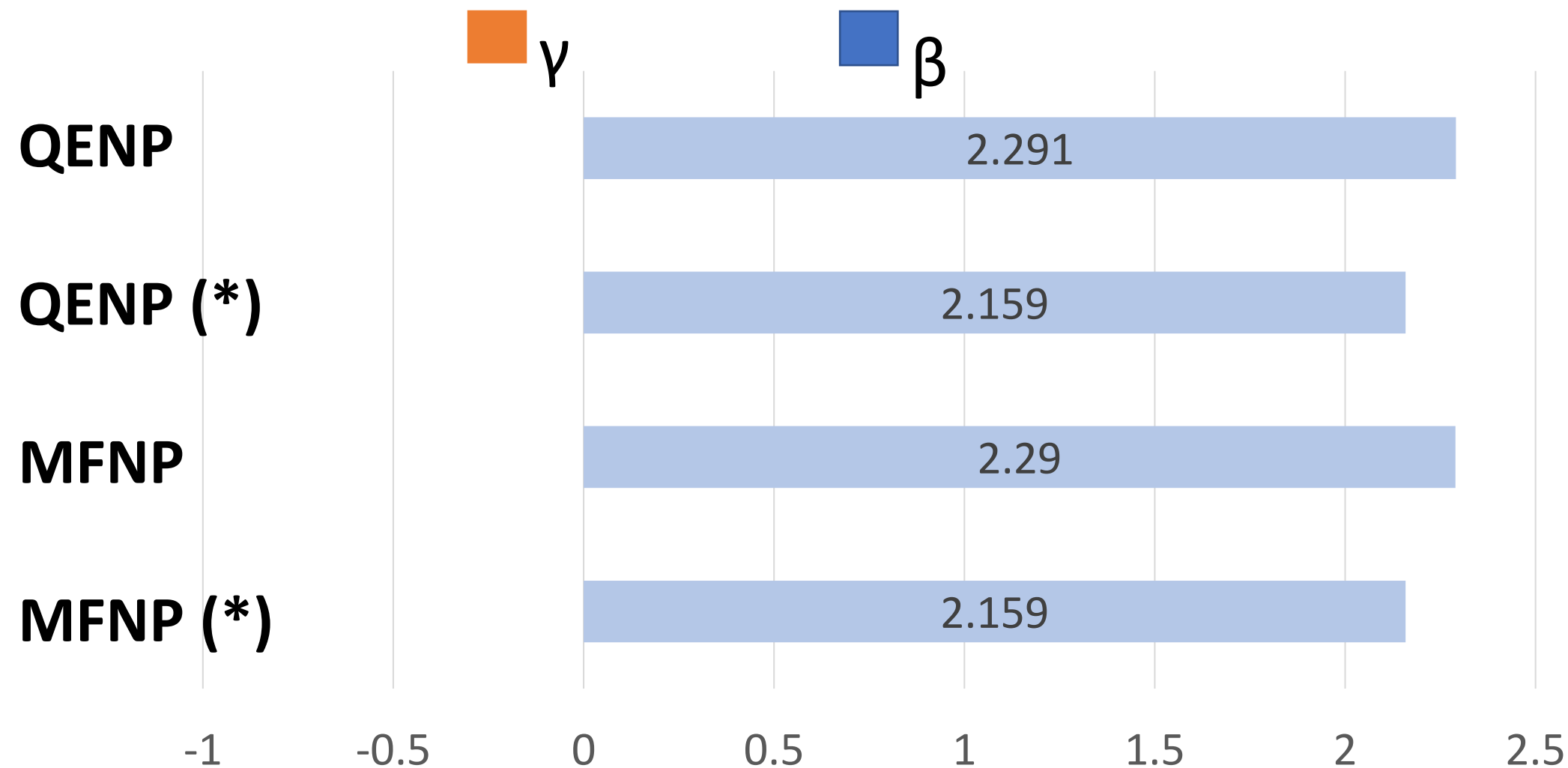
Xu



Perrault

- Logistic regression model

$$a_i + \gamma \cdot \text{past_effort} + \beta \cdot \text{current_effort}$$



Is Adversary observing & Reacting to Patrols?

YES! Adversaries deterred by patrols



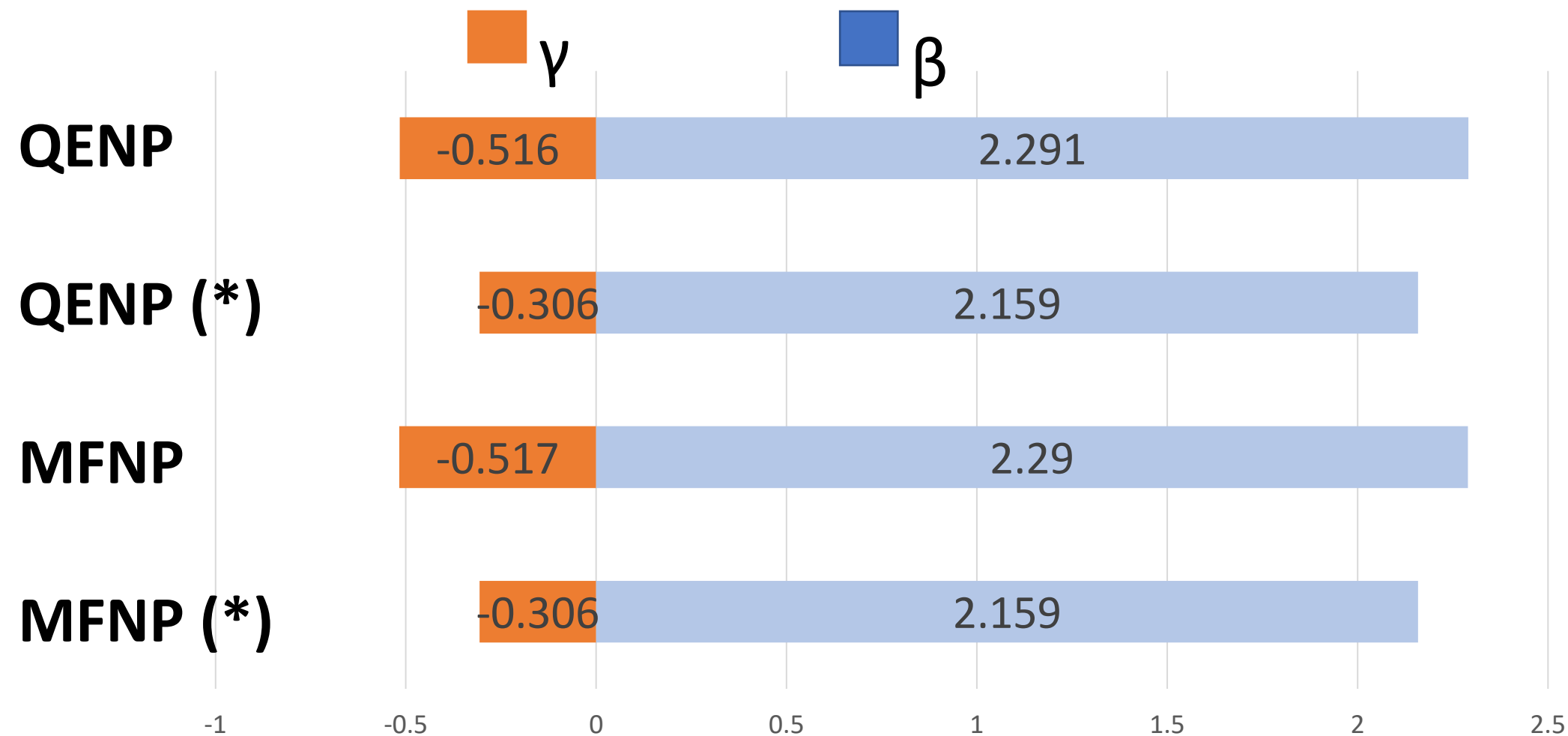
Xu



Perrault

- Is adversary observing & reacting to patrols? Logistic regression model

$$a_i + \gamma \cdot \text{past_effort} + \beta \cdot \text{current_effort}$$



MIRROR: Handling Uncertainty in Poacher Model

Simulation Results (UAI 2021)



- Worst case parameters: a zero-sum game against nature

$$\max_{x \in \Delta^{|P|}} \min_{\mu, \sigma} \sum x_p \frac{(\text{Outcome}(p))}{OPT(\mu, \sigma)}$$

Algorithm

Choose Patrol strategy
 $p \in P$ generating mixed
strategy “ $x \in \Delta^{|P|}$ ”

vs

Nature

Chooses parameters of
poacher model
 μ, σ

MIRROR: Deterrence-Based Patrol Planning

Simulation Results (UAI 2021)

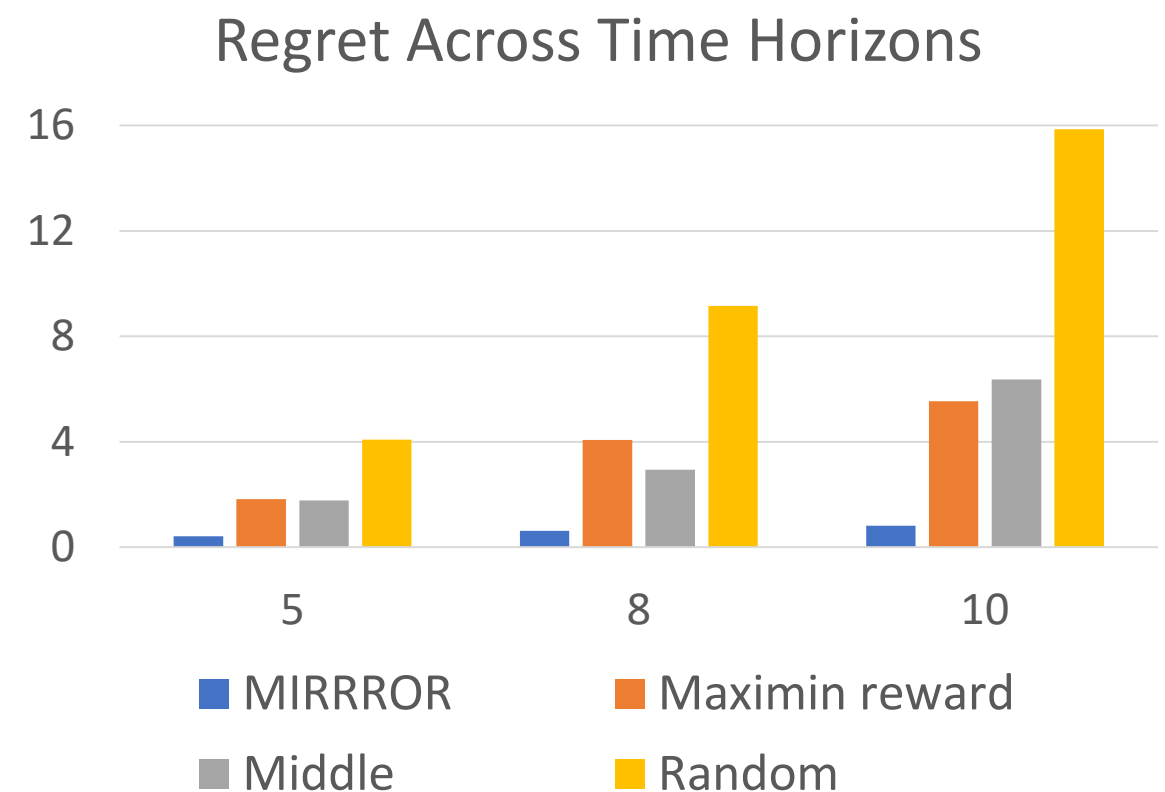
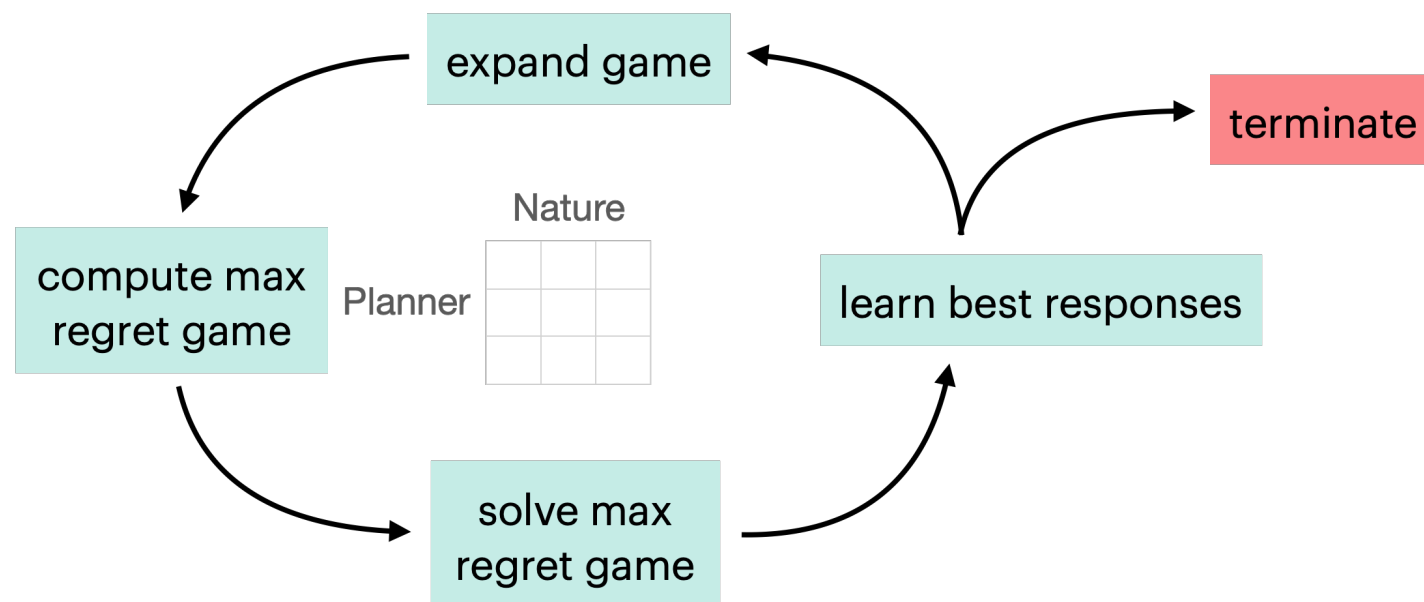


Xu



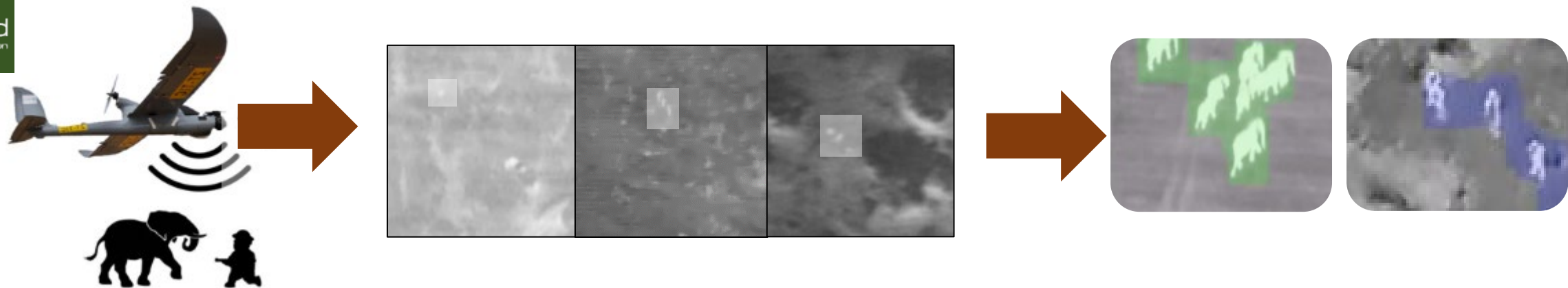
Perrault

- Double oracle: Iteratively solve for equilibrium
- Final strategy is guaranteed to minimize max regret

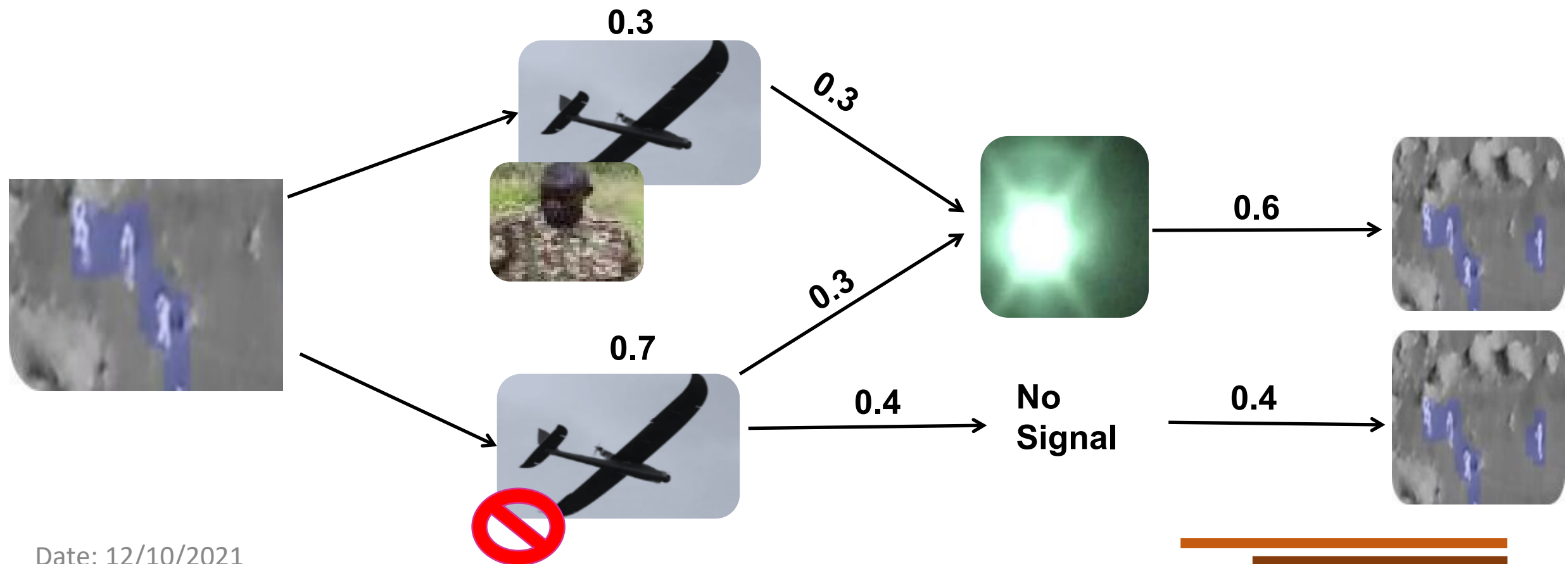


Next Steps: Integrating Real-Time “SPOT” Information

(IAAI 2018, AAAI 2018, AAAI 2020)



Si-G Model: Stackelberg Security Games with Optimal Deceptive Signaling

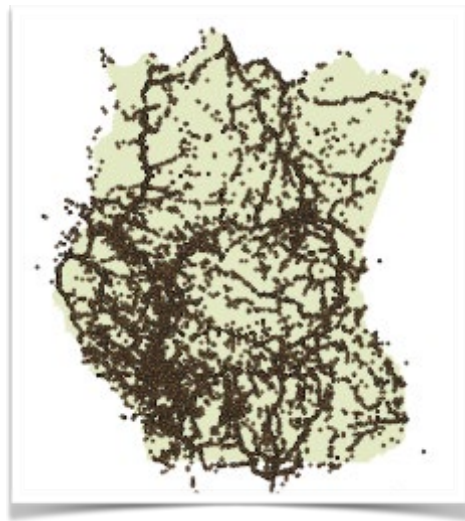


Next Steps: Data Scarce Parks



Xu

Data-rich parks: build predictive models to plan patrols

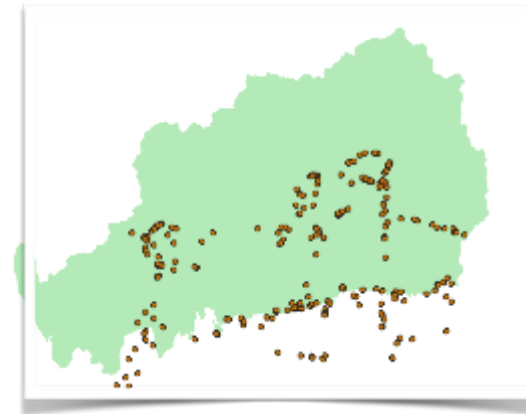


Srepok, Cambodia
43,269 patrol observations
2013 – 2018

Data-scarce parks: conduct patrols to detect illegal activity and collect data to improve the predictive model

exploitation

exploration



Royal Belum, Malaysia
824 patrol observations
June – August 2018

LIZARD: Multiarmed Bandit

Lipschitz Arms with Reward Decomposability
(AAAI 2021)



Xu

Theorem: With time horizon T , regret bound of LIZARD is $Regret(T) \leq o\left(T^{\frac{2}{3}}\right)$

LIZARD algorithm exploits decomposability, smoothness, monotonicity

- *Input:* N targets with features, stochastic poacher places snares at targets
- *Output:* Patrol effort per target \leq budget B
- Reduce regret wrt OPT , optimal patrol effort, for capturing snares



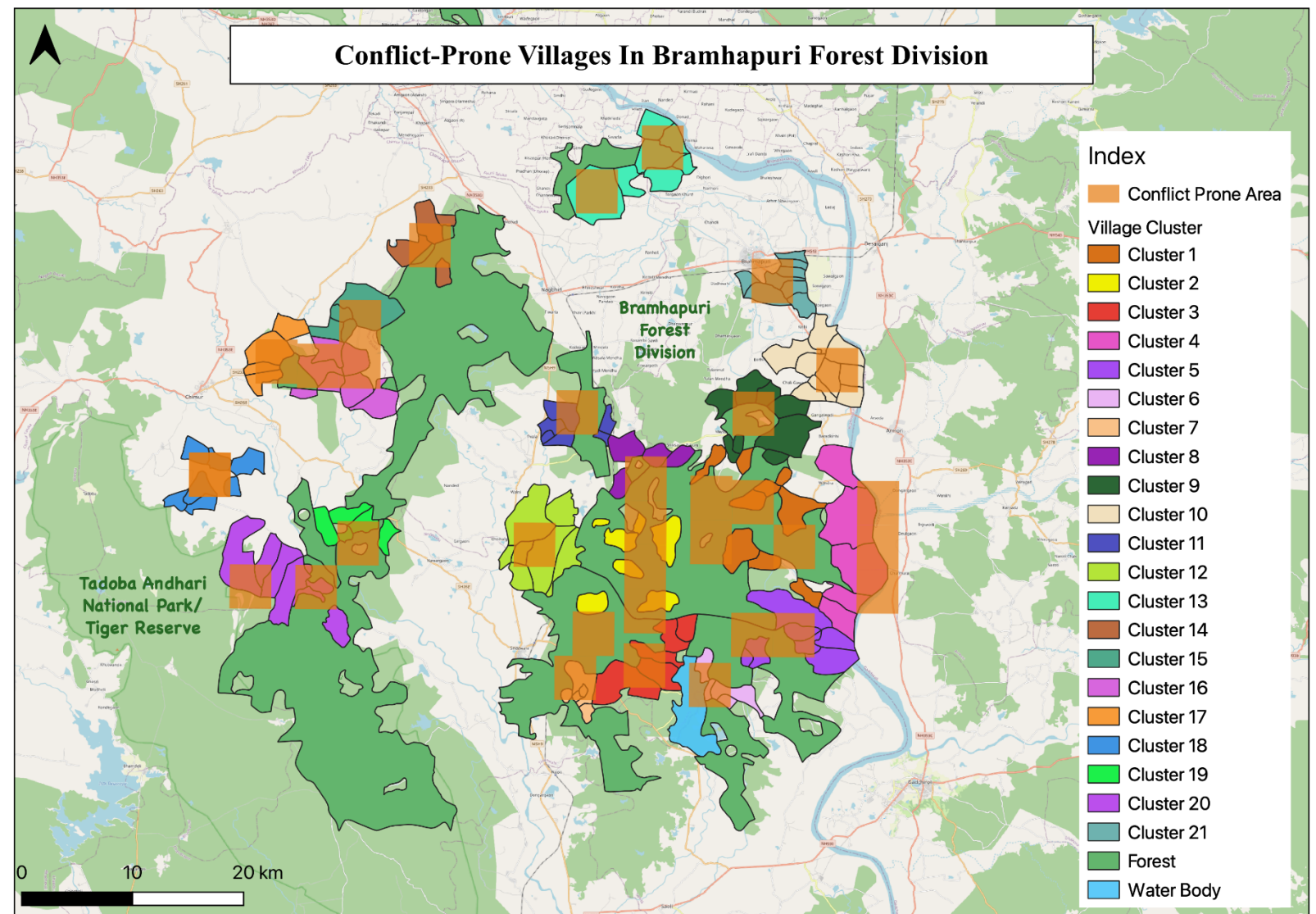
Preventing Human-Wildlife Conflict

(Joint work with P. Varakantham, WCT)



Ghosh

- Most forest areas in India are multi-use: wild animals & humans co-habit, conflict
- Our predictions used to distribute funds in Bramhapuri division, Maharashtra



Future: AI for Social Impact (AI4SI)



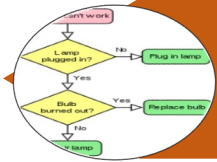
Achieving social impact & AI innovation go hand in hand



Empower non-profits to use AI tools; avoid being gatekeepers to AI4SI tech



Data to deployment: Not just improving algorithms



Important to integrate AI innovations in NGO normal workflow



Important to step out of the lab and into the field



Embrace interdisciplinary research -- social work, conservation



Lack of data is the norm, a feature; part of the project strategy



THANK YOU



#AIforSocialImact

@MilindTambe_AI